

## Youth Services Survey Agency and Aggregate System Results for Surveys Administered between 5/23/2008 and 5/30/2008

### Mid-Ohio Psychological Services

Survey Questions	Strongly Agree:			Range		
	Agency:	County:	Difference:	Max:	Min:	Difference:
1. Overall, I am satisfied with the services I received.	58.33%	50.00%	8.33%	66.67%	33.33%	33.33%
2. I helped choose my services.	37.50%	19.52%	17.98%	20.00%	19.05%	0.95%
3. I helped choose my treatment goals.	41.67%	31.90%	9.76%	40.00%	23.81%	16.19%
4. The people helping me stuck with me no matter what.	52.08%	36.67%	15.42%	40.00%	33.33%	6.67%
5. I felt I had someone to talk to when I was troubled.	58.33%	27.14%	31.19%	40.00%	14.29%	25.71%
6. I participated in my own treatment.	52.08%	26.67%	25.42%	33.33%	20.00%	13.33%
7. I received services that were right for me.	54.17%	41.67%	12.50%	50.00%	33.33%	16.67%
8. The location of services was convenient.	52.08%	34.76%	17.32%	42.86%	26.67%	16.19%
9. Services were available at times that were convenient for me.	43.75%	38.93%	4.82%	42.86%	35.00%	7.86%
10. I got the help I wanted.	45.83%	36.67%	9.17%	40.00%	33.33%	6.67%
11. I got as much help as I needed.	50.00%	37.62%	12.38%	46.67%	28.57%	18.10%
12. Staff treated me with respect.	66.67%	61.90%	4.76%	66.67%	57.14%	9.52%
13. Staff respected my family's religious/spiritual beliefs.	62.50%	52.86%	9.64%	53.33%	52.38%	0.95%
14. Staff spoke with me in a way that I understood.	52.08%	53.81%	-1.73%	60.00%	47.62%	12.38%
15. Staff were sensitive to my cultural/ethnic background.	58.33%	46.43%	11.90%	50.00%	42.86%	7.14%
16. I am better at handling daily life.	35.42%	29.52%	5.89%	40.00%	19.05%	20.95%
17. I get along better with family members.	31.25%	20.48%	10.77%	26.67%	14.29%	12.38%
18. I get along better with friends and other people.	41.67%	32.86%	8.81%	46.67%	19.05%	27.62%
19. I am doing better in school and/or work.	35.42%	36.90%	-1.49%	50.00%	23.81%	26.19%
20. I am better able to cope when things go wrong.	31.25%	20.48%	10.77%	26.67%	14.29%	12.38%
21. I am satisfied with my family life right now.	31.25%	21.43%	9.82%	33.33%	9.52%	23.81%
22. I would recommend this agency to a friend or family member.	50.00%	43.81%	6.19%	47.62%	40.00%	7.62%

#### NOTES:

\* Indicates at least one agency had 0 responses to the question indicated

Average	48.01%	36.65%	11.36%	44.05%	29.25%	14.79%
Maximum	66.67%	61.90%	4.76%	66.67%	57.14%	33.33%
Minimum	31.25%	19.52%	11.73%	20.00%	14.3%	0.95%
Difference	35.42%	42.38%	-6.96%	46.67%	42.86%	32.38%