

Youth Services Survey for Families Scores for each Question by Response Category for Surveys Administered between 8/4/2008 and 8/10/2008

Mid-Ohio Psychological Services

Survey Questions

	Total Response	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
1. Overall, I am satisfied with the services my child received.	49	0 0.0%	0 0.0%	3 6.1%	17 34.7%	29 59.2%
2. I helped choose my child's services.	49	0 0.0%	2 4.1%	2 4.1%	18 36.7%	27 55.1%
3. I helped choose my child's treatment goals.	49	0 0.0%	1 2.0%	3 6.1%	18 36.7%	27 55.1%
4. The people helping my child stuck with us no matter what.	48	0 0.0%	1 2.1%	7 14.6%	10 20.8%	30 62.5%
5. I felt my child had someone to talk to when he/she was troubled.	48	0 0.0%	0 0.0%	4 8.3%	16 33.3%	28 58.3%
6. I participated in my child's treatment.	49	0 0.0%	1 2.0%	3 6.1%	13 26.5%	32 65.3%
7. The services my child and/or family received were right for us.	49	0 0.0%	0 0.0%	6 12.2%	15 30.6%	28 57.1%
8. The location of services was convenient for us.	48	0 0.0%	2 4.2%	2 4.2%	16 33.3%	28 58.3%
9. Services were available at times that were convenient for us.	49	0 0.0%	0 0.0%	1 2.0%	19 38.8%	29 59.2%
10. My family got the help we wanted for my child.	49	0 0.0%	1 2.0%	6 12.2%	14 28.6%	28 57.1%
11. My family got as much help as we needed for my child.	48	0 0.0%	1 2.1%	9 18.8%	14 29.2%	24 50.0%
12. Staff treated me with respect.	49	0 0.0%	0 0.0%	1 2.0%	14 28.6%	34 69.4%
13. Staff respected my family's religious/spiritual beliefs.	49	0 0.0%	0 0.0%	4 8.2%	14 28.6%	31 63.3%
14. Staff spoke with me in a way that I understood.	49	0 0.0%	0 0.0%	2 4.1%	12 24.5%	35 71.4%
15. Staff were sensitive to our cultural/ethnic background.	49	0 0.0%	0 0.0%	4 8.2%	13 26.5%	32 65.3%
16. I would recommend this agency to a friend or family member.	48	0 0.0%	0 0.0%	3 6.3%	11 22.9%	34 70.8%
17. My child is better at handling daily life.	49	0 0.0%	4 8.2%	12 24.5%	19 38.8%	14 28.6%
18. My child gets along better with family members.	49	1 2.0%	3 6.1%	12 24.5%	23 46.9%	10 20.4%
19. My child gets along better with friends and other people.	49	0 0.0%	2 4.1%	15 30.6%	23 46.9%	9 18.4%
20. My child is doing better in school and/or work.	47	0 0.0%	2 4.3%	22 46.8%	13 27.7%	10 21.3%
21. My child is better able to cope when things go wrong.	48	0 0.0%	7 14.6%	16 33.3%	16 33.3%	9 18.8%
22. I am satisfied with our family life right now.	49	4 8.2%	4 8.2%	14 28.6%	20 40.8%	7 14.3%