

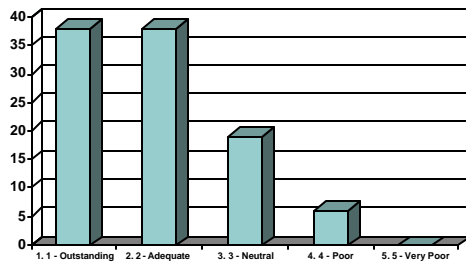
## Mid-Ohio Psychological Services Referral Source Survey

Fairfield County Children Services  
Spring 2005

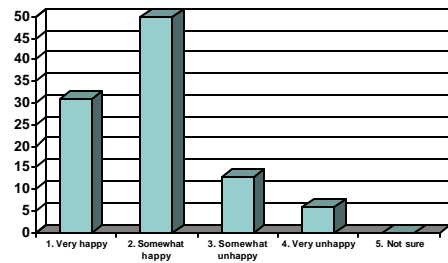
### Procedure

- Surveys were distributed at a regularly scheduled meeting at Fairfield County Children Services
- "Hard Copy" results were collected by a Children Services employee to ensure confidentiality
- 19 people responded to the survey

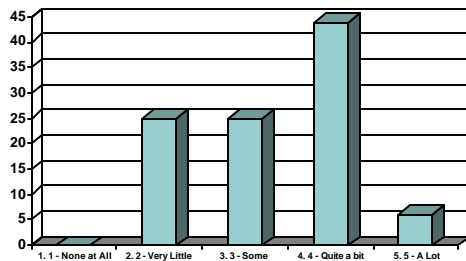
Overall, what is your perception of Mid-Ohio Psychological Services (MOPS)?



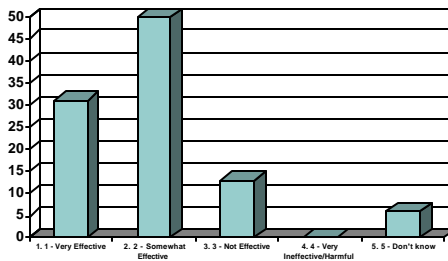
Overall, how happy are you with the services provided by MOPS?



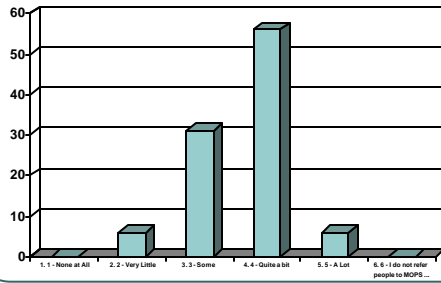
Does MOPS make your job easier?



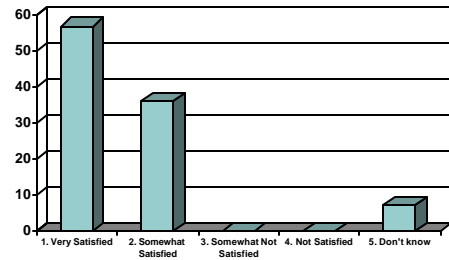
How effective are the services provided by MOPS?



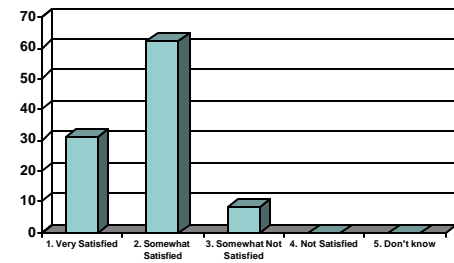
Overall, does MOPS meet the needs of the people you refer?



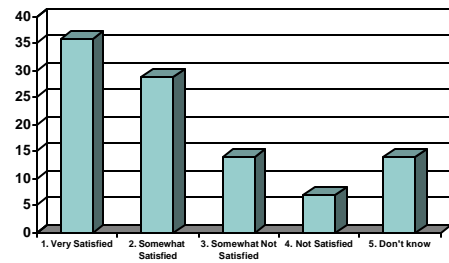
Formal Evaluation



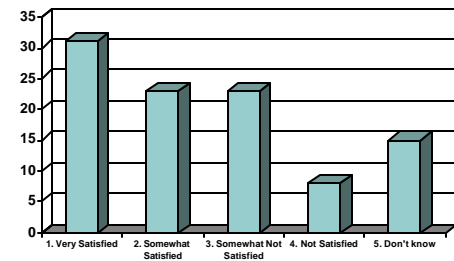
General Mental Health Counseling



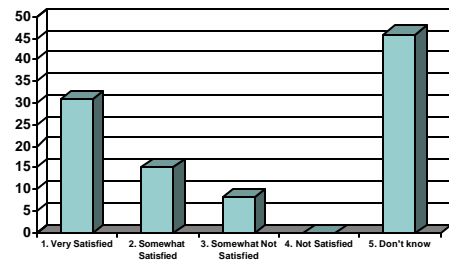
Medication Services



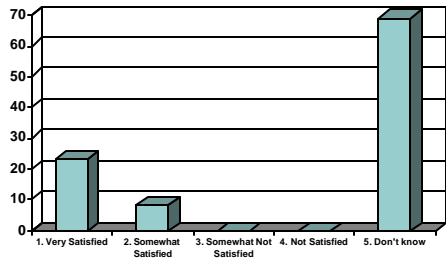
Case management



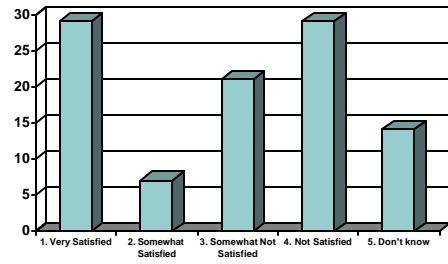
Home Based Therapy



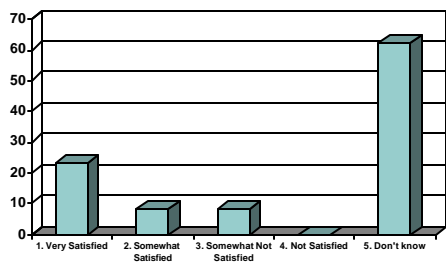
### Juvenile Sex Offender Program



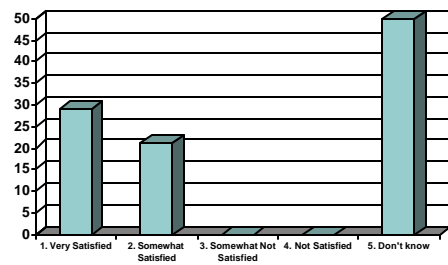
### Substance Abuse Program



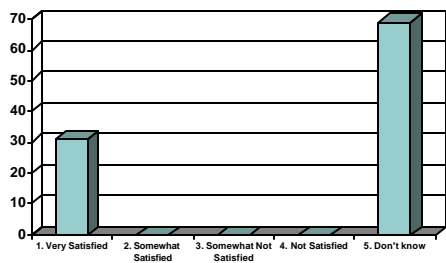
### Survivors Group



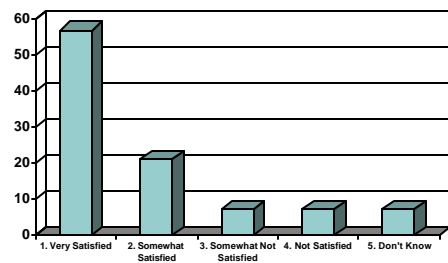
### Women's Support Group



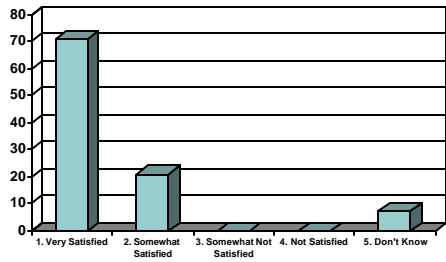
### Adult Sex Offender Group



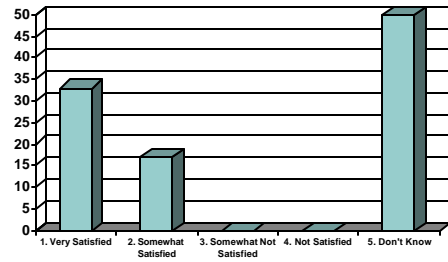
### The referral process



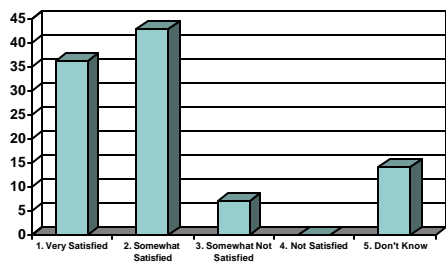
### The reception staff



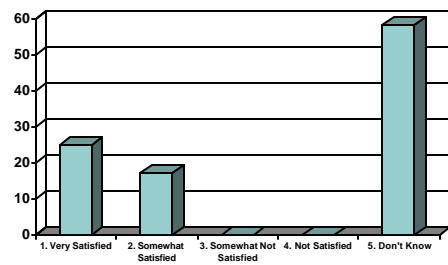
### The billing staff



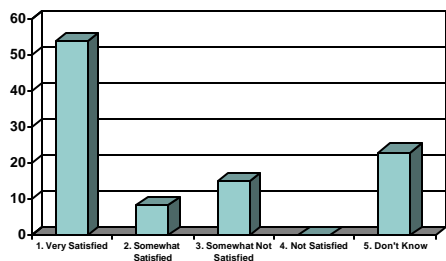
### Relationship with the Primary Counselor



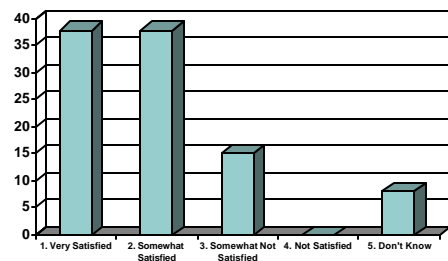
### Relationship with Group Facilitators



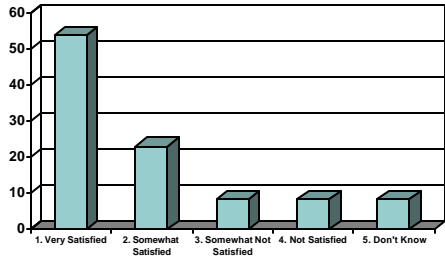
### Your involvement with treatment planning



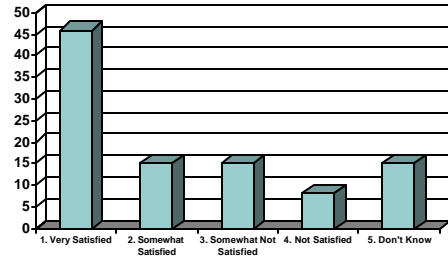
### Response by staff to questions



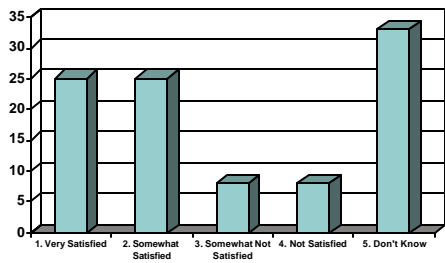
Response by staff to phone calls



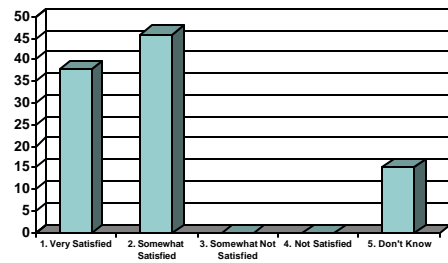
Timeliness of reports/letters



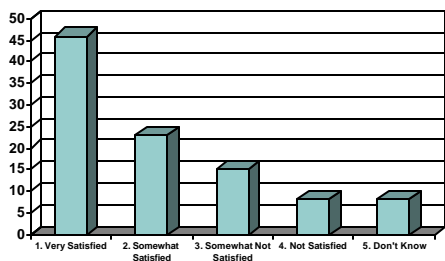
Length of the treatment program



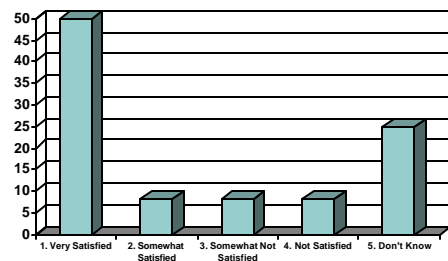
Accuracy of appointments scheduling



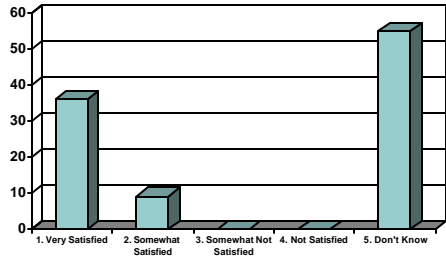
Access to Therapist



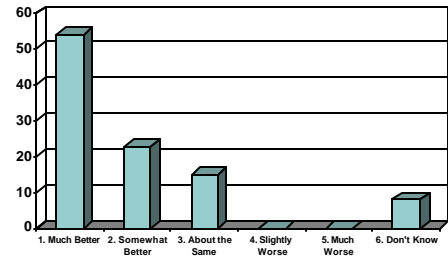
Time of Sessions



### Cost of Service

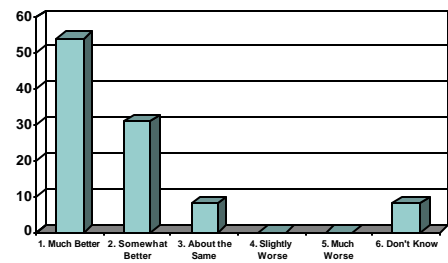


### The referral process

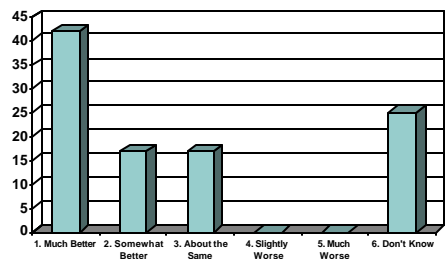


*When compared to other local mental health agencies, how do you rank MOPS?*

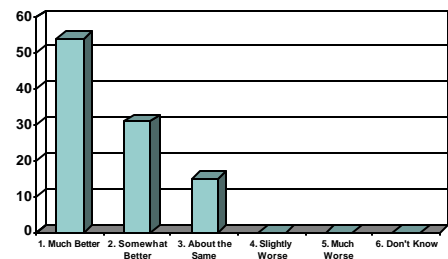
### The reception staff



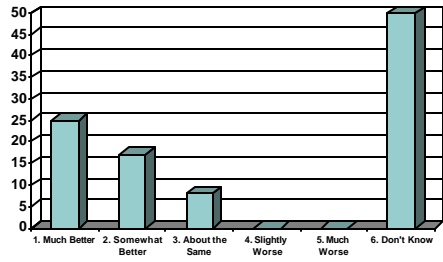
### The billing staff



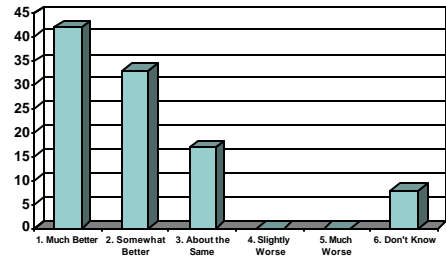
### Relationship with the Primary Counselor



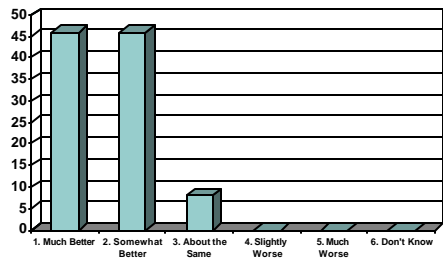
### Relationship with Group Facilitators



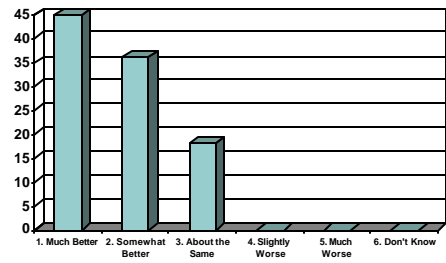
### Your involvement with treatment planning



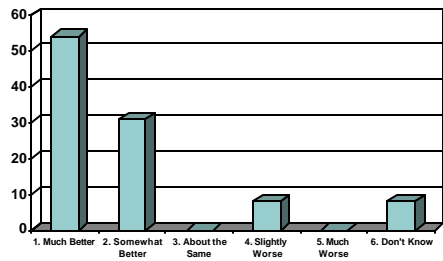
### Response by staff to questions



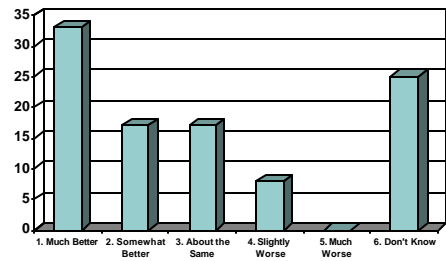
### Response by staff to phone calls



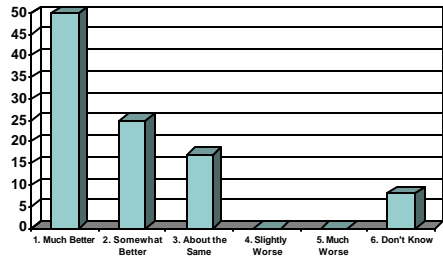
### Timeliness of reports/letters



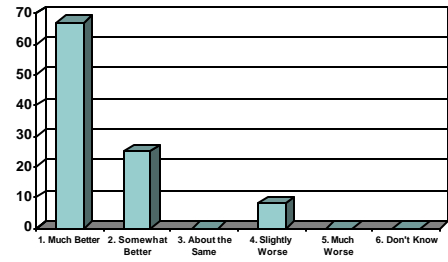
### Length of the treatment program



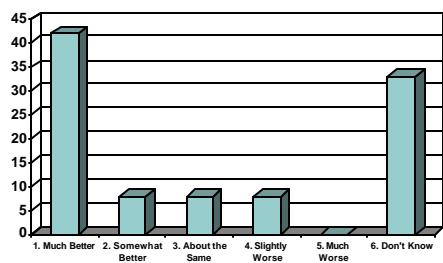
### Accuracy of appointments scheduling



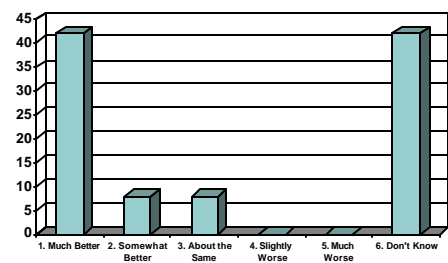
### Access to Therapist



### Time of Sessions



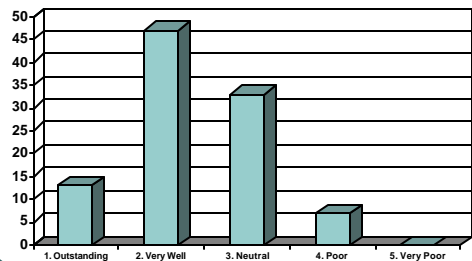
### Cost of Service



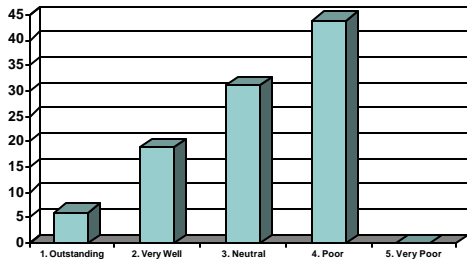
What could MOPS do to improve its service delivery system? What could MOPS do different?

- Return phone calls promptly.
- More team work on cases to make sure progress is being made. Substance treatment based to much on client report.
- Sliding scale fee
- AOD

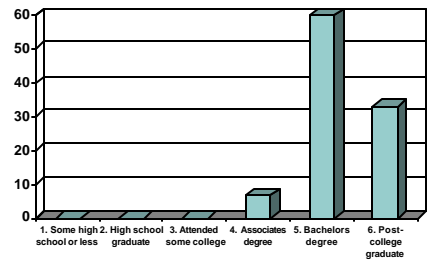
How well do you believe MOPS does at providing a full continuum of mental health services?



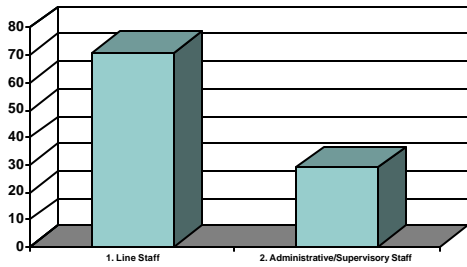
How well do you believe MOPS does at providing a full continuum of substance abuse treatment services?



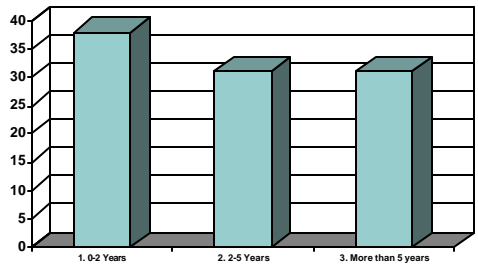
Which of the following best represents the highest level of education that you have completed?



Are you



How long have you worked in your current position?



How long have you worked in the social service field?

