






Survey: Clinical Practice

Report: Default Report

Survey Status		Respondent Statistics		Points Summary
Status:	Closed	Total Responses:	31	No Points Questions used in this survey.
Deploy Date:	02/24/2010	Completes:	30	
Closed Date:		Partials:	1	

1. For the majority of your clients who are on probation/parole, how often do you have contact with the PO by phone or in person?

	Responses	Percent
Less than on time per month: 	9	30%
1-2 times per month: 	17	56.67%
More than 2 times per month: 	4	13.33%
Total Responded to this question:		30 96.77%
Total who skipped this question:		1 3.23%
Total:		31 100%

2. For the majority of your clients who have a case manager with JFS/Children Services, how often do you have contact with the case manager by phone or in person?

	Responses	Percent
Less than once a month:	10	32.26%
1-2 times per month:	15	48.39%
More than 2 times per month:	6	19.35%
Total Responded to this question:		31 100%
Total who skipped this question:		0 0%
Total:		31 100%

3. For the majority of those clients that you see with other treatment providers involved in the case (ie. New Horizons, Recovery Center, etc.), how often do you coordinate care with the other treatment provider either through phone consultation or in person?

	Responses	Percent
Almost never:	4	13.33%
Less than once a month:	20	66.67%
More than once a month:	6	20%
Total Responded to this question:	30	96.77%
Total who skipped this question:	1	3.23%
Total:	31	100%

4. In the last 90 days, how many times have you conducted a brief review of professional literature (books, journals, etc.) regarding the services that you are providing?

	Responses	Percent
None:	6	19.35%
1-3 times:	22	70.97%
More than 3 times:	3	9.68%
Total Responded to this question:	31	100%
Total who skipped this question:	0	0%
Total:	31	100%

5. For the majority of your clients, how often do you directly process with your clients how the specific counseling/case management session went (ie. "So, how do you think today's session went?").

	Responses	Percent
Almost never:	1	3.33%
Less than 10% of the sessions:	4	13.33%
10-50% of the sessions:	14	46.67%
More than 50% of the sessions:	11	36.67%
Total Responded to this question:	30	96.77%
Total who skipped this question:	1	3.23%
Total:	31	100%

6. For the majority of your clients, how often do you ask your clients what they would like to change about the counseling process?

	Responses	Percent
Almost never:	2	6.67%
Less than 10% of the sessions:	8	26.67%
10-50% of the sessions:	12	40%
More than 50% of the sessions:	8	26.67%
Total Responded to this question:	30	96.77%
Total who skipped this question:	1	3.23%
Total:	31	100%



7. For the majority of your cases, how often do you specifically review the progress they have made (ie. "Since we have started working together, you have accomplished x, y and z.").

	Responses	Percent
Almost never: <input type="text"/>	0	0%
Less than 10 % of the sessions: <input type="text"/>	3	10%
10-50% of the sessions: <input type="text"/>	15	50%
More than 50% of the sessions: <input type="text"/>	12	40%
Total Responded to this question:		30 96.77%
Total who skipped this question:		1 3.23%
Total:		31 100%


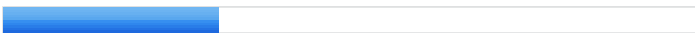




8. How often do you typically use the SOC webpage?

	Responses	Percent
Less than 1 time per month:	13	43.33%
1-5 times per month:	11	36.67%
More than 5 times per month:	6	20%
Total Responded to this question:		30 96.77%
Total who skipped this question:		1 3.23%
Total:		31 100%

9. The Standards of Care on the SOC web page are too prescriptive

	Responses	Percent
True: 	6	20%
False: 	24	80%
Total Responded to this question:	30	96.77%
Total who skipped this question:	1	3.23%
Total:	31	100%

10. What keeps you from using the SOC web page on a regular basis? (check all that apply)

	Responses	Percent
Hard to access: <input type="text"/>	0	0%
Not particularly useful: 	7	24.14%
Hard to find what I am looking for: 	9	31.03%
Disagree with the standards: 	1	3.45%
Simply forget that it is there: 	17	58.62%
Already know the information on the page: 	7	24.14%
If other, please specify: 	6	20%
Total Responded to this question:		29 93.55%
Total who skipped this question:		2 6.45%
Total:		31 100%

10. What keeps you from using the SOC web page on a regular basis? (check all that apply)

Response	Comments
1	Still very vague and missing information in certain areas, only certain areas are useful such as AOD, SAY and Survivors. Information and forms that were given as resources are not on the SOC.
2	though the handouts can be helpful, some are not complete and/or have errors
3	Do not have the time to consult it.
4	Too much to read
5	I find it very useful.
6	Sometimes have a hard time translating some of the treatment standards into the case management role.

11. What do you find most helpful about the SOC web page?

	Responses	Percent
Responses:	23	100%
Total Responded to this question:	23	74.19%
Total who skipped this question:	8	25.81%
Total:	31	100%

11. What do you find most helpful about the SOC web page?

Response	Response Text
1	The guidelines for treatment and the assessment tools.
2	It contains a variety of resources related to a particular disorder.
3	Guidance on standards and resources
4	There are things in there that can be used with some people. I find that most of the folks I deal with have such unorganized lives and poor supports that many standards are just beyond them. They, and thus we, are always fighting the fire of the month.
5	handouts/resources
6	Detailed attention to the disorders and how to utilize them...
7	That it can be useful tool if needed
8	It is a useful resource in setting goals and monitoring progress.
9	assessment instruments for diagnosis we have
10	Links to specific instruments to utilize with clients.
11	Goals and Objectives for various diagnoses and clinical problems
12	Not sure
13	handouts that can be printed off
14	guidance when I don't know where to go with a client
15	assessment and treatment criteria offer a quick review of issues to consider for a case, once I get there.
16	Based upon the answer above, I have not taken enough time to determine if I have found the page to be especially helpful or not. From what I reviewed, it was a bit wordy though it provided great means for assessments.
17	Quick and available backup resource if needed.
18	Having some available resources to use with clients
19	the access to intervention help
20	Gives a basic overview that can be used to research more specific topics.
21	Resources: I think some of my clients have benefited from knowing that there is a standard of care regarding their diagnosis and the treatment options.
22	Reminder of helpful resources and other activities that may help with therapy.
23	Is a good base line for what should be happening with the client.

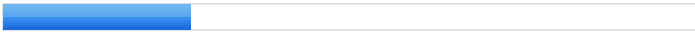
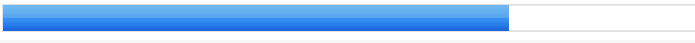
12. What would you like changed about the SOC web page to make it more useful?

	Responses	Percent
Responses:	30	100%
Total Responded to this question:	30	96.77%
Total who skipped this question:	1	3.23%
Total:	31	100%

12. What would you like changed about the SOC web page to make it more useful?

Response	Response Text
1	More interventions.
2	More information on certain diagnoses - for instance there is no information listed under the PDD category.
3	That all areas of standards are completed with resources and that if it was easier to use such as hyperlinks applied and the same information is provided under adults and kids (if appropriate).
4	Continued expansion of articles and ideas. I realize there is a standing invitation for submitting such.
5	better organized
6	Nothing
7	More resources
8	Reminders to use it more often
9	More resources and useful techniques and strategies to incorporate into the session.
10	dont know
11	not sure any changes should be made?
12	Any of the information, tools, or testing instruments that are referenced on there be available to use no matter which office you are in.
13	Add MRDD and Bipolar disorder
14	Not sure
15	specific interventions educational handouts for clients
16	To be incorporated into CIS and available when I pull up the ISP
17	The information needs to be more relevant or easily applicable.
18	more user friendly, but I don't know how to do that. finding things under the different sections can be frustrating as I seem to look in the wrong places or its under the handouts section on the mops website page.
19	It may be more beneficial if it were constructed in a bullet format versus paragraphs.
20	I think it's good the way it is right now. I use it as needed.
21	it could be more comprehensive
22	organized better to make finding and accessing resources easier
23	it is pretty helpful. Not all areas are as comprehensive as others, but for the most part it is a good resource. Possibly more information for differential diagnosis
24	more information under the kids links
25	Add more links to articles regarding specific topics.
26	provide links to literature on the particular diagnosis and treatment
27	A fine line. If too many things (ie. DSM-IV diagnosis & treatment SOC) then it becomes too long and difficult to navigate, but that is the only thing I can think of.
28	No immediate thoughts come to mind at this time.
29	Possibly add more defined sub sections within each section.
30	It seems to have a nice layout.

13. The client outcomes evaluation process, as we are currently doing it with the Ohio Outcomes system is effective.

	Responses	Percent
True: 	8	26.67%
False: 	22	73.33%
Total Responded to this question:	30	96.77%
Total who skipped this question:	1	3.23%
Total:	31	100%

14. Given that measuring client outcomes is required by CARF, what changes would you make to the outcomes evaluation process?

	Responses	Percent
Responses:	30	100%
Total Responded to this question:	30	96.77%
Total who skipped this question:	1	3.23%
Total:	31	100%

14. Given that measuring client outcomes is required by CARF, what changes would you make to the outcomes evaluation process?

Response	Response Text
1	Gear it towards their opinion of how their life is instead of what behaviors they have engaged in like it is on the youth form.
2	I would prefer it to be shorter in length (especially for the client) and a tool that would measure the clients progress.
3	Understanding the guidelines of completing the Outcomes and reliability of the forms
4	i like the idea of tying outcomes to ISP updates. that is every 3 months. Could we simply add a brief client eval asking: In the time since the last update are things less burdensom? Y/N Since the last update have the issues you sought treatment for improved? Y/N and so on with maybe 10 questions.
5	unsure
6	Will have to evaluate
7	Less cumbersome for the client to complete. Attach to the ISP in CIS
8	Less lengthy
9	Unsure at the point what changes I would like to see.
10	instrument with demonstrated validity for measuring client perception of progress in symptoms-current one-especially as completed by clinician-lacks validity and appears useless-perhaps outcomes that seem to capture wider range of diagnostic symptoms-current outcomes-especially worker ratings for adults-do not appear to reflect range of symptoms or to be connected to diagnoses-measure should be valid reflection of client perception of change in clinical symptoms-does not appear to be
11	make it more condensed
12	Having the client describe specifically what they feel is good or bad about the treatment and what they would like to see done differently.
13	Use an outcome measure specific to the client's diagnosis or clinical problem rather than using a general outcome measure for all clients.
14	I would like to see it be shorter or more specific to each client. For example, if there was a possibility of choosing 10-15 specific outcomes according to client goals/diagnosis the information would be easier to integrate into the therapeutic process. I understand that this may be difficult to incorporate into an overall outcome score, but if there were 15 required for each client and the therapist was able to chose them, the overall scores could be used to assess improvement.
15	a section for comments
16	a measure of the severity of symptoms based on a specific diagnoses
17	I would like to have more time to evaluate information gathered. The Outcomes are less useful due to time constraints and the amount of information included.
18	make it shorter, take less time. summarize data in some kind of chart or graph over time. the forms are long and seem to capture data based on the how the client has been doing over the past 30 days rather than 6 or 9 months or year and this can vary based on life stressors. If a client has improved over a year but is having a rough time because of a family visit or something else that occurred within the last 3 weeks, the overall progress will not likely be reflected in the outcomes form 4 kids
19	I have found that the Adult forms are not nearly as helpful on the consumer's end as the youth outcomes forms appear to be.
20	shorten adult consumer outcome form have outcomes more directly related to what the client's identified goals are
21	cant think of anything
22	Having a measure that is going to be more reliable than the current version.
23	shorten the outcomes for the client and make the working ones more useful.
24	It's hard to evaluation within the first meeting of the client.
25	Less intrusive for client (shorter, less time consuming) and more useful for clinician (easier to review and utilize in clinical practice).
26	Make it one page
27	It is kind of long. A one page version might be more effective that a client could fill out in 1 - 2 minutes.
28	Something that is relevant, helpful, and timely to the intervention process. Something that can be implemented smoothly with our existing technology. Something we actually complete and use.
29	I have little knowledge of this process so feel I am not able to accurately suggest changes.
30	Like to see a more efficient process.