

Mid Ohio Psychological Services Medicaid Audit FY 2004
7/28/04

Completed by: Marcy Peebles-Fields

30 Individual Client Records were audited
88 billings
2 ineligible billing.

FINDINGS:

1. Ineligible Billings:

BC UCI 1359324

2/16/04 H0005 HF

6 units ineligible. Note says cancellation.

SW UCI 3058169

2/20/04 H0004 HE

1 unit ineligible. No one home. Staff note says 0 time billed.

2. Specific Compliments:

See individual worksheets for more detail.

- UCI 1147596: Good ISP goals and objectives. Notes do describe therapist's interventions- good job.
- UCI 1579517: CSP notes (AJ) are good description of CSP services and why client needs them.
- Excellent documentation and follow through on many difficult cases.
- Good ISPs in numerous cases.
- Most documentation thorough.

2. General Problems or issues identified:

See individual worksheets for more detail.

- UCI 1770244: Note for 2/12/04 service says Psych. service- delivered by Psychiatrist, billed as a counseling service. Is this what was intended?
- UCI 1354923: Case referred by court of AOD services, but receiving MH services. Not clear on why MH services were delivered instead and how the AOD issues are being addressed.
- UCI 1148184: On releases of information if a specific persons name is in the blank, also note what agency the person is with. Release was confusing. On goals, if in clients own words, may need to further define to make measurable. For example, "focus on emotional self-care"- need to define that to make measurable. There is also a notation that client has a diagnosis of cerebral palsy but there is no further mention of this in ISP,

notes, etc... Be sure CSP notes document why the service is needed when going to the bank, store. Needs to be a reason beyond transportation. Did see documentation of trying to link client with JFS transportation- that is positive.

- On cases where other service providers are involved, need documentation of coordination. UCI 1147596 is an example-.no evidence on ISP that mom or other service providers were involved. Services need to be coordinated. This has been an issue for 3 years.
- UCI 1147596: The 120 minute and 30 minute CSP notes look the same, unable to determine what was done differently to justify longer session.
- One CSP staff (AM) uses CSP service of 120 minutes frequently- seems to be standard! Might try more frequent shorter visits also. Amount of service should vary depending on goal that visit, need of client.
- UCI 1819669: This client is identified as a top user. Appears to be a lot of service with a diagnosis of "personality D/O NOS". Is there another Dx? Is this amount of treatment appropriate?

4. Summary

In general, the records continue to be in good shape and notes are very descriptive. No plan of correction needed.