

**AGENDA**  
**Mid-Ohio Psychological Services, Inc.**  
**Board of Directors Meeting**  
**September 11th, 2008**

- 1 Program Presentations**
  - o None
- 2 Accept Minutes From Prior Meeting\***
- 3 Board Composition Issues**
  - o Fran Uhrin\*
- 4 Fiscal Stability (Andy Connell)**
  - o Review/accept financial statement\* (July/August)
  - o Review/accept FY08 year end\*
  - o Approve Budget for FY09\*
  - o Audit Status
- 5 Quality of Service (John Stevenson)**
  - o Review QA activities
    - Mostly up to date
  - o Review Client Right Grievances/MUI's
    - MUI's
      - 7/18/2008 A client was transported by EMS to FMC for evaluation due to hallucinations and suicidal ideations. The client was hospitalized.
      - 7/21/2008 A client was taken to the hospital by LPD after refusing to voluntarily go to FMC for evaluation due to hallucinations and suicidal ideations. The client was hospitalized.
      - 8/12/2008 The CPD was called after a client became angry, cursing at staff due to a conflict with the client's scheduled appointment. The client left the premises before the police arrived and there was no further incident.
      - 8/13/2008 EMS services were called for a client who needed medical attention during a scheduled session with their therapist. The client was taken to the hospital for further medical care.
    - Client Grievances
      - The agency received one informal complaint from the grandparent of a client.
  - o Installation of cameras in reception areas.
  - o Agency Goals\*
- 6 Staffing (Rob Libbee)**
  - o Kelly Roberts and Rachel Cranmer have accepted therapist positions with the agency.
  - o Rebecca Inboden and Dr. Jennifer Kennedy have resigned.
  - o APPIC interns have started.
- 7 Growth (Karen Wolfe)**
  - o Continue to actively expand in Columbus—Fairfield Academy
  - o Expansion in Delaware County—services have started
    - Kim Blair taking over programming
  - o Potential expansion in Licking County- Still exploring space--seems to be pretty expensive (12+/sq.ft.)
- 8 Agency Promotion/Coordination (Larry Novak)**
  - o Agency Promotion
    - 5k Run –Jennifer Kennedy has agreed to volunteer to coordinate again, even though she will not be working for us
    - Forest is developing software to manage the race
    - Actively seeking sponsors

\*Requires Vote

W:agenda board meeting 09-08