

**Youth Services Survey Scores for each Question by Response Category for Surveys Administered between 4/19/2009 and 5/2/2009**

**Mid-Ohio Psychological Services**

Survey Questions

	Total Response	Strongly Disagree		Disagree		Undecided		Agree		Strongly Agree	
1. Overall, I am satisfied with the services I received.	75	2	2.7%	0	0.0%	6	8.0%	31	41.3%	36	48.0%
2. I helped choose my services.	75	2	2.7%	6	8.0%	10	13.3%	35	46.7%	22	29.3%
3. I helped choose my treatment goals.	74	0	0.0%	3	4.1%	4	5.4%	39	52.7%	28	37.8%
4. The people helping me stuck with me no matter what.	75	0	0.0%	1	1.3%	9	12.0%	31	41.3%	34	45.3%
5. I felt I had someone to talk to when I was troubled.	75	1	1.3%	1	1.3%	9	12.0%	32	42.7%	32	42.7%
6. I participated in my own treatment.	75	0	0.0%	1	1.3%	2	2.7%	36	48.0%	36	48.0%
7. I received services that were right for me.	75	0	0.0%	1	1.3%	7	9.3%	44	58.7%	23	30.7%
8. The location of services was convenient.	75	2	2.7%	0	0.0%	7	9.3%	34	45.3%	32	42.7%
9. Services were available at times that were convenient for me.	75	0	0.0%	1	1.3%	8	10.7%	38	50.7%	28	37.3%
10. I got the help I wanted.	74	0	0.0%	1	1.4%	9	12.2%	34	45.9%	30	40.5%
11. I got as much help as I needed.	75	0	0.0%	1	1.3%	10	13.3%	37	49.3%	27	36.0%
12. Staff treated me with respect.	74	0	0.0%	1	1.4%	0	0.0%	26	35.1%	47	63.5%
13. Staff respected my family's religious/spiritual beliefs.	75	0	0.0%	0	0.0%	4	5.3%	30	40.0%	41	54.7%
14. Staff spoke with me in a way that I understood.	75	0	0.0%	1	1.3%	0	0.0%	35	46.7%	39	52.0%
15. Staff were sensitive to my cultural/ethnic background.	74	1	1.4%	1	1.4%	5	6.8%	38	51.4%	29	39.2%
16. I am better at handling daily life.	74	2	2.7%	2	2.7%	12	16.2%	34	45.9%	24	32.4%
17. I get along better with family members.	73	2	2.7%	5	6.8%	10	13.7%	33	45.2%	23	31.5%
18. I get along better with friends and other people.	74	1	1.4%	4	5.4%	7	9.5%	41	55.4%	21	28.4%
19. I am doing better in school and/or work.	75	3	4.0%	3	4.0%	13	17.3%	39	52.0%	17	22.7%
20. I am better able to cope when things go wrong.	74	4	5.4%	4	5.4%	9	12.2%	37	50.0%	20	27.0%
21. I am satisfied with my family life right now.	73	3	4.1%	3	4.1%	13	17.8%	32	43.8%	22	30.1%
22. I would recommend this agency to a friend or family member.	74	1	1.4%	0	0.0%	10	13.5%	27	36.5%	36	48.6%