

## Youth Services Survey Agency and Aggregate System Results for Surveys Administered between 2/24/2008 and 3/1/2008

### Mid-Ohio Psychological Services

Survey Questions	Strongly Agree:			Range		
	Agency:	County:	Difference:	Max:	Min:	Difference:
1. Overall, I am satisfied with the services I received.	60.00%	24.80%	35.20%	52.17%	0.00%	52.17%
2. I helped choose my services.	42.37%	12.79%	29.58%	27.27%	0.00%	27.27%
3. I helped choose my treatment goals.	57.89%	27.86%	30.04%	39.13%	11.11%	28.02%
4. The people helping me stuck with me no matter what.	64.41%	38.16%	26.24%	47.83%	33.33%	14.49%
5. I felt I had someone to talk to when I was troubled.	66.67%	37.36%	29.31%	56.52%	22.22%	34.30%
6. I participated in my own treatment.	58.33%	14.31%	44.02%	31.82%	0.00%	31.82%
7. I received services that were right for me.	58.33%	16.75%	41.59%	39.13%	0.00%	39.13%
8. The location of services was convenient.	51.72%	42.27%	9.45%	50.00%	33.33%	16.67%
9. Services were available at times that were convenient for me.	43.33%	27.61%	15.72%	33.33%	22.22%	11.11%
10. I got the help I wanted.	55.17%	38.97%	16.20%	44.44%	33.33%	11.11%
11. I got as much help as I needed.	46.67%	33.82%	12.85%	34.78%	33.33%	1.45%
12. Staff treated me with respect.	76.27%	61.84%	14.44%	100.00%	33.33%	66.67%
13. Staff respected my family's religious/spiritual beliefs.	69.49%	43.32%	26.17%	52.17%	33.33%	18.84%
14. Staff spoke with me in a way that I understood.	61.67%	49.92%	11.75%	60.87%	33.33%	27.54%
15. Staff were sensitive to my cultural/ethnic background.	61.02%	43.32%	17.70%	52.17%	33.33%	18.84%
16. I am better at handling daily life.	38.60%	18.36%	20.24%	33.33%	0.00%	33.33%
17. I get along better with family members.	33.33%	8.05%	25.28%	13.04%	0.00%	13.04%
18. I get along better with friends and other people.	42.11%	24.58%	17.53%	33.33%	18.18%	15.15%
19. I am doing better in school and/or work.	37.29%	39.90%	-2.61%	50.00%	33.33%	16.67%
20. I am better able to cope when things go wrong.	33.90%	16.10%	17.80%	26.09%	0.00%	26.09%
21. I am satisfied with my family life right now.	18.97%	40.57%	-21.61%	50.00%	27.27%	22.73%
22. I would recommend this agency to a friend or family member.	52.54%	21.38%	31.17%	39.13%	0.00%	39.13%

#### NOTES:

\* Indicates at least one agency had 0 responses to the question indicated

Average	52.77%	29.89%	22.88%	43.50%	16.99%	26.51%
Maximum	76.27%	61.84%	14.44%	100.00%	33.33%	66.67%
Minimum	33.33%	8.05%	25.28%	13.04%	0.0%	1.45%
Difference	42.94%	53.78%	-10.85%	86.96%	33.33%	65.22%