

Youth Services Survey for Families Scores for each Question by Response Category for Surveys Administered between 4/19/2009 and 5/2/2009

Mid-Ohio Psychological Services

Survey Questions

Survey Questions	Total Response	Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
1. Overall, I am satisfied with the services my child received.	88	0 0.0%	0 0.0%	6 6.8%	32 36.4%	50 56.8%
2. I helped choose my child's services.	86	3 3.5%	6 7.0%	6 7.0%	30 34.9%	41 47.7%
3. I helped choose my child's treatment goals.	87	1 1.1%	3 3.4%	8 9.2%	30 34.5%	45 51.7%
4. The people helping my child stuck with us no matter what.	87	0 0.0%	1 1.1%	7 8.0%	35 40.2%	44 50.6%
5. I felt my child had someone to talk to when he/she was troubled.	86	0 0.0%	0 0.0%	3 3.5%	37 43.0%	46 53.5%
6. I participated in my child's treatment.	88	0 0.0%	0 0.0%	7 8.0%	32 36.4%	49 55.7%
7. The services my child and/or family received were right for us.	88	0 0.0%	0 0.0%	8 9.1%	37 42.0%	43 48.9%
8. The location of services was convenient for us.	88	1 1.1%	3 3.4%	4 4.5%	36 40.9%	44 50.0%
9. Services were available at times that were convenient for us.	87	0 0.0%	0 0.0%	3 3.4%	41 47.1%	43 49.4%
10. My family got the help we wanted for my child.	87	0 0.0%	0 0.0%	14 16.1%	34 39.1%	39 44.8%
11. My family got as much help as we needed for my child.	86	0 0.0%	0 0.0%	16 18.6%	30 34.9%	40 46.5%
12. Staff treated me with respect.	88	0 0.0%	0 0.0%	0 0.0%	24 27.3%	64 72.7%
13. Staff respected my family's religious/spiritual beliefs.	86	0 0.0%	0 0.0%	3 3.5%	26 30.2%	57 66.3%
14. Staff spoke with me in a way that I understood.	87	0 0.0%	0 0.0%	0 0.0%	27 31.0%	60 69.0%
15. Staff were sensitive to our cultural/ethnic background.	86	0 0.0%	0 0.0%	2 2.3%	27 31.4%	57 66.3%
16. I would recommend this agency to a friend or family member.	88	0 0.0%	0 0.0%	2 2.3%	26 29.5%	60 68.2%
17. My child is better at handling daily life.	86	1 1.2%	2 2.3%	24 27.9%	33 38.4%	26 30.2%
18. My child gets along better with family members.	86	2 2.3%	3 3.5%	27 31.4%	30 34.9%	24 27.9%
19. My child gets along better with friends and other people.	85	0 0.0%	5 5.9%	22 25.9%	32 37.6%	26 30.6%
20. My child is doing better in school and/or work.	86	0 0.0%	8 9.3%	19 22.1%	32 37.2%	27 31.4%
21. My child is better able to cope when things go wrong.	86	0 0.0%	9 10.5%	27 31.4%	29 33.7%	21 24.4%
22. I am satisfied with our family life right now.	86	1 1.2%	12 14.0%	22 25.6%	30 34.9%	21 24.4%