

MID-OHIO PSYCHOLOGICAL SERVICES, INC.

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Bradley A. Hedges, Ph.D.
Executive Director

QA REPORT

TO: Bradley A. Hedges, Ph.D.
Executive Director

FROM: Bonnie Pearse, MSW, LISW *Bon Pearse MSW LISW*
QA Coordinator

SUBJECT: Quality Assurance Activities for March 2003

SUBMITTED: May 12, 2003

I: MAJOR UNUSUAL INCIDENTS

There was one major unusual incident during the month of March. On 3-20-03, one of the clinicians at Mid-Ohio witnessed client #030123S1 push her mother through the exterior door at Scioto County Children's Services. The New Boston Police and Scioto County Children's Services worked out an agreement for the daughter to stay with a relative in Portsmouth until 3-21-03. After this time, arrangements were to be made for the daughter to live with an aunt in Indiana. A case note from 3-24-03 indicates that this transfer took place, and that client's case has been closed.

II: TRANSFERS FROM STATE HOSPITALS

There were no transfers to or from state hospitals reported in the month of March 2003. No transfers to or from other hospitals are reported for March 2003.

III: PLANT/PHYSICAL HEALTH AND SAFETY

No health or safety issues were identified by the building inspection in the month of March 2003.

IV: RECORDS COMPLETENESS REVIEW

| Clinicians | % Compliance With Standard | Chart Included AOD Services | Chart Included CSP Services |
|--------------------|----------------------------|-----------------------------|-----------------------------|
| Dr. Brad Hedges | 99 | NO | NO |
| Robin Rippith | 97 | NO | NO |
| Dr. Chris Ray* | 86 | NO | NO |
| Tonya Kraner | 96 | NO | YES |
| Scott Craft | 96 | NO | NO |
| Dean Bachelor* | 85 | NO | NO |
| Stephanie Miller* | 64 | YES | NO |
| Claire Robitaille* | 94 | NO | YES |
| Joni Grim | 95 | NO | YES |
| Chris Johnson* | 90 | NO | YES |
| Steve Ford | 97 | NO | YES |
| Amanda Moore | 97 | NO | YES |
| Joe Dunson* | 94 | NO | NO |
| Dr. David Mahl* | 92 | NO | NO |
| Mike Selegue* | 59 | NO | NO |
| Miriam Murray* | 94 | NO | YES |
| Tara Rice* | 91 | NO | YES |
| Kelly Kleimeyer | 97 | NO | YES |
| Rick Gehlbach | 96 | NO | NO |
| Dawn McCoy | 96 | NO | NO |
| Misty Coleman | 97 | NO | NO |
| Bonnie Pearse* | 89 | NO | YES |

*Denotes that the clinician did not meet the target threshold of 95% compliance with the standards. Fifty percent of the clinicians did not meet the 95% threshold for the record review. Reasons that clinicians did not meet the threshold and the percentage of records reviewed is as follows:

- Fifty-four percent of the records reviewed were missing a copy of the current medical card.
- Forty-one percent of the records reviewed were missing forms or had incomplete forms in the chart.
- Signatures were missing on some forms in the chart for 32% of the clinicians.
- In 32% of the records reviewed there was at least one session recorded that did not match the billing record.
- Forty-six percent of the records reviewed had an Individual Service Plan on the chart that needed to be updated.
- Twenty-three percent of the records reviewed did not have a completed health assessment in the chart.

- Fifty-five percent of clinicians were missing case notes for billed services

V: PEER REVIEW

| Clinicians | Percent Compliant With Standard | Chart Included AOD Services | Chart Included CSP Services |
|--------------------|---------------------------------|-----------------------------|-----------------------------|
| Dr. Brad Hedges | 97 | NO | NO |
| Stephanie Miller* | 53 | YES | NO |
| Dr. Chris Ray* | 78 | NO | NO |
| Dr. David Mahl | 92 | NO | NO |
| Robin Rippeth | 97 | NO | NO |
| Tonya Kraner* | 89 | NO | YES |
| Steve Ford | 98 | NO | YES |
| Mike Selegue* | 87 | NO | NO |
| Joni Grim* | 87 | NO | YES |
| Scott Craft | 94 | NO | NO |
| Chris Johnson | 90 | NO | YES |
| Claire Robitaille* | 82 | NO | YES |
| Kelly Kleimeyer | 92 | NO | YES |
| Bonnie Pearse* | 74 | NO | YES |
| Dawn McCoy | 94 | NO | NO |
| Dean Bachelor | 96 | NO | NO |
| Misty Coleman | 94 | NO | NO |
| Rick Gehlbach | 99 | NO | NO |
| Joe Dunson | 93 | NO | NO |
| Tara Rice | 98 | NO | YES |
| Miriam Murray | 95 | NO | YES |
| Amanda Moore | 99 | NO | YES |

*Denotes that the clinician did not meet the target threshold of 90% compliance with the standards.

- Thirty-two percent of the clinicians did not meet the 90% threshold for peer review for the month of March.
- Fifty-nine percent of the records reviewed for peer review showed that the clinician did not complete the required forms, or make the necessary referrals.
- Sixty-four percent of the records were not maintained consistently in that case notes were not completed and not billed for. Also, the client, clinician and the supervisor have not signed the progress note or other necessary documentation

VI:UTILIZATION REVIEW

| Clinician | Number of Clients Assigned | Number of Clients Seen | Average Number of Contacts Per Client Seen |
|-------------------|-----------------------------------|-------------------------------|---|
| Dean Bachelor | 15 | 8 | 3.5 |
| Stephanie Miller | 31 | 17 | 1.5 |
| Brad Hedges | 50 | 19 | 1.7 |
| David Mahl | 24 | 6 | 1 |
| Chris Ray | 59 | 26 | 2.6 |
| Tonya Kraner | 39 | 32 | 2.4 |
| Robin Rippith | 41 | 38 | 1.8 |
| Dawn McCoy | 71 | 40 | 3.3 |
| Scott Craft | 128 | 35 | 2.5 |
| Steve Ford | 66 | 64 | 2.9 |
| Bonnie Pearse | 72 | 64 | 3.4 |
| Joni Grim | 71 | 39 | 2.9 |
| Chris Johnson | 120 | 34 | 2.9 |
| Claire Robitaille | 47 | 41 | 2.2 |
| Rick Gehlbach | 28 | 24 | 2.9 |
| Mike Seleque | 51 | 49 | 1.9 |
| Debbie Culp | 6 | 2 | 1 |
| Kelly Kleimeyer | 48 | 42 | 4.4 |
| Miriam Murray | 12 | 11 | 9.5 |
| Joe Dunson | 15 | 16 | 3.8 |
| Tara Rice | 30 | 25 | 2.4 |
| Misty Coleman | 28 | 28 | 5.9 |
| Amanda Moore | 22 | 19 | 5.8 |
| Paula Roberts | 2 | 5 | 10.4 |

The No Show rate for March was 17%. When considering both the no show rate and the cancellation rate, this figure is 36%.

| Service Area | Total Number of Units This Month (All of MOPS) | Monthly Allocated Medicaid Units for Fairfield County | Year to Date Total Units for MOPS | Year to Date Allocated Medicaid Units for Fairfield County |
|--------------------------------------|---|--|--|---|
| Diagnostic Assessment | 98.10 | 54.17 | 1059.90 | 487.53 |
| Individual Counseling | 774.70 | 189.17 | 5007.16 | 1702.53 |
| Group Counseling | 191.50 | 70.83 | 1893.50 | 637.57 |
| Medication/somatic Services | 24.40 | 21 | 228.40 | 189 |
| Community Support Program (CSP) | 465.80 | 433.33 | 4146.60 | 3899.97 |
| Alcohol and Other Drug (AOD) - Group | 35 | 65 | 216.50 | 585 |

The Medicaid units billed for the month of March 2003 for Fairfield County totals 1586.15. A total of 13454.90 Medicaid units were billed Year to date for Fairfield County.

VII: AOD UTILIZATION REVIEW

AOD Group Therapy sessions in the month of March 2003 showed that the average attendance at each session was 69%. Overall, 7 women utilized AOD Group services during the month of March, and attended an average of 3.4 of 5 sessions.

| Sessions Offered | 03/03/2003 | 03/10/2003 | 03/17/2003 | 03/24/2003 | 03/31/2003 |
|------------------|------------|------------|------------|------------|------------|
| 7 Females | 2 | 4 | 7 | 6 | 5 |

VIII: INVOLUNTARY TERMINATIONS

No involuntary terminations were conducted during the month of March 2003.

IX: PROFESSIONAL STAFF ORGANIZATION

The clinical staff maintains current licensure requirements. The following clinicians attended workshops during the month of March.

| Clinician | Workshop Name | Dates Attended | # of CEU's |
|-----------------|--|----------------|------------|
| Kelly Kleimeyer | Early Childhood Conference | 3-28-03 | 4.5 |
| Steve Ford | Early Childhood Conference | 3-28-03 | 4.5 |
| Dawn McCoy | Early Childhood Conference | 3-28-03 | 4.5 |
| Robin Rippeth | Bobby's Books | 3-28-03 | 1.5 |
| Robin Rippeth | Catch Me If You Can- OCD | 3-28-03 | 1.5 |
| Robin Rippeth | Shh! Don't Tell Children of Alcoholics | 3-28-03 | 1.5 |

X: REVIEW OF WAITING LIST

There were a total of 61 new clients seen this month. Thirty-two of the new clients were from Fairfield County. The total number of clients seen in the month of March 2003 was 598. Seventy percent of the new clients were from Fairfield County. For the month of March 72% of the sessions conducted were with clients from Fairfield County.

XI: REVIEW OF SERVICES UNDER CONTRACT

No changes are noted regarding the services under contract.

XII: FOCUSED REVIEW AREA

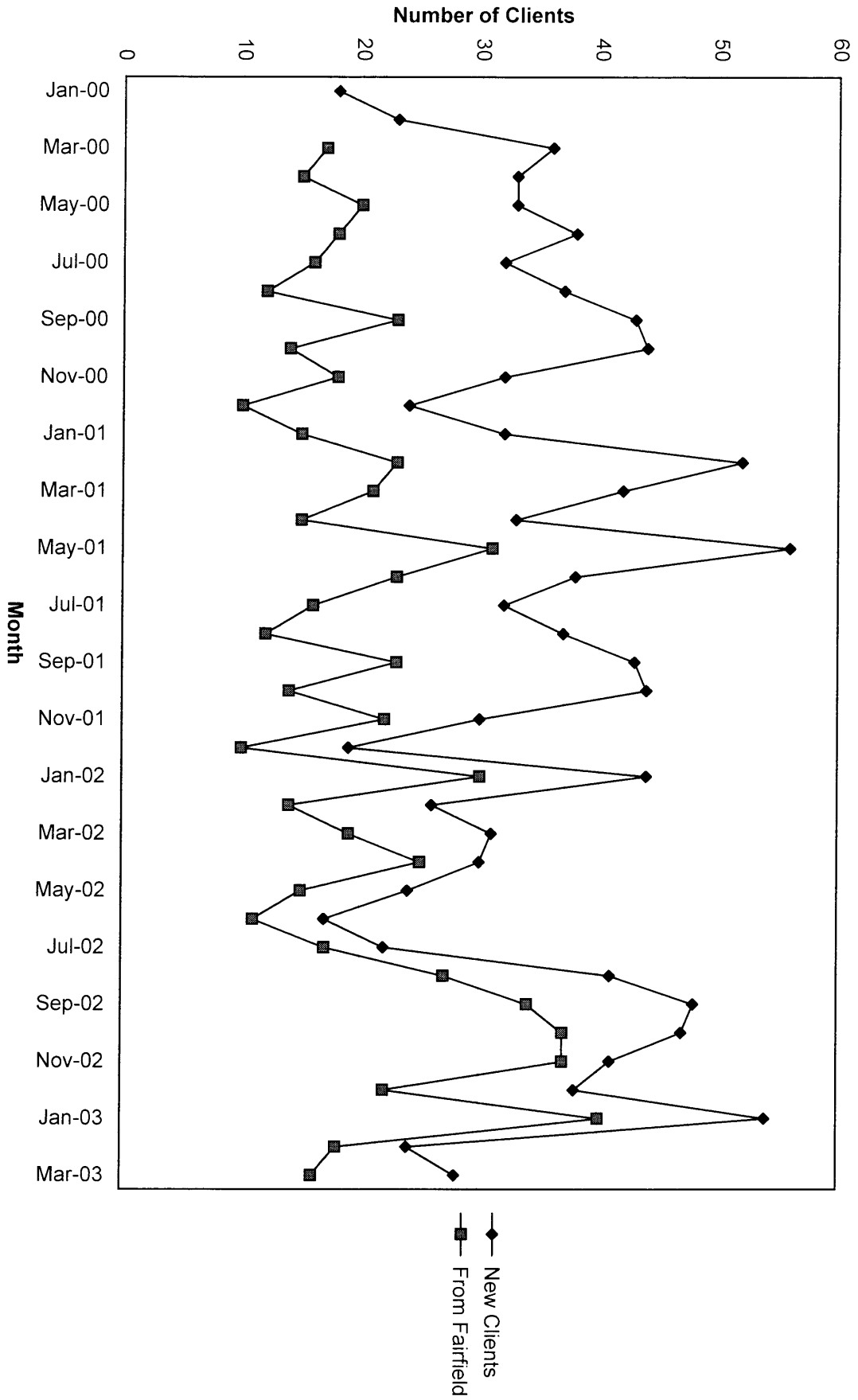
The issues that were covered in the month of March included a discussion of sending the quarterly reports to the Board. The quality assurance team is currently in the process of gathering and interpreting data for the reports. As the reports are completed they will be forwarded to the Board.

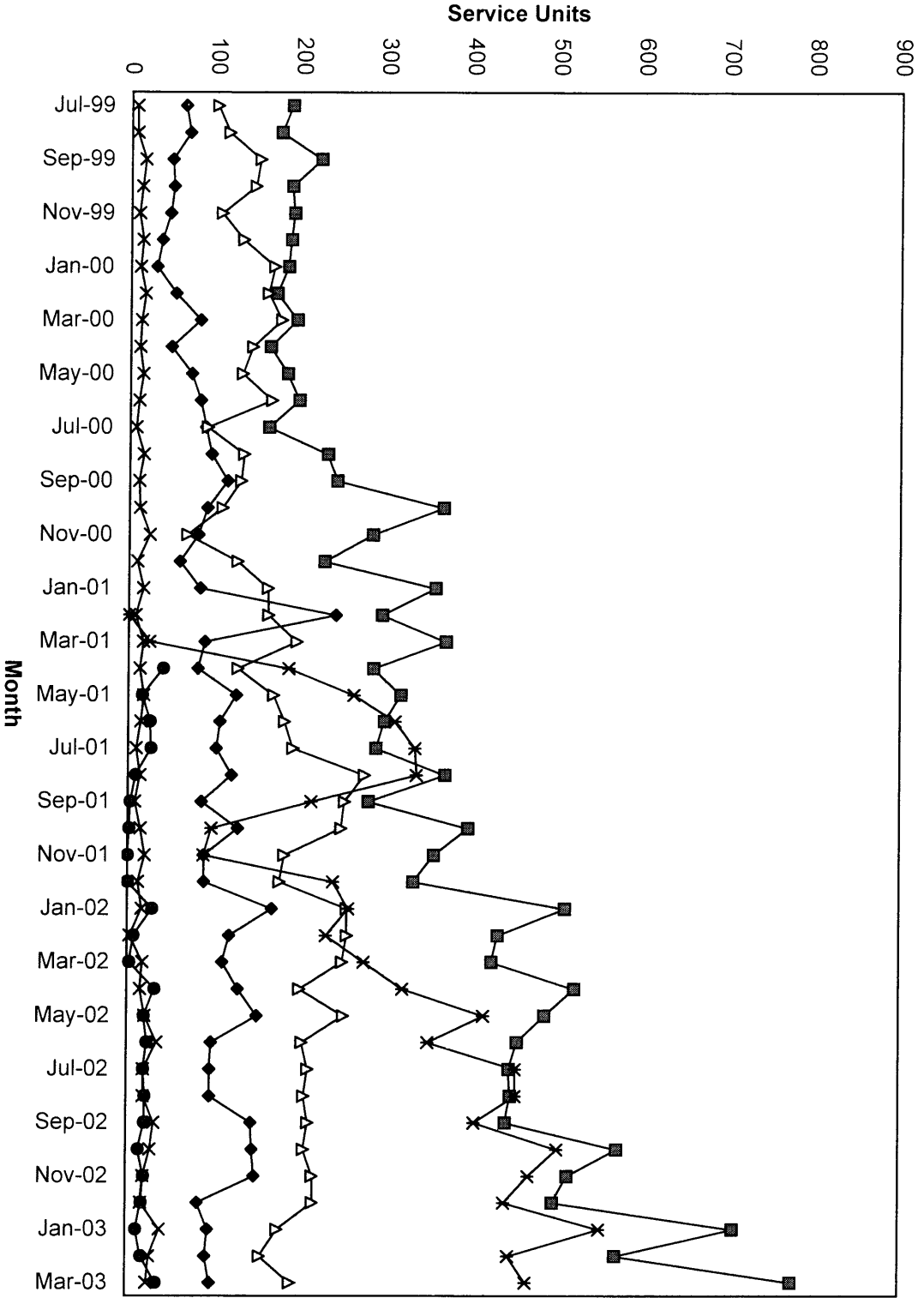
XIII: RESPONSE TO LAST MONTH'S FOCUS REVIEW

In response to last month's review, accessibility, availability, and appropriateness of services appears to be adequately handled for persons who speak a language other than English or who have a handicapping condition. Questioning of the support staff who answer the telephone calls suggests there have not been any issues relating to language. Contact with the Ohio University Language Department is maintained in the event that an interpreter may be needed.

Several clients have severe conditions, limiting them from climbing or descending stairs. These clients are accommodated by receiving services on a ground level floor. Clients who have conditions that limit them to wheelchairs also receive services on the ground floor and have access to the building by a ramp. There have been no complaints or concerns voiced by the care givers who typically transport and accompany these individuals.

cc: Fairfield County Mental Health and Recovery Services Board
MOPS Board of Directors
MOPS Staff
QA Minutes Logbook





Units of Service

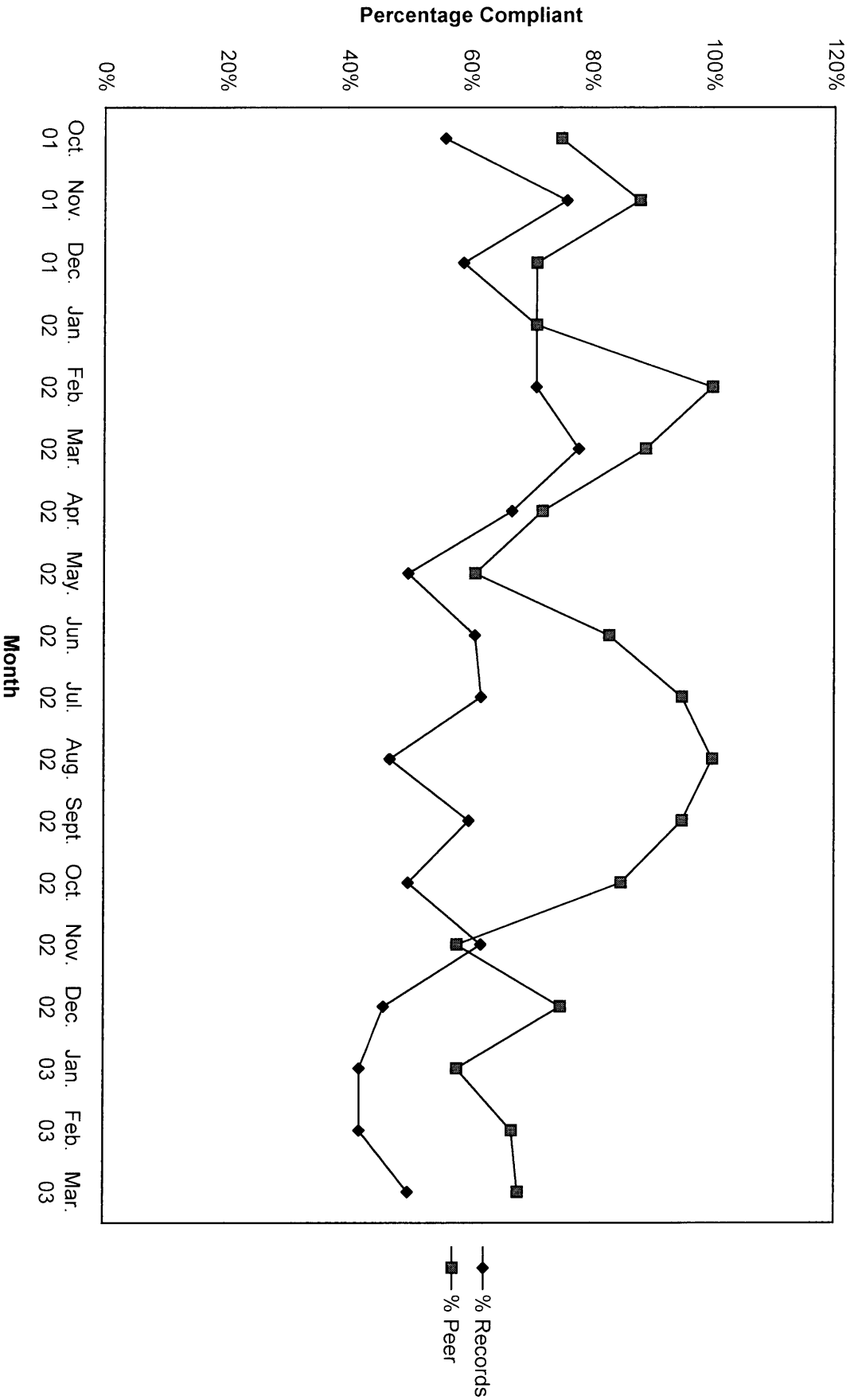
- ◆ Diagnostic
- Individual
- △ Group
- × Medication
- * CSP
- AOD

| PEER REVIEW | | Mar-03 | pass | fail | Med Somatic | General | DA | CSP | AOD | Utilization | ISP |
|-------------------|----|--------|------------|------|-------------|-------------------------------|--------------------------|------------|-------|-------------|----------------|
| Dean Bachelor | 96 | | | | | Forms, record inconsistent | | | | | |
| Scott Craft | 94 | | | | | Forms, record inconsistent | | | | | |
| Misty Coleman | 94 | | | | | | health assess not review | | | | axis 2 |
| Joe Dunson | 93 | | | | | Records inconsistent | | | | | axis 2 |
| Steve Ford | 98 | | | | | Records inconsistent | | | | | |
| Rick Gehlbach | 99 | | | | | | health assess not review | | | | |
| Joni Grimm | | 87 | | | | Records inconsistent | | transfer | | | |
| Brad Hedges | 97 | | | | | | | | | | axis 2 |
| Chris Johnson | 90 | | | | | inapp roi, forms, record inco | | not on isp | | | |
| Tonya Kraner | | 89 | | | | Forms, record inconsistent | | | | | axis 2 |
| Dawn McCoy | 94 | | | | | Records inconsistent | | | | | axis 2 |
| Stephanie Miller | | 53 | | | | forms do not meet needs | health assess not review | | sassi | | missing |
| Miriam Murray | 95 | | | | | Forms, record inconsistent | | | | | axis 2 |
| Bonnie Pearse | | 74 | not on isp | | | Forms, record inconsistent | | | | | update, axis 2 |
| Chris Ray | | 78 | transfer | | | inapp roi, forms, record inco | | | | | axis 2 |
| Robin Rippeth | 97 | | | | | forms do not meet needs | | | | | |
| Claire Robitaille | | 82 | not on isp | | | inapp roi, forms, record inco | | | | | |
| Kelly Kleimeyer | 92 | | | | | Forms, record inconsistent | | | | | |
| Amanda Moore | 99 | | | | | Records inconsistent | | | | | |
| David Mahl | 92 | | | | | forms do not meet needs | health assess not review | | | | |
| Tara Rice | 98 | | | | | | health assess not review | | | | |
| Mike Selegue | | 87 | | | | forms do not meet needs | health assess not rev | | | | |

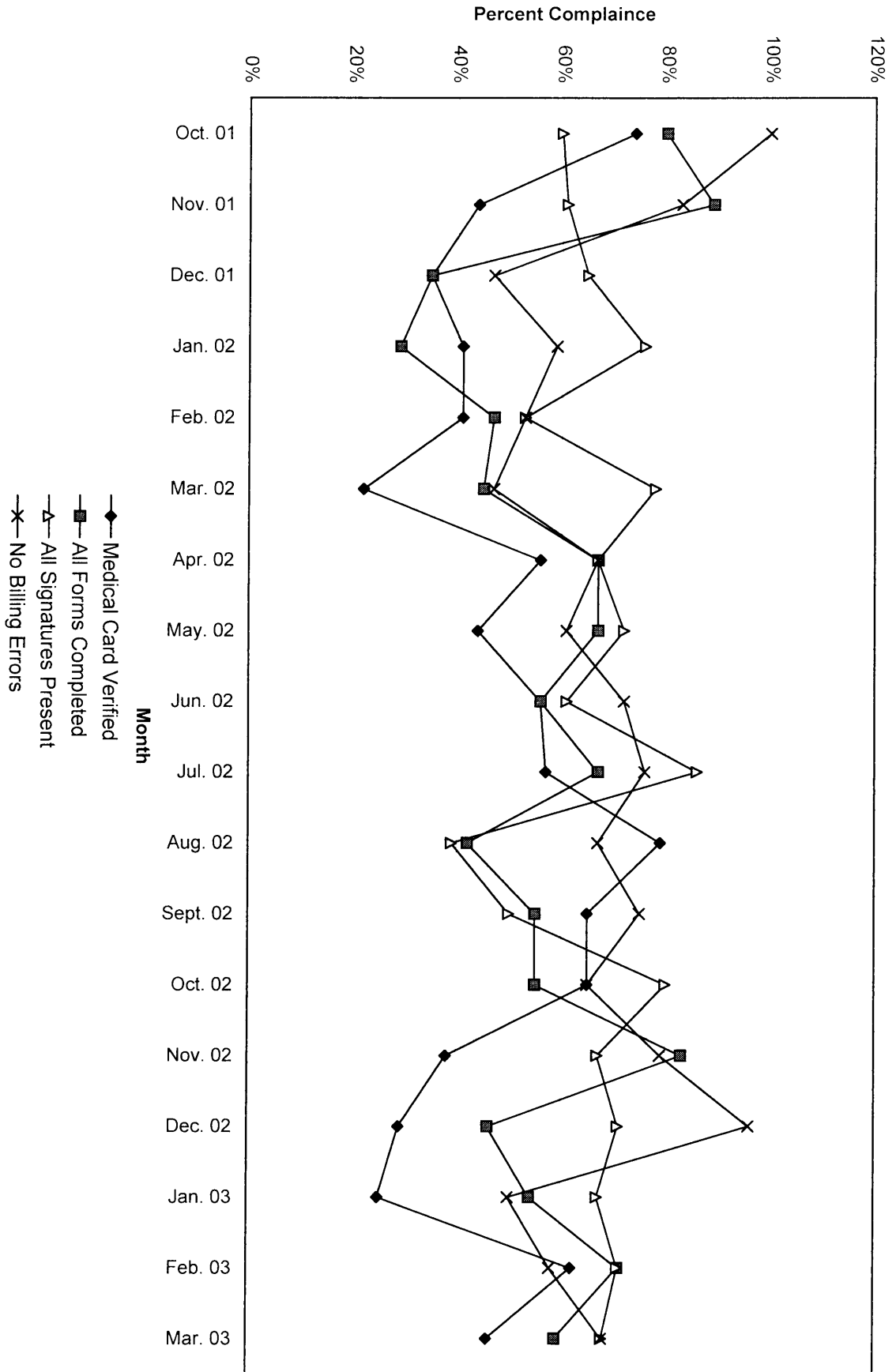
RECORDS COMPLETENESS: Missing or Incomplete Records

| Mar-03 | Pass | Fail | Med Card | ISP | Notes | Health Asses | Signatures Missing | Forms | Billing Record |
|-------------------|------|------|----------|-------------|---------|--------------|---------------------|---------------------------|----------------|
| Dean Bacheior | | 85 | | update | missing | | | poa | |
| Scott Craft | 96 | | Reviewed | update | | | client-poa | | errors |
| Misty Coleman | 97 | | | axis 2 | | | | | |
| Joe Dunson | | 94 | | upd, axis 2 | | | | | |
| Steve Ford | 97 | | Reviewed | | | | | | errors |
| Rick Gehbach | 96 | | Reviewed | axis 2 | | reviewed | | | |
| Joni Grimm | 95 | | Reviewed | update | missing | | client-poa | referral-csp | |
| Brad Hedges | 99 | | | axis 2 | | | | | |
| Chris Johnson | | 90 | | upd, no csp | missing | | roi, poa-client | referral-med/somatic | |
| Tonya Kraner | 96 | | | | missing | | | | errors |
| Dawn McCoy | 96 | | Reviewed | axis 2 | missing | | health assessment | | |
| Stephanie Miller | | 64 | Reviewed | missing | | reviewed | | | |
| Miriam Murray | | 94 | | axis 2 | missing | | | referral-med/somatic | errors |
| Bonnie Pearse | | 89 | Reviewed | up, a2, med | missing | | | referral-med/somatic | |
| Chris Ray | | 86 | Reviewed | axis 2 | missing | | client-poa | macsis, referral- med/som | errors |
| Robin Rippeth | 97 | | | update | | | | | |
| Claire Robitaille | | 94 | Reviewed | | missing | | isp-supervisor, med | | errors |
| Kelly Kleimeyer | 97 | | Reviewed | | missing | | | referral-ind. Counseling | errors |
| Amanda Moore | 97 | | Reviewed | update | missing | | | | |
| David Mahl | | 92 | | update | | reviewed | | | |
| Tara Rice | | 91 | Reviewed | | missing | | clinician-isp | referral-csp | |
| Mike Selegue | | 59 | | missing | | reviewed | | macsis open | |

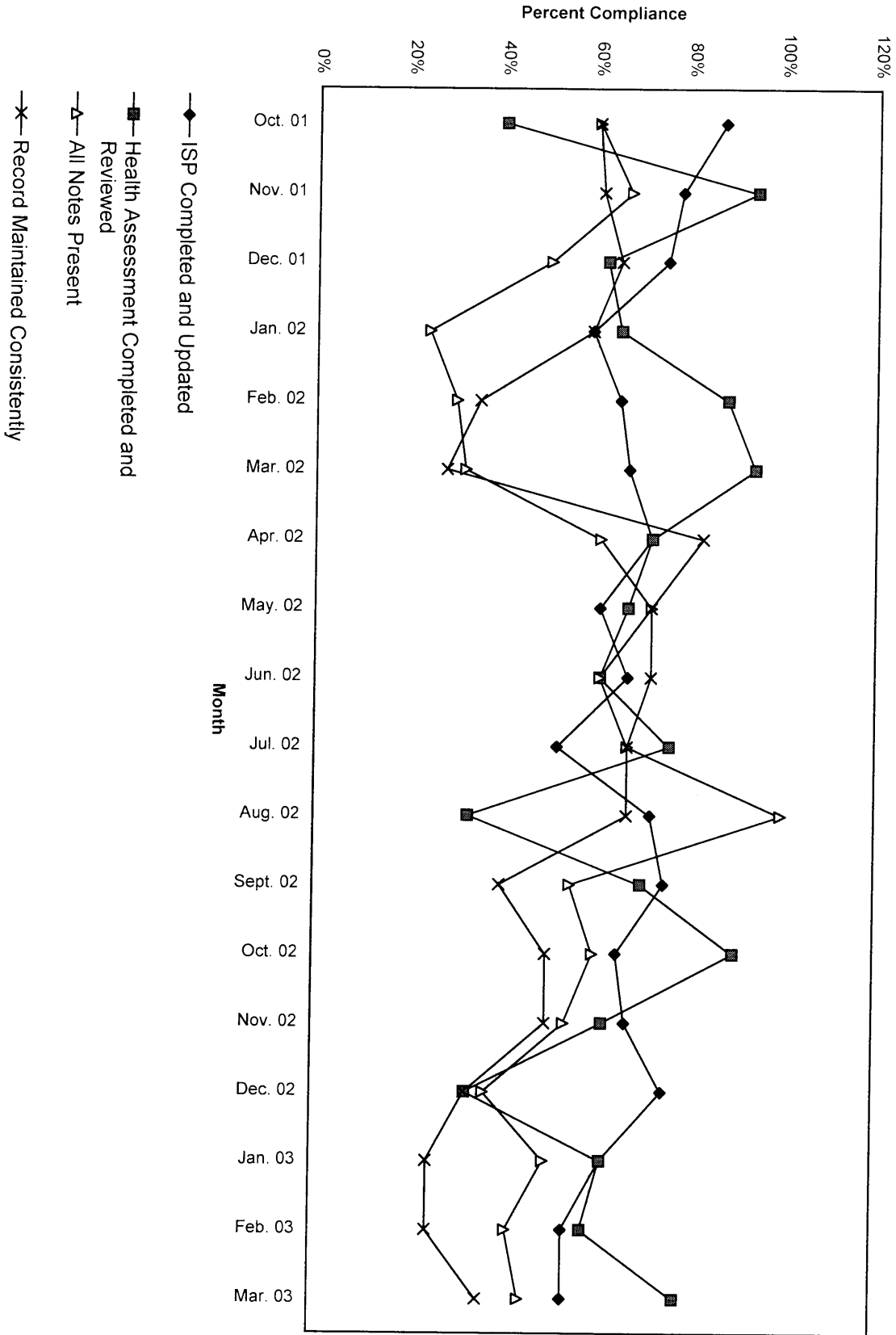
Compliance Review



Selected Record Review Issues



Selected Record Review Issues



March

2003

Mid Ohio Psychological Services

| | Cancellations | Missed | Diagnostics | Evaluations | Individual | Group | Community Support | Medication | Other Units | Total Units | Billable Units | Units Billed+ Missed |
|-------------------|---------------|--------|-------------|-------------|------------|--------|-------------------|------------|-------------|-------------|----------------|----------------------|
| Unit Rate | | | 135 | 135 | 90 | 40 | 65 | 195 | 35 | | | |
| Dean Bachelor | 2 | 11 | | | 5.80 | 10.00 | | | | 28.80 | 15.80 | 26.80 |
| A. J. Bierly* | | | | | | | 31.50 | | | 31.50 | 31.50 | 31.50 |
| Scott Craft | 19 | 12 | 11.60 | | 42.40 | 2.00 | 0.00 | | 0.0 | 87.00 | 56.00 | 68.00 |
| Misty Coleman | 20 | 11 | | | 73.90 | 62.00 | 19.90 | | | 186.80 | 155.80 | 166.80 |
| Deb Culp | 1 | | | | 1.00 | | | | | 2.00 | 1.00 | 1.00 |
| Steve Ford | 15 | 22 | 12.30 | | 90.60 | | 14.10 | | | 154.00 | 117.00 | 139.00 |
| Rick Gehlbach | 4 | 22 | | | 30.00 | 12.00 | 0.00 | | | 68.00 | 42.00 | 64.00 |
| Joni Grim | 30 | 24 | 6.10 | | 44.40 | 9.00 | 2.10 | | | 115.60 | 61.60 | 85.60 |
| Brad Hedges | 8 | 4 | 0.00 | 9.80 | 12.00 | | 2.90 | | | 36.70 | 24.70 | 28.70 |
| Chris Johnson | 20 | 27 | | | 61.00 | 10.00 | | | 0.0 | 118.00 | 71.00 | 98.00 |
| Tonya Kraner | 30 | 7 | 3.30 | | 30.40 | | 1.50 | | | 72.20 | 35.20 | 42.20 |
| Dawn McCoy | 20 | 24 | 5.00 | | 77.10 | | 3.60 | | | 129.70 | 85.70 | 109.70 |
| Stephanie Miller | 7 | 7 | 1.50 | | 8.70 | | | | | 24.20 | 10.20 | 17.20 |
| Miriam Murray * | | | | | | 39.00 | 50.60 | | | 89.60 | 89.60 | |
| Bonnie Pearse | 33 | 61 | 12.80 | | 72.30 | 35.00 | 6.40 | | | 220.50 | 126.50 | 187.50 |
| Chris Ray | 23 | 7 | 0.00 | 10.10 | 32.20 | | | | | 72.30 | 42.30 | 49.30 |
| Robin Rippeth | 10 | 9 | 20.40 | 6.00 | 40.50 | | 0.00 | | | 85.90 | 66.90 | 75.90 |
| Paula Roberts * | | | | | 0.00 | | 62.30 | | | 62.30 | 62.30 | |
| Claire Robitaille | 15 | 23 | 3.80 | | 55.10 | 8.00 | | | | 104.90 | 66.90 | 89.90 |
| Mike Selegue * | | | 21.30 | | 39.90 | 4.50 | 8.30 | | | 74.00 | 74.00 | |
| Charles Snyder | 11 | 23 | | | 0.20 | | | 24.1 | | 58.25 | 24.25 | 47.25 |
| David Mahl | 3 | 1 | | 5.80 | 0.00 | | 0.00 | | | 9.80 | 5.80 | 6.80 |
| Amanda Moore* | | | | | 0.00 | | 170.50 | | | 170.50 | 170.50 | |
| Kelly Kleimeyer | 0 | | 0.00 | | 57.20 | | 36.20 | | | 93.40 | 93.40 | 93.40 |
| Tara Rice * | | | 0.00 | | | | 43.00 | | | 43.00 | 43.00 | |
| Joe Dunson * | | | | | | | 12.90 | | | 12.90 | 12.90 | |
| Sum Totals | 271 | 295 | 98.10 | 31.70 | 774.70 | 191.50 | 465.80 | 24.1 | 0.0 | 2151.85 | 1585.85 | 1428.55 |
| Average | | | | | | | | | | | | |

* These clinicians do not have a daily scheduler therefore their totals are not reported in the missed or cancelled sessions.

| March | 2003 | Weighted | | | | | | | | |
|-------------------|---------|----------|----------|---------|----------|---------|-------|-----------|----------|--|
| | DA | EVAL | IND | Group | CSP | MED | Other | Tot Units | % of Tot | |
| Unit Rate | 135 | 135 | 90 | 40 | 65 | 195 | 35 | | | |
| Dean Bachelor | 0.00 | 0.00 | 5.80 | 10.00 | 0.00 | 0.0 | 0.0 | | | |
| | 0.00 | 0.00 | 522.00 | 400.00 | 0.00 | 0.00 | 0.00 | 922.00 | 1% | |
| A.J. Bierly | 0.00 | 0.00 | 0.00 | 0.00 | 31.50 | 0.00 | 0.00 | | | |
| | 0.00 | 0.00 | 0.00 | 0.00 | 2047.50 | 0.00 | 0.00 | 2047.50 | 2% | |
| Misty Coleman | 0.00 | 0.00 | 73.90 | 62.00 | 19.90 | 0.00 | 0.00 | | | |
| | 0.00 | 0.00 | 6651.00 | 2480.00 | 1293.50 | 0.00 | 0.00 | 10424.50 | 8% | |
| Scott Craft | 11.60 | 0.00 | 42.40 | 2.00 | 0.80 | 0.0 | 0.0 | | | |
| | 1566.00 | 0.00 | 3816.00 | 80.00 | 52.00 | 0.00 | 0.00 | 5514.00 | 4% | |
| Deb Culp | 0.00 | 0.00 | 1.00 | 0.00 | 0.00 | 0.00 | 0.00 | | | |
| | 0.00 | 0.00 | 90.00 | 0.00 | 0.00 | 0.00 | 0.00 | 90.00 | 0% | |
| Steve Ford | 12.30 | 0.00 | 90.60 | 0.00 | 14.10 | 0.00 | 0.00 | | | |
| | 1660.50 | 0.00 | 8154.00 | 0.00 | 916.50 | 0.00 | 0.00 | 10731.00 | 9% | |
| Rick Gehlbach | 0.00 | 0.00 | 30.00 | 12.00 | 0.00 | 0.00 | 0.00 | | | |
| | 0.00 | 0.00 | 2700.00 | 480.00 | 0.00 | 0.00 | 0.00 | 3180.00 | 3% | |
| Joni Grim | 6.10 | 0.00 | 44.40 | 9.00 | 2.10 | 0.00 | 0.00 | | | |
| | 823.50 | 0.00 | 3996.00 | 360.00 | 136.50 | 0.00 | 0.00 | 5316.00 | 4% | |
| Brad Hedges | 0.00 | 10.40 | 12.00 | 0.00 | 2.90 | 0.00 | 0.00 | | | |
| | 0.00 | 1404.00 | 1080.00 | 0.00 | 188.50 | 0.00 | 0.00 | 2672.50 | 2% | |
| Chris Johnson | 0.00 | 0.00 | 61.00 | 10.00 | 0.00 | 0.00 | 0.00 | | | |
| | 0.00 | 0.00 | 5490.00 | 400.00 | 0.00 | 0.00 | 0.00 | 5890.00 | 5% | |
| Kelly Kleimeyer | 0.00 | 0.00 | 57.20 | 0.00 | 36.20 | 0.00 | 0.00 | | | |
| | 0.00 | 0.00 | 5148.00 | 0.00 | 2353.00 | 0.00 | 0.00 | 7501.00 | 6% | |
| Tonya Kraner | 3.30 | 0.00 | 30.40 | 0.00 | 1.50 | 0.00 | 0.00 | | | |
| | 445.50 | 0.00 | 2736.00 | 0.00 | 97.50 | 0.00 | 0.00 | 3279.00 | 3% | |
| David Mahl | 0.00 | 5.80 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | | | |
| | 0.00 | 783.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 783.00 | 1% | |
| Dawn McCoy | 5.00 | 0.00 | 77.10 | 0.00 | 3.60 | 0.00 | 0.00 | | | |
| | 675.00 | 0.00 | 6939.00 | 0.00 | 234.00 | 0.00 | 0.00 | 7848.00 | 6% | |
| Stephanie Miller | 0.00 | 1.50 | 8.70 | 0.00 | 0.00 | 0.0 | 0.0 | | | |
| | 0.00 | 202.50 | 783.00 | 0.00 | 0.00 | 0.00 | 0.00 | 985.50 | 1% | |
| Miriam Murray | 0.00 | 0.00 | 0.00 | 39.00 | 50.60 | 0.00 | 0.00 | | | |
| | 0.00 | 0.00 | 0.00 | 1560.00 | 3289.00 | 0.00 | 0.00 | 4849.00 | 4% | |
| Bonnie Pearse | 12.80 | 0.00 | 72.30 | 35.00 | 6.40 | 0.00 | 0.00 | | | |
| | 1728.00 | 0.00 | 6507.00 | 1400.00 | 416.00 | 0.00 | 0.00 | 10051.00 | 8% | |
| Chris Ray | 0.00 | 10.10 | 32.20 | 0.00 | 0.00 | 0.00 | 0.00 | | | |
| | 0.00 | 1363.50 | 2898.00 | 0.00 | 0.00 | 0.00 | 0.00 | 4261.50 | 3% | |
| Robin Rippeth | 16.90 | 6.00 | 40.50 | 0.00 | 0.00 | 0.00 | 0.00 | | | |
| | 2281.50 | 810.00 | 3645.00 | 0.00 | 0.00 | 0.00 | 0.00 | 6736.50 | 5% | |
| Paula Roberts | 0.00 | 0.00 | 0.00 | 0.00 | 62.30 | 0.00 | 0.00 | | | |
| | 0.00 | 0.00 | 0.00 | 0.00 | 4049.50 | 0.00 | 0.00 | 4049.50 | 3% | |
| Claire Robitaille | 3.80 | 0.00 | 55.10 | 8.00 | 0.00 | 0.00 | 0.00 | | | |
| | 513.00 | 0.00 | 4959.00 | 320.00 | 0.00 | 0.00 | 0.00 | 5792.00 | 5% | |
| Mike Selegue | 10.50 | 0.00 | 39.90 | 4.50 | 18.80 | 0.00 | 0.00 | | | |
| | 1417.50 | 0.00 | 3591.00 | 180.00 | 1222.00 | 0.00 | 0.00 | 6410.50 | 5% | |
| Charles Snyder | 0.00 | 0.00 | 0.20 | 0.00 | 0.00 | 24.05 | 0.00 | | | |
| | 0.00 | 0.00 | 18.00 | 0.00 | 0.00 | 4689.75 | 0.00 | 4707.75 | 4% | |
| Amanda Moore | 0.00 | 0.00 | 0.00 | 0.00 | 170.50 | 0.00 | 0.00 | | | |
| | 0.00 | 0.00 | 0.00 | 0.00 | 11082.50 | 0.00 | 0.00 | 11082.50 | 9% | |
| Tara Rice | 0.00 | 0.00 | 0.00 | 0.00 | 43.00 | 0.00 | 0.00 | | | |
| | 0.00 | 0.00 | 0.00 | 0.00 | 2795.00 | 0.00 | 0.00 | 2795.00 | 2% | |
| Joe Dunson | 0.00 | 0.00 | 0.00 | 0.00 | 12.90 | 0.00 | 0.00 | | | |
| | 0.00 | 0.00 | 0.00 | 0.00 | 838.50 | 0.00 | 0.00 | 838.50 | 1% | |
| Sum Totals | 9018.00 | 3780.00 | 44604.00 | 4520.00 | 20228.00 | 4689.75 | 0.00 | 125124.25 | 4% | |

This chart represents the percentage of the total dollars billed by clinician in March 2003