

### Consumer Evaluation of Care by Consumer Characteristic: Race/Ethnicity (Appendix C)

Produced on 8/16/2007

Fairfield County ADAMH Board, Mid-Ohio Psychological Services Youth Services Survey for Families for the most recent four quarters starting 6/18/2006 and ending 4/8/2007

Indicators	Total		Black		White		Hispanic		Native American		Asian		Other/Multi		Missing	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	166	205	10	11	131	160	0	0	2	2	1	1	4	6	18	25
	80.98%		90.91%		81.88%				100.00%		100.00%		66.67%		72.00%	
Reporting Positively about Cultural Sensitivity of Staff	194	206	10	11	151	160	0	0	2	2	1	1	6	6	24	26
	94.17%		90.91%		94.38%				100.00%		100.00%		100.00%		92.31%	
Reporting Positively about Outcomes	122	204	8	11	98	159	0	0	1	2	0	1	5	5	10	26
	59.80%		72.73%		61.64%				50.00%		0.00%		100.00%		38.46%	
Reporting Positively about Participation in Treatment Planning	181	204	7	10	143	161	0	0	1	2	1	1	5	5	24	25
	88.73%		70.00%		88.82%				50.00%		100.00%		100.00%		96.00%	
Reporting Positively about General Satisfaction	170	207	11	11	135	161	0	0	1	2	0	1	5	6	18	26
	82.13%		100.00%		83.85%				50.00%		0.00%		83.33%		69.23%	

### Consumer Evaluation of Care by Consumer Characteristic: Age

Indicators	Total		Age 0 - 3		Age 4 - 7		Age 8 - 12		Age 13 - 17	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	118	146	0	0	16	18	45	57	57	71
	80.82%				88.89%		78.95%		80.28%	
Reporting Positively about Cultural Sensitivity of Staff	137	145	0	0	17	18	56	58	64	69
	94.48%				94.44%		96.55%		92.75%	
Reporting Positively about Outcomes	90	143	0	0	13	18	35	56	42	69
	62.94%				72.22%		62.50%		60.87%	
Reporting Positively about Participation in Treatment Planning	129	145	0	0	18	18	53	58	58	69
	88.97%				100.00%		91.38%		84.06%	
Reporting Positively about General Satisfaction	123	146	0	0	16	18	47	58	60	70
	84.25%				88.89%		81.03%		85.71%	

### Consumer Evaluation of Care by Consumer Characteristic: Gender

Indicators	Total		Female		Male		Missing	
	# Positive	Response	# Positive	Response	# Positive	Response	# Positive	Response
Reporting Positively about Access	166	205	61	75	90	108	15	22
	80.98%		81.33%		83.33%		68.18%	
Reporting Positively about Quality and Appropriateness	194	206	72	75	101	108	21	23
	94.17%		96.00%		93.52%		91.30%	
Reporting Positively about Outcomes	122	204	48	76	67	105	7	23
	59.80%		63.16%		63.81%		30.43%	
Reporting Positively about Participation in Treatment Planning	181	204	70	77	90	105	21	22
	88.73%		90.91%		85.71%		95.45%	
Reporting Positively about General Satisfaction	170	207	64	77	90	107	16	23
	82.13%		83.12%		84.11%		69.57%	