

Youth Services Survey Agency and Aggregate System Results for Surveys Administered between 8/4/2008 and 8/10/2008

Mid-Ohio Psychological Services

Survey Questions	Strongly Agree:			Range		
	Agency:	County:	Difference:	Max:	Min:	Difference:
1. Overall, I am satisfied with the services I received.	45.95%	43.38%	2.57%	44.44%	42.31%	2.14%
2. I helped choose my services.	35.14%	13.56%	21.58%	16.00%	11.11%	4.89%
3. I helped choose my treatment goals.	45.95%	24.57%	21.37%	26.92%	22.22%	4.70%
4. The people helping me stuck with me no matter what.	44.44%	35.58%	8.87%	46.15%	25.00%	21.15%
5. I felt I had someone to talk to when I was troubled.	51.35%	37.82%	13.53%	42.31%	33.33%	8.97%
6. I participated in my own treatment.	40.54%	45.09%	-4.54%	55.56%	34.62%	20.94%
7. I received services that were right for me.	51.35%	40.22%	11.13%	44.44%	36.00%	8.44%
8. The location of services was convenient.	54.05%	43.59%	10.46%	53.85%	33.33%	20.51%
9. Services were available at times that were convenient for me.	51.35%	29.11%	22.24%	36.00%	22.22%	13.78%
10. I got the help I wanted.	54.05%	45.30%	8.75%	46.15%	44.44%	1.71%
11. I got as much help as I needed.	54.05%	39.53%	14.52%	44.44%	34.62%	9.83%
12. Staff treated me with respect.	64.86%	56.62%	8.24%	57.69%	55.56%	2.14%
13. Staff respected my family's religious/spiritual beliefs.	56.76%	54.70%	2.06%	55.56%	53.85%	1.71%
14. Staff spoke with me in a way that I understood.	54.05%	47.22%	6.83%	50.00%	44.44%	5.56%
15. Staff were sensitive to my cultural/ethnic background.	52.78%	50.85%	1.92%	55.56%	46.15%	9.40%
16. I am better at handling daily life.	32.43%	32.26%	0.17%	42.31%	22.22%	20.09%
17. I get along better with family members.	25.00%	28.42%	-3.42%	34.62%	22.22%	12.39%
18. I get along better with friends and other people.	37.84%	36.11%	1.73%	50.00%	22.22%	27.78%
19. I am doing better in school and/or work.	40.54%	28.63%	11.91%	46.15%	11.11%	35.04%
20. I am better able to cope when things go wrong.	27.03%	23.56%	3.47%	36.00%	11.11%	24.89%
21. I am satisfied with my family life right now.	32.43%	22.86%	9.57%	34.62%	11.11%	23.50%
22. I would recommend this agency to a friend or family member.	51.35%	32.05%	19.30%	33.33%	30.77%	2.56%

NOTES:

* Indicates at least one agency had 0 responses to the question indicated

Average	45.48%	36.96%	8.52%	42.94%	30.98%	11.96%
Maximum	64.86%	56.62%	8.24%	57.69%	55.56%	35.04%
Minimum	25.00%	13.56%	11.44%	16.00%	11.1%	1.71%
Difference	39.86%	43.07%	-3.20%	41.69%	44.44%	33.33%