

Youth Services Survey for Families Scores for each Question by Response Category for Surveys Administered between 2/24/2008 and 3/1/2008

Mid-Ohio Psychological Services

Survey Questions

	Total Response	Strongly Disagree		Disagree		Undecided		Agree		Strongly Agree	
1. Overall, I am satisfied with the services my child received.	64	2	3.1%	3	4.7%	6	9.4%	20	31.3%	33	51.6%
2. I helped choose my child's services.	64	3	4.7%	0	0.0%	2	3.1%	26	40.6%	33	51.6%
3. I helped choose my child's treatment goals.	64	6	9.4%	1	1.6%	4	6.3%	24	37.5%	29	45.3%
4. The people helping my child stuck with us no matter what.	63	4	6.3%	1	1.6%	2	3.2%	22	34.9%	34	54.0%
5. I felt my child had someone to talk to when he/she was troubled.	64	3	4.7%	0	0.0%	8	12.5%	17	26.6%	36	56.3%
6. I participated in my child's treatment.	65	4	6.2%	0	0.0%	1	1.5%	25	38.5%	35	53.8%
7. The services my child and/or family received were right for us.	65	5	7.7%	0	0.0%	8	12.3%	20	30.8%	32	49.2%
8. The location of services was convenient for us.	65	5	7.7%	1	1.5%	1	1.5%	26	40.0%	32	49.2%
9. Services were available at times that were convenient for us.	65	3	4.6%	2	3.1%	3	4.6%	23	35.4%	34	52.3%
10. My family got the help we wanted for my child.	63	4	6.3%	2	3.2%	8	12.7%	17	27.0%	32	50.8%
11. My family got as much help as we needed for my child.	64	2	3.1%	3	4.7%	10	15.6%	19	29.7%	30	46.9%
12. Staff treated me with respect.	65	6	9.2%	0	0.0%	0	0.0%	15	23.1%	44	67.7%
13. Staff respected my family's religious/spiritual beliefs.	63	2	3.2%	0	0.0%	10	15.9%	16	25.4%	35	55.6%
14. Staff spoke with me in a way that I understood.	65	3	4.6%	1	1.5%	1	1.5%	19	29.2%	41	63.1%
15. Staff were sensitive to our cultural/ethnic background.	64	5	7.8%	0	0.0%	6	9.4%	18	28.1%	35	54.7%
16. I would recommend this agency to a friend or family member.	65	7	10.8%	1	1.5%	4	6.2%	17	26.2%	36	55.4%
17. My child is better at handling daily life.	61	4	6.6%	4	6.6%	15	24.6%	26	42.6%	12	19.7%
18. My child gets along better with family members.	61	4	6.6%	5	8.2%	14	23.0%	22	36.1%	16	26.2%
19. My child gets along better with friends and other people.	61	4	6.6%	4	6.6%	7	11.5%	30	49.2%	16	26.2%
20. My child is doing better in school and/or work.	61	5	8.2%	3	4.9%	10	16.4%	25	41.0%	18	29.5%
21. My child is better able to cope when things go wrong.	60	4	6.7%	5	8.3%	12	20.0%	28	46.7%	11	18.3%
22. I am satisfied with our family life right now.	62	7	11.3%	7	11.3%	10	16.1%	27	43.5%	11	17.7%