

Consumer Evaluation of Care by Consumer Characteristic: Race/Ethnicity (Appendix A)

Produced on 8/16/2007

Fairfield County ADAMH Board, Mid-Ohio Psychological Services Adult Consumer Satisfaction Survey for the most recent four quarters starting 6/18/2006 and ending 4/8/2007

Indicators	Total		Black		White		Hispanic		Native American		Asian		Other/Multi		Missing	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	326	354	4	4	295	321	1	1	2	2	0	0	8	9	16	17
	92.09%		100.00%		91.90%		100.00%		100.00%				88.89%		94.12%	
Reporting Positively about Quality and Appropriateness	320	337	4	4	291	308	1	1	2	2	0	0	9	9	13	13
	94.96%		100.00%		94.48%		100.00%		100.00%				100.00%		100.00%	
Reporting Positively about Outcomes	215	319	3	4	199	295	1	1	1	2	0	0	7	9	4	8
	67.40%		75.00%		67.46%		100.00%		50.00%				77.78%		50.00%	
Reporting Positively about Participation in Treatment Planning	291	338	3	4	267	309	1	1	1	2	0	0	8	8	11	14
	86.09%		75.00%		86.41%		100.00%		50.00%				100.00%		78.57%	
Reporting Positively about General Satisfaction	345	356	4	4	313	323	1	1	2	2	0	0	8	9	17	17
	96.91%		100.00%		96.90%		100.00%		100.00%				88.89%		100.00%	

Consumer Evaluation of Care by Consumer Characteristic: Age

Indicators	Total		Age 18 - 20		Age 21 - 25		Age 26 - 35		Age 36 - 45		Age 46 - 55		Age 56 - 65		Age 66+	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	266	289	23	25	34	35	77	81	70	80	45	51	15	15	2	2
	92.04%		92.00%		97.14%		95.06%		87.50%		88.24%		100.00%		100.00%	
Reporting Positively about Quality and Appropriateness	260	275	25	25	30	33	71	72	73	79	47	51	12	13	2	2
	94.55%		100.00%		90.91%		98.61%		92.41%		92.16%		92.31%		100.00%	
Reporting Positively about Outcomes	171	262	16	24	18	31	53	76	44	73	32	42	6	14	2	2
	65.27%		66.67%		58.06%		69.74%		60.27%		76.19%		42.86%		100.00%	
Reporting Positively about Participation in Treatment Planning	241	277	18	24	31	35	70	76	71	80	38	46	11	14	2	2
	87.00%		75.00%		88.57%		92.11%		88.75%		82.61%		78.57%		100.00%	
Reporting Positively about General Satisfaction	284	291	24	25	34	35	80	82	80	81	49	51	15	15	2	2
	97.59%		96.00%		97.14%		97.56%		98.77%		96.08%		100.00%		100.00%	

Consumer Evaluation of Care by Consumer Characteristic: Gender

Indicators	Total		Female		Male		Missing	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	326	354	209	230	111	117	6	7
	92.09%		90.87%		94.87%		85.71%	
Reporting Positively about Quality and Appropriateness	320	337	208	220	107	112	5	5
	94.96%		94.55%		95.54%		100.00%	
Reporting Positively about Outcomes	215	319	138	210	76	108	1	1
	67.40%		65.71%		70.37%		100.00%	
Reporting Positively about Participation in Treatment Planning	291	338	191	219	95	113	5	6
	86.09%		87.21%		84.07%		83.33%	
Reporting Positively about General Satisfaction	345	356	224	231	114	118	7	7
	96.91%		96.97%		96.61%		100.00%	