

**Youth Services Survey for Families Scores for each Question by Response Category for Surveys Administered between 9/24/2007 and 9/30/2007**

**Mid-Ohio Psychological Services**

Survey Questions

	Total Response	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
1. Overall, I am satisfied with the services my child received.	60	0 0.0%	3 5.0%	7 11.7%	19 31.7%	31 51.7%
2. I helped choose my child's services.	60	1 1.7%	7 11.7%	4 6.7%	24 40.0%	24 40.0%
3. I helped choose my child's treatment goals.	59	0 0.0%	3 5.1%	7 11.9%	26 44.1%	23 39.0%
4. The people helping my child stuck with us no matter what.	60	1 1.7%	0 0.0%	9 15.0%	20 33.3%	30 50.0%
5. I felt my child had someone to talk to when he/she was troubled.	60	0 0.0%	1 1.7%	5 8.3%	24 40.0%	30 50.0%
6. I participated in my child's treatment.	60	1 1.7%	0 0.0%	3 5.0%	26 43.3%	30 50.0%
7. The services my child and/or family received were right for us.	61	0 0.0%	3 4.9%	8 13.1%	24 39.3%	26 42.6%
8. The location of services was convenient for us.	61	1 1.6%	6 9.8%	4 6.6%	23 37.7%	27 44.3%
9. Services were available at times that were convenient for us.	61	1 1.6%	3 4.9%	1 1.6%	26 42.6%	30 49.2%
10. My family got the help we wanted for my child.	61	0 0.0%	4 6.6%	7 11.5%	24 39.3%	26 42.6%
11. My family got as much help as we needed for my child.	60	1 1.7%	2 3.3%	11 18.3%	22 36.7%	24 40.0%
12. Staff treated me with respect.	61	1 1.6%	0 0.0%	1 1.6%	21 34.4%	38 62.3%
13. Staff respected my family's religious/spiritual beliefs.	58	0 0.0%	0 0.0%	5 8.6%	22 37.9%	31 53.4%
14. Staff spoke with me in a way that I understood.	61	1 1.6%	0 0.0%	0 0.0%	23 37.7%	37 60.7%
15. Staff were sensitive to our cultural/ethnic background.	60	0 0.0%	1 1.7%	3 5.0%	22 36.7%	34 56.7%
16. I would recommend this agency to a friend or family member.	60	1 1.7%	1 1.7%	4 6.7%	17 28.3%	37 61.7%
17. My child is better at handling daily life.	60	0 0.0%	7 11.7%	19 31.7%	16 26.7%	18 30.0%
18. My child gets along better with family members.	61	0 0.0%	5 8.2%	24 39.3%	17 27.9%	15 24.6%
19. My child gets along better with friends and other people.	61	0 0.0%	5 8.2%	24 39.3%	18 29.5%	14 23.0%
20. My child is doing better in school and/or work.	60	1 1.7%	9 15.0%	19 31.7%	18 30.0%	13 21.7%
21. My child is better able to cope when things go wrong.	61	2 3.3%	11 18.0%	21 34.4%	17 27.9%	10 16.4%
22. I am satisfied with our family life right now.	61	2 3.3%	8 13.1%	22 36.1%	17 27.9%	12 19.7%