

Youth Services Survey Scores for each Question by Response Category for Surveys Administered between 9/24/2007 and 9/30/2007

Mid-Ohio Psychological Services

Survey Questions

	Total Response	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
1. Overall, I am satisfied with the services I received.	46	1 2.2%	0 0.0%	6 13.0%	18 39.1%	21 45.7%
2. I helped choose my services.	46	4 8.7%	3 6.5%	12 26.1%	17 37.0%	10 21.7%
3. I helped choose my treatment goals.	46	1 2.2%	1 2.2%	5 10.9%	20 43.5%	19 41.3%
4. The people helping me stuck with me no matter what.	45	1 2.2%	1 2.2%	10 22.2%	13 28.9%	20 44.4%
5. I felt I had someone to talk to when I was troubled.	46	1 2.2%	1 2.2%	7 15.2%	18 39.1%	19 41.3%
6. I participated in my own treatment.	46	1 2.2%	1 2.2%	9 19.6%	20 43.5%	15 32.6%
7. I received services that were right for me.	46	1 2.2%	0 0.0%	10 21.7%	19 41.3%	16 34.8%
8. The location of services was convenient.	45	1 2.2%	0 0.0%	5 11.1%	25 55.6%	14 31.1%
9. Services were available at times that were convenient for me.	46	2 4.3%	1 2.2%	8 17.4%	22 47.8%	13 28.3%
10. I got the help I wanted.	46	1 2.2%	1 2.2%	8 17.4%	18 39.1%	18 39.1%
11. I got as much help as I needed.	46	1 2.2%	2 4.3%	8 17.4%	21 45.7%	14 30.4%
12. Staff treated me with respect.	46	1 2.2%	0 0.0%	2 4.3%	14 30.4%	29 63.0%
13. Staff respected my family's religious/spiritual beliefs.	46	1 2.2%	0 0.0%	4 8.7%	19 41.3%	22 47.8%
14. Staff spoke with me in a way that I understood.	46	1 2.2%	0 0.0%	4 8.7%	21 45.7%	20 43.5%
15. Staff were sensitive to my cultural/ethnic background.	46	2 4.3%	0 0.0%	6 13.0%	20 43.5%	18 39.1%
16. I am better at handling daily life.	46	1 2.2%	1 2.2%	15 32.6%	18 39.1%	11 23.9%
17. I get along better with family members.	46	1 2.2%	3 6.5%	15 32.6%	22 47.8%	5 10.9%
18. I get along better with friends and other people.	46	1 2.2%	2 4.3%	7 15.2%	23 50.0%	13 28.3%
19. I am doing better in school and/or work.	46	1 2.2%	1 2.2%	8 17.4%	25 54.3%	11 23.9%
20. I am better able to cope when things go wrong.	45	1 2.2%	2 4.4%	13 28.9%	19 42.2%	10 22.2%
21. I am satisfied with my family life right now.	46	1 2.2%	3 6.5%	16 34.8%	17 37.0%	9 19.6%
22. I would recommend this agency to a friend or family member.	46	1 2.2%	2 4.3%	10 21.7%	18 39.1%	15 32.6%