

Services Provided Outside the Agency

Persons Served

Only clients with Home Based Therapy (HBT) or Community Psychiatric Supportive Treatment Services (CPSTS) services designated will have services provided outside of the agency on a regular basis. Clients should report any concerns about services provided outside the agency in the same manner as services within the agency through the Client's Rights Officer.

Personnel

Primarily only staff designated to provide HBT or CPSTS services will provide services outside of the agency. Staff should remove themselves from any situation in which they do not feel safe and discuss such incidents with their supervisors.

Training Regarding Potential Risks

Staff will review the information contained in this section regarding the potential risks and methods of risk reduction for providing services outside of the agency.

Staff should avoid being completely alone with clients in a setting outside of the agency. Other people should be present in the areas surround the area where services are being provided such as in another room of the home. This may reduce the risk of staff being unable to summons help if needed.

The agency has bond insurance for all employees of the agency.

The agency has malpractice insurance for all employees who provide services for the agency.