

AGENDA
Mid-Ohio Psychological Services, Inc.
Board of Directors Meeting
November 12, 2009

- 1 Program Presentations**
 - o None
- 2 Accept Minutes From Prior Meeting***
- 3 Board Composition Issues**
 - o Progress on additional members
- 4 Fiscal Stability (Andy Connell)**
 - o Review/accept financial statement* (July/August/September/October)
 - o Fairfield County ADAMH Board Allocation Changes
 - o Audit Update
- 5 Quality of Service (John Stevenson)**
 - o Review QA activities
 - Annual Client Grievance Report.
 - QA Training planned for December.
 - High Utilization Review Underway
 - AOD Program Evaluation being planned.
 - o Review Client Right Grievances/MUI's
 - MUI's
 - 7/6/09 LPD was contacted to intervene at the home of a client reporting suicidal ideations to staff.
 - 7/16/09 Agency staff initiated a duty to protect after a client made threats against a probation department.
 - 7/21/09 Paramedics were called to the agency to tend to the medical needs of a client who was dropped off for an appointment.
 - 8/13/09 A report was requested by ODMH after the boyfriend of a client reported physical abuse of a client during a client grievance reporting.
 - 8/14/09 LPD was contacted to intervene at the home of a client reporting suicidal ideations to staff.
 - 9/22/09 Agency staff was informed of the death of a client due to an accident.
 - 9/28/09 Paramedics were called to the agency to tend to the medical needs of a client.
 - 10/2/09 LPD was contacted to intervene with a client to facilitate hospitalization.
 - 10/21/09 Paramedics were called by staff to go to a client's home due to a medical emergency.
 - Client Grievances
 - 8/12/09 A client's boyfriend made allegations of abuse and refusal to transfer a client to a new therapist to ODMH.
 - 9/2/09 A client's parent made a verbal complaint regarding an evaluation.
- 6 Staffing (Open)**
 - o Shelby Hanna was hired to replace Joe Spitzer.
 - o Transcription team now consists of 3 members equivalent 2 1/2 FTE's, we will be working with members on alternate job duties as needed, no plans to reduce team any further.
 - o Dr. Smith/Dr Vajen update.
 - o Jennifer Jones, Kalinda Jones, and Ronak Shariati have begun their APPIC internships. One person in each office location.
 - o Kami Burrows has been hired part-time in the Licking County office.
- 7 Growth (Karen Wolfe)**
 - o Delaware County – Exploring space and expanding services.
 - o Franklin County
 - o Licking County—update on negotiations for space
- 8 Agency Promotion/Coordination (Larry Novak)**
 - o Plan for future promotion?
- 9 New Business**
 - o Xakt/Echo Contract*