

MID-OHIO PSYCHOLOGICAL SERVICES, INC.

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QA REPORT

TO: Bradley A. Hedges, Ph.D.
Executive Director

FROM: Shawna Watts, MBA
Quality Assurance Coordinator

SUBJECT: Quality Assurance Activities for March 2004
Chart Reviews for January 2004

SUBMITTED: April 23, 2004

General Comments: Due to a change in the QA reporting process, this report will include information for January-March for all areas except the chart review information which will be January only.

I: MAJOR UNUSUAL INCIDENTS

There were four major unusual incidents for the month of January. The first incident occurred on 01/02/2004, involving client #02051502. A call was made to the local police after an unidentified person tried to locate the client at our agency after reportedly making threats against the client's life. The unidentified person left without incident. The incident was reported to the Board on 1/05/2004, the first business day after the incident.

The second incident occurred on 01/19/2004, involving agency staff members. Two agency staff members were involved in an automobile accident with a third person while in the line of duty. No clients were involved in the accident. Both staff members were treated at the local hospital. The incident was reported to the Board on 01/20/2004.

The third incident occurred on 01/23/2004, involving a client's family member who fell and injured her knee and ribs on the sidewalk of the agency. The squad was called due to the person being short of breath and having a knee laceration. She refused transport by the squad, but said her husband would take her to the hospital. The incident was reported to the Board on 01/23/2004.

The fourth incident occurred on 01/29/2004, involving client #98090202. A CSP staff member arrived at the home of client #98090202 and the police were at the home. The



client requested that the staff member transport her to the ER, which was allowed by the police. While at the ER the client was arrested and charged with a felony of drug trafficking. The ER recommended a 24-hour watch on the client. The incident was reported on 2/02/2004 to the Board, due to a delay in the report being filed and a weekend. The report was filed with ODMH on 02/04/2004 after clarifying with ODMH and agency staff that the report met ODMH reportable criteria.

There were no major unusual incidents for February or March.

II: TRANSFERS FROM STATE HOSPITALS

There were no transfers from the state hospital in January. Client #02013108 was admitted to Fairfield Medical Center on – and discharged on 01/12/2004. The client was seen by his caseworker AJ Bierly on 01/13/2004 and his clinician Rick Gelbach on 01/16/2004. Client#03042802 was admitted to Fairfield Medical Center on 01/27/2004 and discharged on 01/29/2004. The client was seen by his clinician Rick Gelbach on 02/02/2004.

There were no transfers from the state hospital in February. Client#03021301 was admitted to Fairfield Medical Center on 02/02/2004 and discharged on 02/03/2004. The client was seen by Bonnie Pearse on 02/04/2004. Client #03050704 was admitted to Fairfield Medical Center on 02/13/2004 and discharged on 02/17/2004. The client was seen by Bonnie Pearse on 02/19/2004. Client#03060404 was admitted to OSU on 02/11/2004 and discharged on 02/19/2004. The client was seen by his psychiatrist Dr. Snyder on 02/19/2004 however has not been seen face to face by his clinician Bonnie Pearse. She had phone contact with him on 02/24/2004, and he canceled on multiple occasions. Client # 02112006 was admitted to Fairfield Medical Center on 02/20/2004 and discharged on 02/23/2004. The client was seen by her clinician Bonnie Pearse on 02/25/2004. Client#02102204 was admitted to Fairfield Medical Center on 02/20/2004 and discharged on 02/27/2004. The client was seen by his clinician Bonnie Pearse on 03/02/2004. Client #03011502 was admitted to OSU-Talbot Hall on 02/02/2004 and discharged on 02/03/2004. The client had contact with Bonnie Pearse on 02/11/2004 by telephone. Client #03022701 was admitted to Adena on 02/21/2004 and discharged on 02/24/2004. The client was seen by Bonnie Pearse on 03/04/2004. Client # 02121902 was admitted to Marysville Behavioral Health on – and discharged on 02/23/2004. The client was seen by Bonnie Pearse on 03/03/2004. Client# 03101005 was admitted to Fairfield Medical Center on 02/22/2004 and transferred to Athens on 02/27/2004. The client was seen by Jodi Frazier on 02/27/2004. Client #03102301 was admitted to Fox Run on 01/09/2004 and discharged on 02/04/2004 and sent to Juvenile Detention. The client was seen by Paula Moreland on 02/04/2004. Client#03080401 was admitted on 01/30/2004 to Bethesda and discharged on 02/04/2004. The client was seen by Kelly Kleimeyer on 02/09/2004.

There were no transfers from the state hospital in March. Client#03100804 was admitted to Bethesda on 03/04/2004 and discharged on 03/16/2004. The client was seen by Mike Selegue on 03/19/2004.

Clinicians are complying with requirements that clients be seen within fourteen days of discharge after hospitalization. However some clinicians are getting closer to the fourteen day window due to scheduling availability.

III: PLANT//PHYSICAL HEALTH AND SAFETY

No health or safety issues were identified by the building inspection in the months of January, February or March

IV: RECORDS COMPLETENESS REVIEW (January)

Clinicians	% Compliance With Standard	Chart Included AOD Services	Chart Included CSP Services
Dr. Brad Hedges	98	NO	NO
Dr. Robin Rippeth	100	NO	NO
Dr. Chris Ray	99	NO	YES
Tonya Kraner	100	NO	YES
Dr. Scott Craft*	93	NO	NO
Dean Bachelor	97	NO	NO
Claire Robitaille	97	NO	YES
Joni Grim	98	NO	YES
Chris Johnson*	83	NO	NO
Steve Ford*	87	NO	YES
Amanda Moore	96	NO	YES
Joe Dunson*	87	NO	YES
Mike Selegue	95	NO	NO
Karis Mason	96	NO	NO
Jodi Frazier	97	NO	YES
A.J. Bierly	97	NO	YES
Kelly Kleimeyer	96	NO	YES
Rick Gehlbach	96	NO	NO
Dawn McCoy	100	NO	YES
Misty Coleman	95	NO	YES
Bonnie Pearse	100	NO	NO
Leasa Mowery	99	NO	NO
Hugh Boggs**	N/A	NO	NO
Tricia Ostrander	96	NO	NO
Adrienne Harris	97	NO	NO
Paula Moreland	96	NO	NO

*Denotes that the clinician did not meet the target threshold of 95% compliance with the standards.

** No charts were reviewed for this period due to therapist only having on active client.

Sixteen percent of the clinicians did not meet the 95% threshold for the record review.

Reasons that clinicians did not meet the threshold and the percentage of records reviewed is as follows:

- Thirty-six percent of the records reviewed were missing a copy of the current medical card.
- Twenty-four percent of the records reviewed were missing forms or had incomplete forms in the chart.
- Signatures were missing on some forms in the chart for 32% of the clinicians.
- In 40% of the records reviewed there was at least one session recorded that did not match the billing record.
- Twenty percent of the records reviewed had an Individual Service Plan on the chart that needed to be updated.
- Twelve percent of the records reviewed did not have a reviewed health assessment.
- Twenty percent of clinicians were missing case notes for billed services.

V: PEER REVIEW (January)

Clinicians	Percent Compliant With Standard	Chart Included AOD Services	Chart Included CSP Services
Dr. Brad Hedges	98	NO	NO
Dr. Chris Ray	99	NO	YES
Dr. Robin Rippeth	100	NO	NO
Tonya Kraner	100	NO	YES
Steve Ford	96	NO	YES
Mike Selegue	97	NO	NO
Joni Grim	95	NO	YES
Dr. Scott Craft	97	NO	YES
Chris Johnson	93	NO	NO
Claire Robitaille	98	NO	YES
Kelly Kleimeyer	97	NO	NO
Bonnie Pearse	100	NO	YES
Dawn McCoy	100	NO	YES
Dean Bachelor	94	NO	NO
Misty Coleman	95	NO	YES
Rick Gehlbach	94	NO	NO
Joe Dunson	91	NO	YES
Karis Mason	99	NO	NO
A.J. Bierly	99	NO	YES
Jodi Frazier	95	NO	YES
Amanda Moore	96	NO	YES
Leasa Mowery	100	NO	NO
Hugh Boggs**	N A	NO	NO
Tricia Ostrander	100	NO	NO
Adrienne Harris	99	NO	NO
Paula Moreland	97	NO	NO

*Denotes that the clinician did not meet the target threshold of 90% compliance with the standards.

** No charts were reviewed for this period due to therapist only having on active client.

All of the clinicians met the 90% threshold for peer review for the month of January.

- Forty percent of the records reviewed for peer review showed that the clinician did not complete the required forms, or make the necessary referrals.
- Forty-four of the records were not maintained consistently in that case notes were not completed and not billed for. Also, the client, clinician and the supervisor have not signed the progress note or other necessary documentation.

VI: UTILIZATION REVIEW

January

Clinician	Number of Clients Assigned	Number of Clients Seen	Average Number of Contacts Per Client Seen
Dean Bachelor	14	11	2.4
Dr. Brad Hedges	62	14	1.2
Dr. Chris Ray	84	23	1.3
Tonya Kraner	29	N/A*	N/A*
Dr. Robin Rippeth	32	19	1.8
Dawn McCoy	80	56	2.2
Dr. Scott Craft	77	29	1.8
Steve Ford	67	52	2.3
Bonnie Pearse	92	65	2.2
Joni Grim	68	36	2.3
Chris Johnson	126	29	1.8
Claire Robitaille	55	32	2.0
Rick Gehlbach	62	42	2.0
Mike Selegue	90	49	2.0
Kelly Kleimeyer	50	42	2.9
Joe Dunson	28	19	6.5
Misty Coleman	69	39	1.9
A.J. Bierly	29	17	4.3
Jodi Frazier	34	21	3.2
Amanda Moore	35	20	5.5
Tricia Ostrander	29	10	1.2
Leasa Mowery	5	5	2.6
Paula Moreland	20	24	2.9
Karis Mason	10	7	1.6
Adrienne Harris	12	12	1.9
Hugh Boggs	5	1	3

*Clinician out on medical leave.

The No Show rate for January was 19%. When considering both the no show rate and the cancellation rate, this figure is 30%.

February

Clinician	Number of Clients Assigned	Number of Clients Seen	Average Number of Contacts Per Client Seen
Dean Bachelor	14	11	2.1
Dr. Brad Hedges	62	12	1.3
Dr. Chris Ray	84	32	1.4
Tonya Kraner	29	N A*	N A*
Dr. Robin Rippeth	32	27	1.2
Dawn McCoy	80	48	2.0
Dr. Scott Craft	77	26	1.5
Steve Ford	67	54	2.0
Bonnie Pearse	92	55	2.8
Joni Grim	68	37	2.7
Chris Johnson	126	21	1.5
Claire Robitaille	55	30	1.8
Rick Gehlbach	62	51	1.7
Mike Selegue	90	52	1.8
Kelly Kleimeyer	50	46	3.1
Joe Dunson	28	18	7.2
Misty Coleman	69	29	2.4
A.J. Bierly	29	24	5.0
Jodi Frazier	34	25	4.3
Amanda Moore	35	25	4.6
Tricia Ostrander	29	12	1.2
Leasa Mowery	5	3	3.3
Paula Moreland	20	30	3.6
Karis Mason	13	13	1.8
Adrienne Harris	15	15	2
Hugh Boggs	5	2	1.5

*Clinician out on medical leave.

The No Show rate for February was 19%. When considering both the no show rate and the cancellation rate, this figure is 27%.

March

Clinician	Number of Clients Assigned	Number of Clients Seen	Average Number of Contacts Per Client Seen
Dean Bachelor	16	12	2.3
Dr. Brad Hedges	68	22	1.1
Dr. Chris Ray	67	23	1.4
Tonya Kraner	29	20	1.7
Dr. Robin Rippeth	31	22	1.2
Dawn McCoy	68	58	2.3
Dr. Scott Craft	93	22	2.1
Steve Ford	93	60	2.2
Bonnie Pearse	106	65	2.9
Joni Grim	58	39	2.9
Chris Johnson	113	24	1.8

Claire Robitaille	53	32	2.0
Rick Gehlbach	59	48	2.0
Mike Selegue	83	59	2.0
Kelly Kleimeyer	60	42	3.6
Joe Dunson	22	19	7.3
Misty Coleman	53	30	1.7
A.J. Bierly	22	22	5.9
Jodi Frazier	33	27	2.7
Amanda Moore	34	22	4.3
Tricia Ostrander	35	12	1.3
Leasa Mowery	8	5	1.8
Paula Moreland	25	32	3.4
Karis Mason	18	15	1.8
Adrienne Harris	29	20	2.5
Hugh Boggs	1	0	0

The No Show rate for March was 17%. When considering both the no show rate and the cancellation rate, this figure is 34%.

VII: AOD UTILIZATION REVIEW

AOD Women's Group sessions in the month of January showed that the average attendance at each session was 67%. Overall, three women utilized the AOD Women's Group during the month of January, and attended an average of 2 of 2 sessions.

Sessions Offered	01/05/04	01/12/04	01/19/04	01/26/04
3 Females	2	2	0*	0*

*Group Canceled

AOD Women's Group sessions in the month of February showed that the average attendance at each session was 67%. Overall, three women utilized the AOD Women's Group during the month of February, and attended an average of 2 of 4 sessions.

Sessions Offered	02/02/04	02/09/04	02/16/04	02/23/04
3 Females	1	1	3	3

AOD Women's Group sessions in the month of March showed that the average attendance at each session was 44%. Overall, four women utilized the AOD Women's Group during the month of March, and attended an average of 1 of 5 sessions.

Sessions Offered	03/01/04	03/08/04	03/15/04	03/22/04	03/29/04
4 Females	2	2	1	2	0*

*Group Canceled

VIII: INVOLUNTARY TERMINATIONS

No involuntary terminations were conducted during the month of January, February or March of 2004.

IX: PROFESSIONAL STAFF ORGANIZATION

The clinical staff maintains current licensure requirements. The following clinicians attended workshops during the month of

January

Clinician	Workshop Name	Dates Attended	# of CEU's
Robin Rippeth	Ethics and Chemical Dependency Training	01/13/2004	3
Mike Selegue	Ethics	01/27/2004	3
Bonnie Pearse	ODADAS-Adult Protocols for Level of Care	01/15/2004	3

February

Clinician	Workshop Name	Dates Attended	# of CEU's
Mike Selegue	Ethics	02/24/2004	6.5
Rick Gelbach	Juvenile Sex Offender Treatment	02/9-02/10/04	12
Bonnie Pearse	Confidentiality/Diagnosis of Substance Use Disorder	02/03/2004	6
Bonnie Pearse	Ethics	02/20/2004	3
Tonya Kraner	Ethical Decisions	02/24/2004	6

March

Clinician	Workshop Name	Dates Attended	# of CEU's
Dawn McCoy	Early Childhood Conference	03/26/2004	5.5
Kelly Kleimeyer	Early Childhood Conference	03/26/2004	6.5
Misty Coleman	Anger Control Made Easy	03/11/2004	6
Misty Coleman	Client's Rights-Ethical Issues	03/22/2004	3
Robin Rippeth	Supervisory Skills "Clinical"	03/27/2004	8

X: REVIEW OF WAITING LIST

There were a total of 87 new clients seen in the MOPS General Program enrollment for the month of January. Seventy-five percent of these new clients were from Fairfield County. The total number of clients seen in the month of January 2004 was 674.

There were a total of 98 new clients seen in the MOPS General Program enrollment for the month of February. Fifty-five percent of these new clients were from Fairfield County. The total number of clients seen in the month of February 2004 was 698.

There were a total of 98 new clients seen in the MOPS General Program enrollment for the month of March. Sixty-three percent of these new clients were from Fairfield County. The total number of clients seen in the month of March 2004 was 752.

XI: REVIEW OF SERVICES UNDER CONTRACT

Currently no services are provided under contract to this agency.

XII: FOCUSED REVIEW AREA

The focused area of review for January was to review trends and patterns of service, highlighting gaps of service. A review of services provided was processed by county for the prior three calendar years. Overall we have seen service growth in the following counties, Adams-Lawrence-and Scioto, Athens-Hocking-Vinton, Cuyahoga, Fairfield, Muskingum, Tuscarawas-Carroll County ADAMH Boards. It should be noted that our agency provides services in Scioto County and will be providing services in Franklin County as the need for services in these areas can be met by our agency. In addition, we continue to work with the Fairfield County ADAMH Board to monitor funding availability for our county's service growth.

The following trends have occurred in the agency's services over the past year, individual counseling services have shown consistent increase, diagnostic and medication services have shown slight increases, while CSP services have remained consistent, and group services have decreased.

Also in January, the annual safety and risk review was forwarded to the Board of Directors; it was reviewed during the February meeting. It should be highlighted that there were no safety issues found during the monthly inspections of the agency buildings or perimeter during calendar year 2003. Fire drills were completed using the intercom feature on the telephone system. This year the agency added a risk management section to the QA procedures. During the past year, additional security measures have been taken to safeguard the MIS system and agency premises. These measures included changing user profiles to limit access to the MIS system, locks were re-keyed to limit access to the MIS area and archive area. In addition a lock was changed on the back entrance of the 624 building that automatically locks when closed to restrict the entrance to staff with keys only.

A fire drill was to also be conducted in January, due to inclement weather conditions, however the fire drill was not conducted until February 6, 2004. The drill was announced shortly after 12:00pm using the intercom feature on the telephone. In addition, key

personel knocked on closed doors to make sure everyone was aware of the drill. It took 1.47 minutes to clear the buildings. The intercom system has again been reviewed due to some telephones not broadcasting the announcement. the problem is believed to have been resolved at this time.

The focused area of review for February was to review accessibility, availability, and appropriateness of services for persons who speak a language other than English, or have a handicapping condition and to conduct a survey of utilization of services by minority groups including handicapping conditions. In order to meet this requirement, the agency's TTD was checked to make sure it was in working order, contact was made to the OUL language department to make sure interpreter services were still available, as it is the agency's policy to request interpreter services from this source in order to facilitate a client and families' needs. Accessibility issues are addressed on a monthly basis as part of the safety inspections. It should be noted that according to U.S. Census Bureau Statistics on Fairfield County, where the largest majority of the agency's client's originate from, that the minority population is only about 3.8% of the overall population. Mid-Ohio's minority population is about 6% of the total client population. The agency addresses accessibility issues whenever they are present.

A survey was also conducted of agency clinical staff to verify that they were making the necessary accommodations for clients who needed them. Eighty percent of agency clinicians have clients with mobility issues that prevent them from climbing stairs. In these cases, clinicians accommodate mobility issues by using first floor offices for sessions. In addition to these accommodations, clinicians reported clients being provided homebased therapy and CSP services to mobility and phobia issues.

The second and third quarter 2004 QA reports will be forwarded to the board upon completion.

XIII: RESPONSE TO LAST MONTHS FOCUS REVIEW

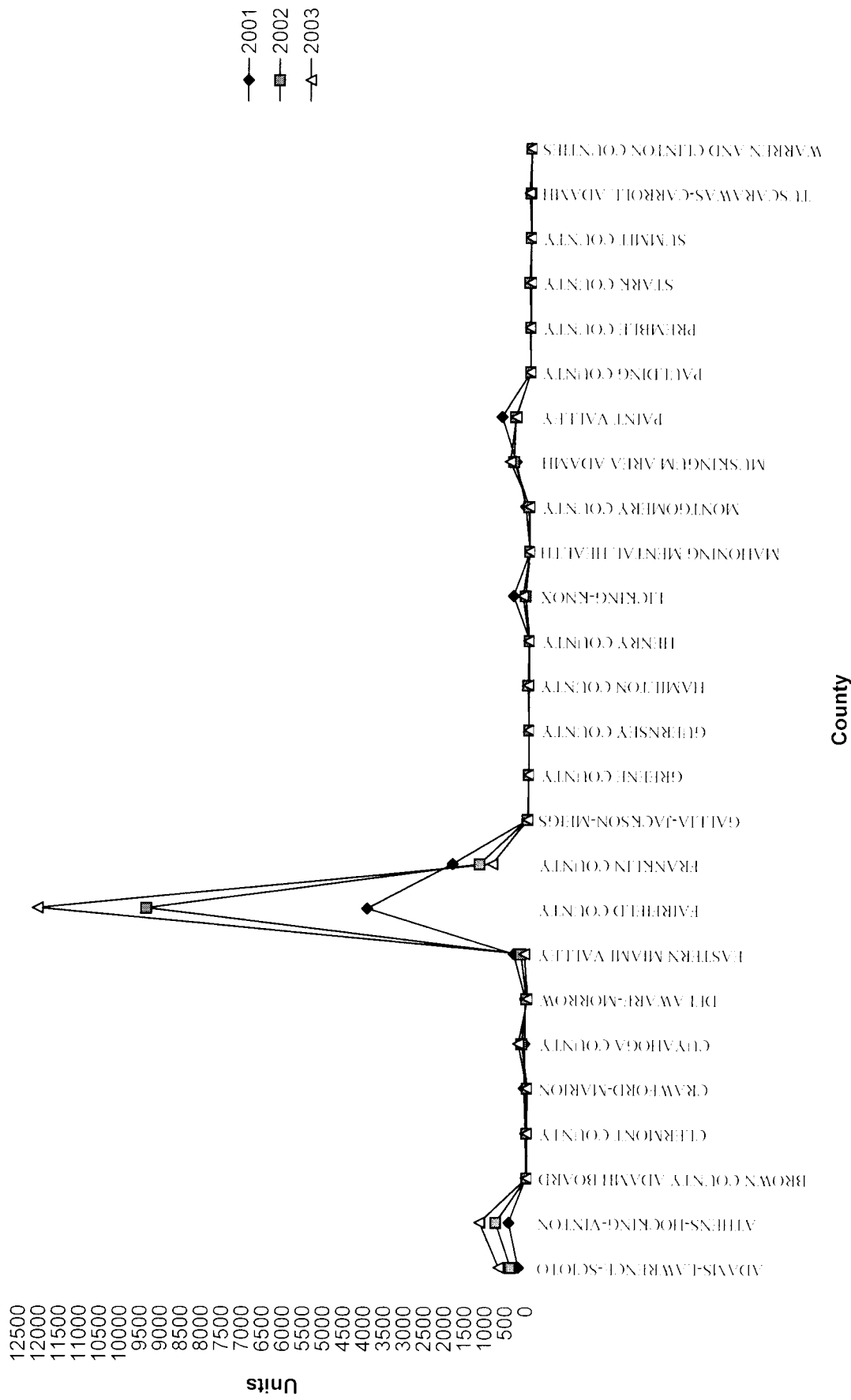
No action needed.

XIV: CLIENT RIGHTS AND GRIEVANCES

There were no client rights or grievance issues for January, February, or March of 2004.

cc: Fairfield County Mental Health and Recovery Services Board
MOPS Board of Directors
MOPS Staff
QA Minutes Logbook

County Growth



Total Units By County

County	2001	2002	2003
ADAMS-LAWRENCE-SCIOTO	198	386	681
ATHENS-HOCKING-VINTON	434	756	1158
BROWN COUNTY ADAMH BOARD	26	0	0
CLERMONT COUNTY	43	14	19
CRAWFORD-MARION	83	0	20
CUYAHOGA COUNTY	71	144	225
DELAWARE-MORROW	62	33	8
EASTERN MIAMI VALLEY	343	176	86
FAIRFIELD COUNTY	3971	9408	12089
FRANKLIN COUNTY	1866	1195	880
GALLIA-JACKSON-MEIGS	7	27	18
GREENE COUNTY	0	0	3
GUERNSEY COUNTY	0	0	3
HAMILTON COUNTY	0	29	24
HENRY COUNTY	0	0	16
LICKING-KNOX	394	101	168
MAHONING MENTAL HEALTH	0	2	0
MONTGOMERY COUNTY	111	30	16
MUSKINGUM AREA ADAMH	350	399	495
PAINT VALLEY	700	363	350
PAULDING COUNTY	8	1	6
PREMBLE COUNTY	0	0	16
STARK COUNTY	0	36	0
SUMMIT COUNTY	0	6	0
TUSCARAWAS-CARROLL ADAMH	0	21	49
WARREN AND CLINTON COUNTIES	8	0	0

Agency Service Budget Month of January 2004

	Service Provided for Month		Budgeted for Month		Fiscal Y-T-D Provided		Fiscal Y-T-D Budgeted		Variance between Budgeted and Provided Y-T-D	
	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid
Diagnostic/Assessment	148	76	108	54	1,057	546	756	378		
	\$19,174	\$9,853	\$14,039	\$7,019	\$137,399	\$70,975	\$98,272	\$49,136	\$39,127	\$21,838
Individual Counseling	787	486	458	183	5,400	3,343	3,207	1,281		
	\$70,848	\$43,767	\$41,220	\$16,470	\$486,000	\$300,870	\$288,630	\$115,290	\$197,370	\$185,580
Individual CSP	488	378	319	175	3,469	2,590	2,233	1,225		
	\$31,714	\$24,577	\$20,735	\$11,375	\$225,485	\$168,350	\$145,145	\$79,625	\$80,340	\$88,725
Group CSP	0	0	42	38	0	0	294	266		
	\$0	\$0	\$1,648	\$1,491	\$0	\$0	\$11,537	\$10,438	(\$1,648)	(\$10,438)
Group	145	40	104	67	910	313	728	469		
	\$5,721	\$1,579	\$4,106	\$2,645	\$35,927	\$12,357	\$28,741	\$18,516	\$7,185	(\$6,159)
Medication	58	43	42	19	326	232	562	133		
	\$11,951	\$8,819	\$8,655	\$3,915	\$67,176	\$47,806	\$115,806	\$27,406	(\$48,630)	\$20,400
AOD Assessment	0	0	1	0	2	2	7	0		
	\$0	\$0	\$96	\$0	\$192	\$192	\$674	\$0	(\$481)	\$192
AOD Individual	0	0	1	1	0	0	7	7		
	\$0	\$0	\$87	\$87	\$0	\$0	\$611	\$611	(\$611)	(\$611)
AOD Group	10	10	21	17	113	103	147	119		
	\$362	\$362	\$800	\$647	\$4,303	\$3,922	\$5,598	\$4,532	(\$1,295)	(\$609)
Jail Based	75	0	75	0	525	0	525	0		
	\$2,625	\$0	\$2,625	\$0	\$18,375	\$0	\$18,375	\$0	\$0	\$0
Court Diversion	100	0	100	0	700	0	700	0		
	\$3,500	\$0	\$3,500	\$0	\$24,500	\$0	\$24,500	\$0	\$0	\$0
Sum \$	\$145,894	\$88,957	\$97,511	\$43,651	\$999,337	\$604,472	\$737,889	\$305,554	\$261,469	\$298,919

* () figures indicate that MOPS provided fewer services in this category than budgeted.

61% Percent of Services for Fairfield County
 74% Percent Over Overall MOPS Budget
 51% Percent Over Fairfield County Medicaid

Agency Service Budget Month of February 2004

	Service Provided for Month		Budgeted for Month		Fiscal Y-T-D Provided		Fiscal Y-T-D Budgeted		Variance between Budgeted and Provided Y-T-D	
	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid
Diagnostic/Assessment	171	107	108	54	1,228	653	864	432		
	\$22,176	\$13,870	\$14,039	\$7,019	\$159,628	\$84,883	\$112,311	\$56,156	\$47,316	\$28,728
Individual Counseling	786	465	458	183	6,186	3,808	3,665	1,464		
	\$70,749	\$41,868	\$41,220	\$16,470	\$556,740	\$342,720	\$329,850	\$131,760	\$226,890	\$210,960
Individual CSP	517	419	319	175	4,016	3,009	2,552	1,400		
	\$35,549	\$27,229	\$20,735	\$11,375	\$261,040	\$195,585	\$165,880	\$91,000	\$95,160	\$104,585
Group CSP	0	0	42	38	0	0	0	336	304	
	\$0	\$0	\$1,648	\$1,491	\$0	\$0	\$13,185	\$11,929	(\$1,648)	(\$11,929)
Group	168	61	104	67	1,078	374	832	536		
	\$6,621	\$2,408	\$4,106	\$2,645	\$42,559	\$14,766	\$32,847	\$21,161	\$9,712	(\$6,396)
Medication	64	33	42	19	390	265	604	152		
	\$13,250	\$6,841	\$8,655	\$3,915	\$80,363	\$54,606	\$124,460	\$31,321	(\$44,097)	\$23,285
AOD Assessment	0	0	1	0	2	2	8	0		
	\$0	\$0	\$96	\$0	\$192	\$192	\$770	\$0	(\$577)	\$192
AOD Individual	0	0	1	1	0	0	8	8		
	\$0	\$0	\$87	\$87	\$0	\$0	\$698	\$698	(\$698)	(\$698)
AOD Group	5	5	21	17	118	118	168	136		
	\$171	\$171	\$800	\$647	\$4,493	\$4,493	\$6,397	\$5,179	(\$1,904)	(\$685)
Jail Based	75	0	75	0	600	0	600	0		
	\$2,625	\$0	\$2,625	\$0	\$21,000	\$0	\$21,000	\$0	\$0	\$0
Court Diversion	100	0	100	0	800	0	800	0		
	\$3,500	\$0	\$3,500	\$0	\$28,000	\$0	\$28,000	\$0	\$0	\$0
Sum \$	\$154,641	\$92,387	\$97,511	\$43,651	\$1,154,016	\$697,246	\$835,399	\$349,204	\$318,617	\$348,042

* () figures indicate that MOPS provided fewer services in this category than budgeted.

60% Percent of Services for Fairfield County
 72% Percent Over Overall MOPS Budget
 50% Percent Over Fairfield County Medicaid

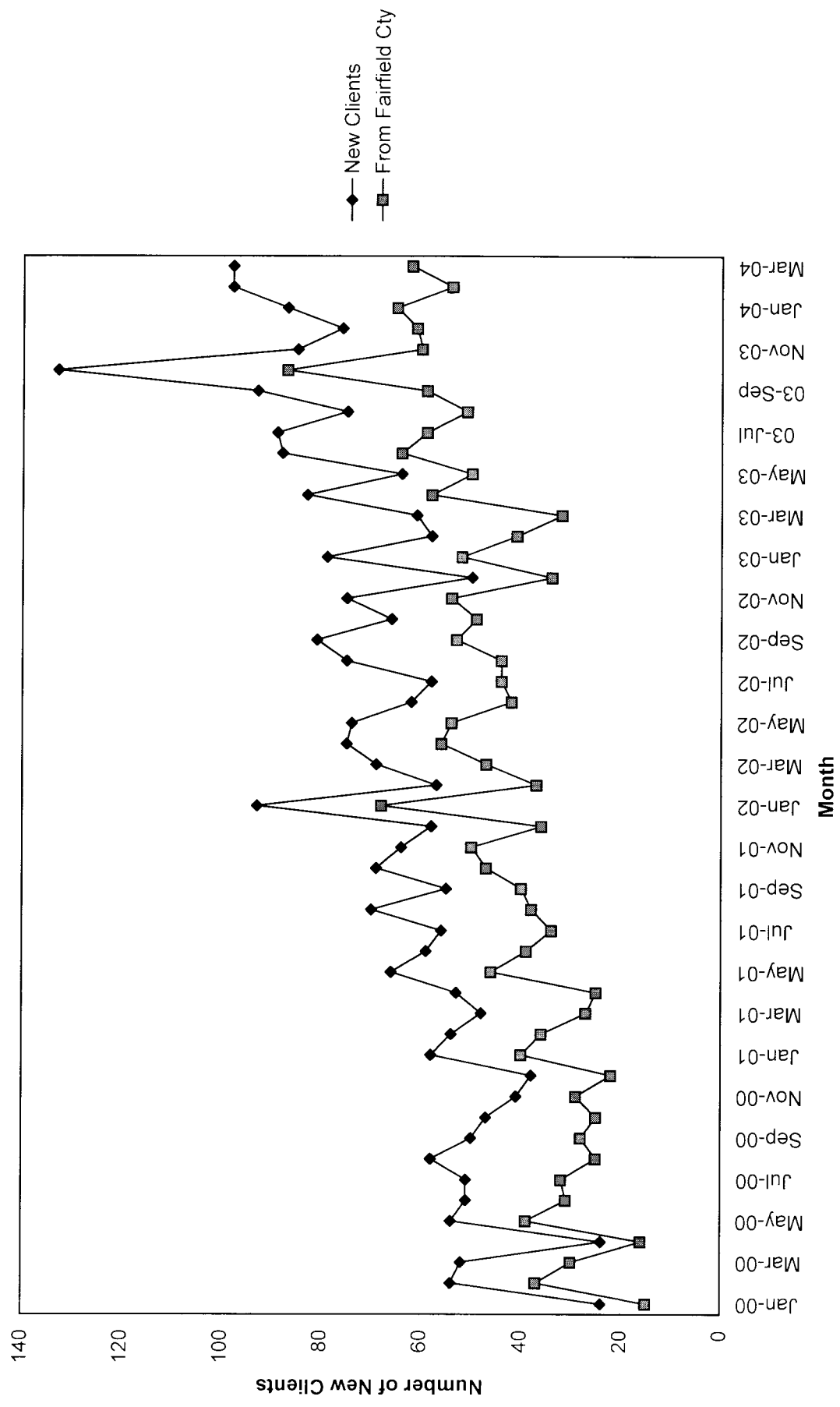
Agency Service Budget Month of March 2004

	Service Provided for Month		Budgeted for Month		Fiscal Y-T-D Provided		Fiscal Y-T-D Budgeted		Variance between Budgeted and Provided Y-T-D	
	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid
Diagnostic/Assessment	146	85	108	54	1,374	738	972	486		
	\$18,979	\$11,101	\$14,039	\$7,019	\$178,606	\$95,933	\$126,350	\$63,175	\$52,256	\$32,757
Individual Counseling	943	607	458	183	7,129	4,415	4,123	1,647		
	\$84,879	\$54,666	\$41,220	\$16,470	\$641,610	\$397,350	\$371,070	\$148,230	\$270,540	\$249,120
Individual CSP	475	360	319	175	4,491	3,369	2,871	1,575		
	\$30,901	\$23,368	\$20,735	\$11,375	\$291,915	\$218,985	\$186,615	\$102,375	\$105,300	\$116,610
Group CSP	0	0	42	38	0	0	378	342		
	\$0	\$0	\$1,648	\$1,491	\$0	\$0	\$14,833	\$13,420	(\$1,648)	(\$13,420)
Group	182	72	104	67	1,260	446	936	603		
	\$7,181	\$2,839	\$4,106	\$2,645	\$49,745	\$17,608	\$36,953	\$23,806	\$12,792	(\$6,198)
Medication	60	42	42	19	450	307	646	171		
	\$12,281	\$8,737	\$8,655	\$3,915	\$92,727	\$63,260	\$133,115	\$35,236	(\$40,388)	\$28,024
AOD Assessment	0	0	1	0	2	2	9	0		
	\$0	\$0	\$96	\$0	\$192	\$192	\$866	\$0	(\$674)	\$192
AOD Individual	0	0	1	1	0	0	9	9		
	\$0	\$0	\$87	\$87	\$0	\$0	\$786	\$786	(\$786)	(\$786)
AOD Group	8	8	21	17	126	126	189	153		
	\$286	\$286	\$800	\$647	\$4,798	\$4,798	\$7,197	\$5,826	(\$2,399)	(\$1,028)
Jail Based	75	0	75	0	675	0	675	0		
	\$2,625	\$0	\$2,625	\$0	\$23,625	\$0	\$23,625	\$0	\$0	\$0
Court Diversion	100	0	100	0	900	0	900	0		
	\$3,500	\$0	\$3,500	\$0	\$31,500	\$0	\$31,500	\$0	\$0	\$0
Sum \$	\$160,632	\$100,996	\$97,511	\$43,651	\$1,314,719	\$798,127	\$932,910	\$392,855	\$381,809	\$405,272

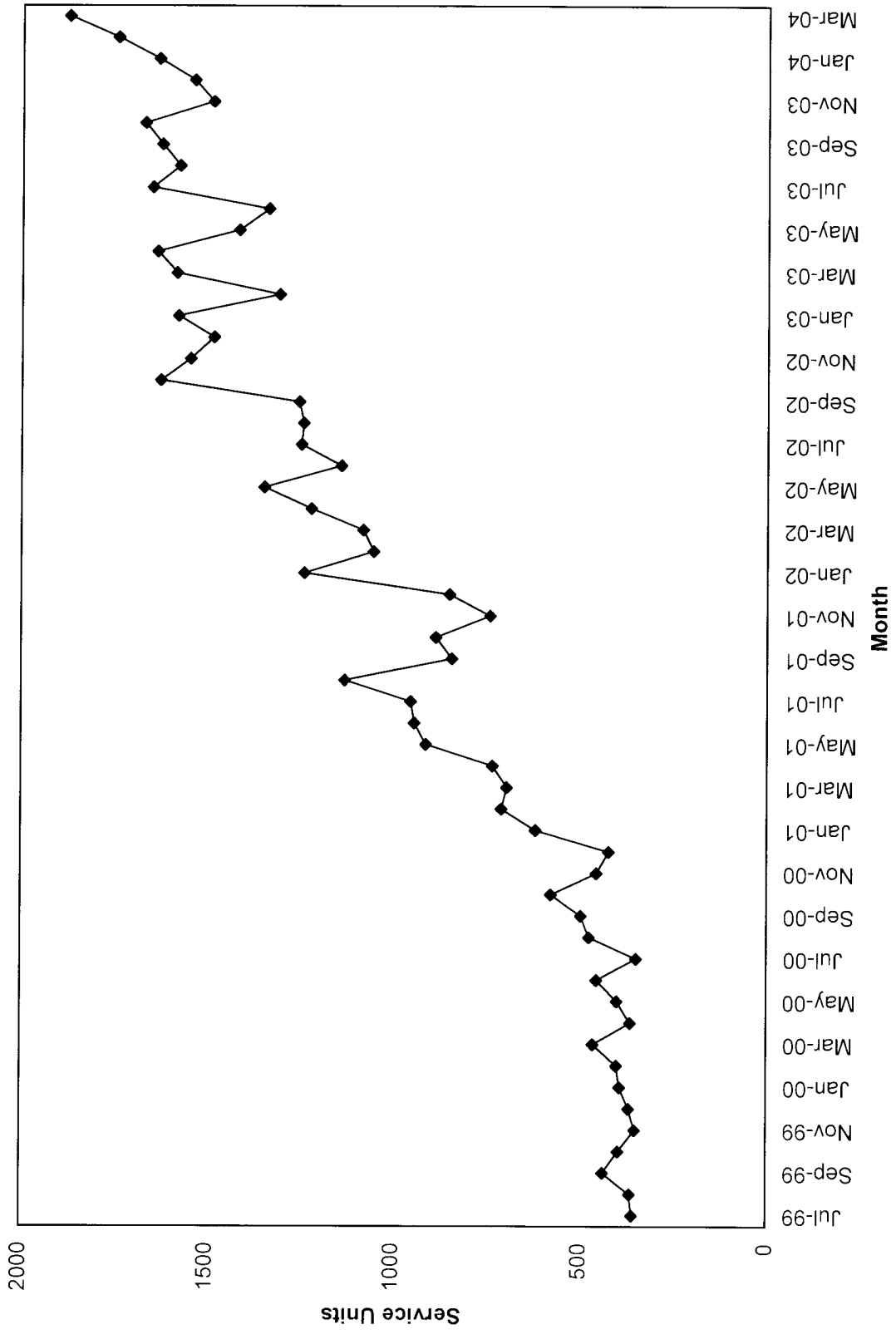
* () figures indicate that MOPS provided fewer services in this category than budgeted.

63% Percent of Services for Fairfield County
 71% Percent Over Overall MOPS Budget
 49% Percent Over Fairfield County Medicaid

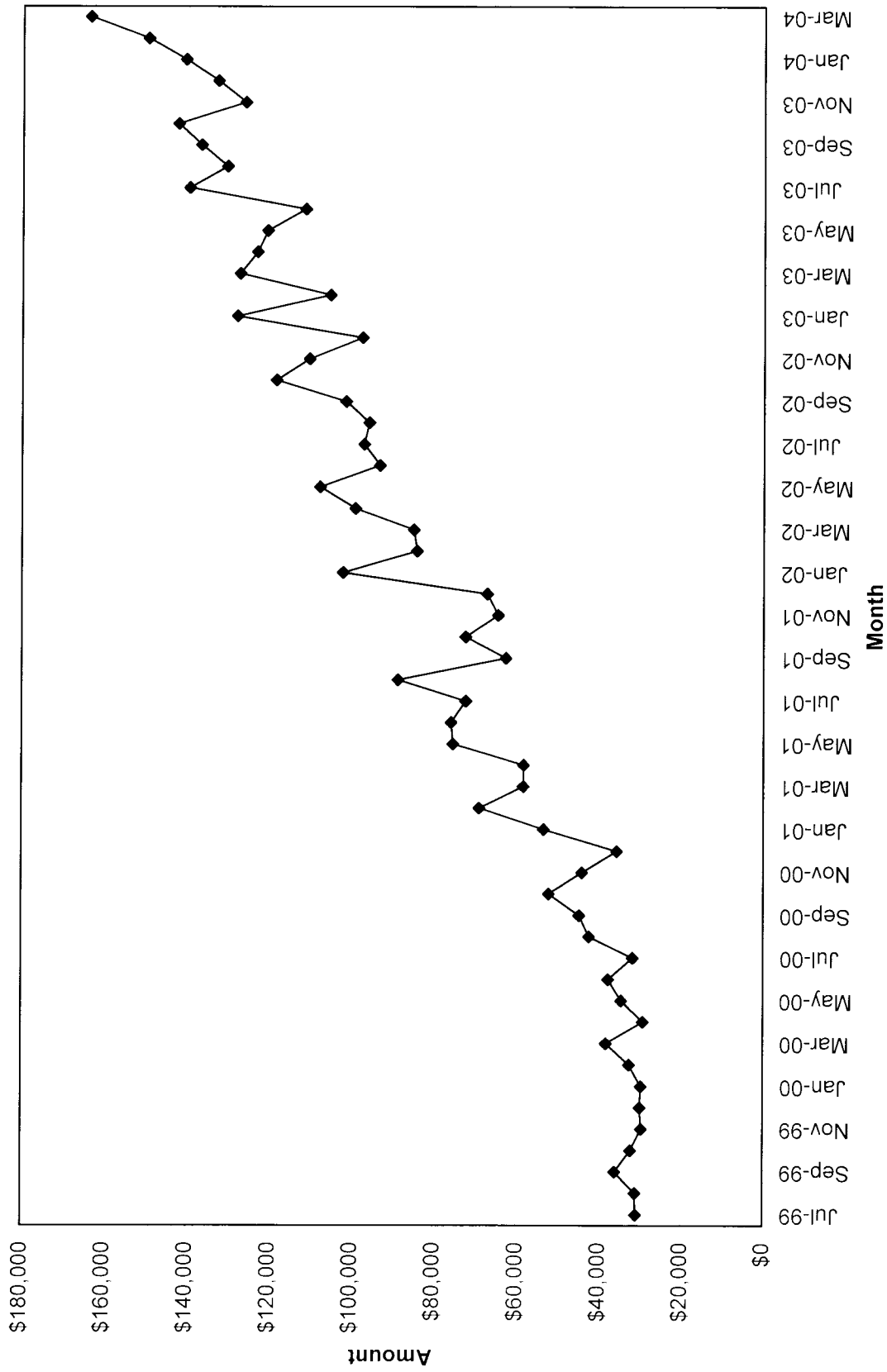
New Clients



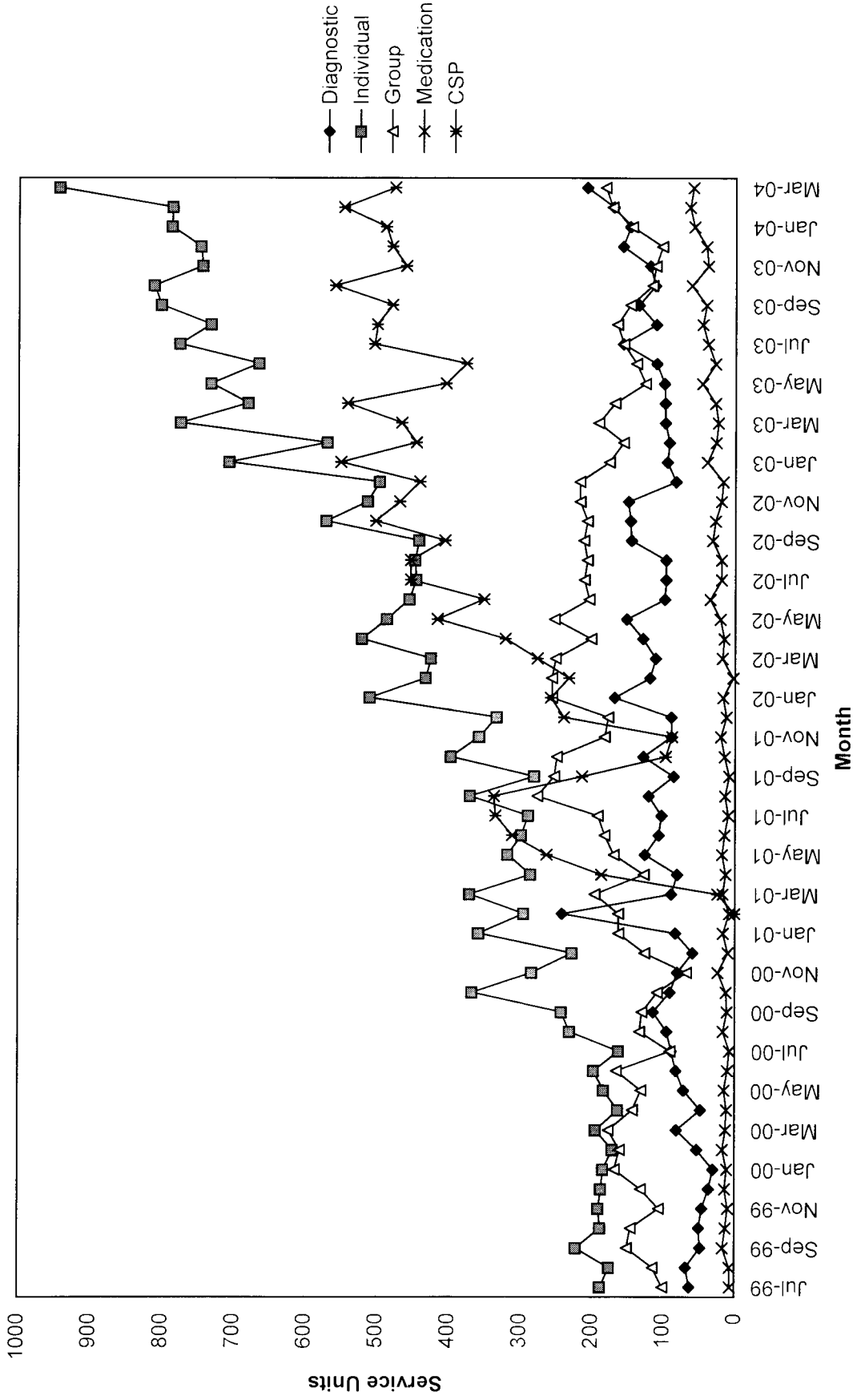
Total Units of Service



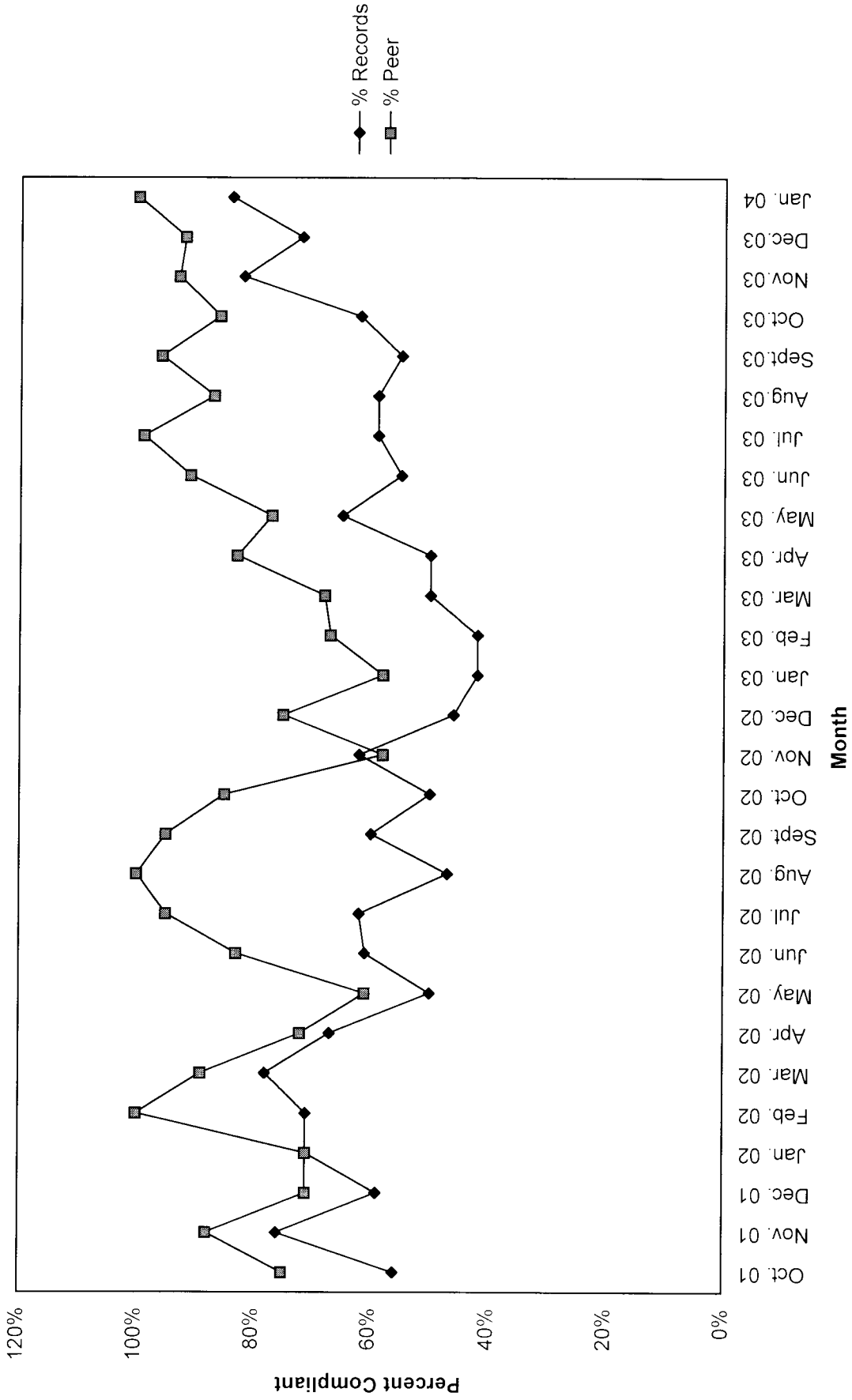
Total Units \$



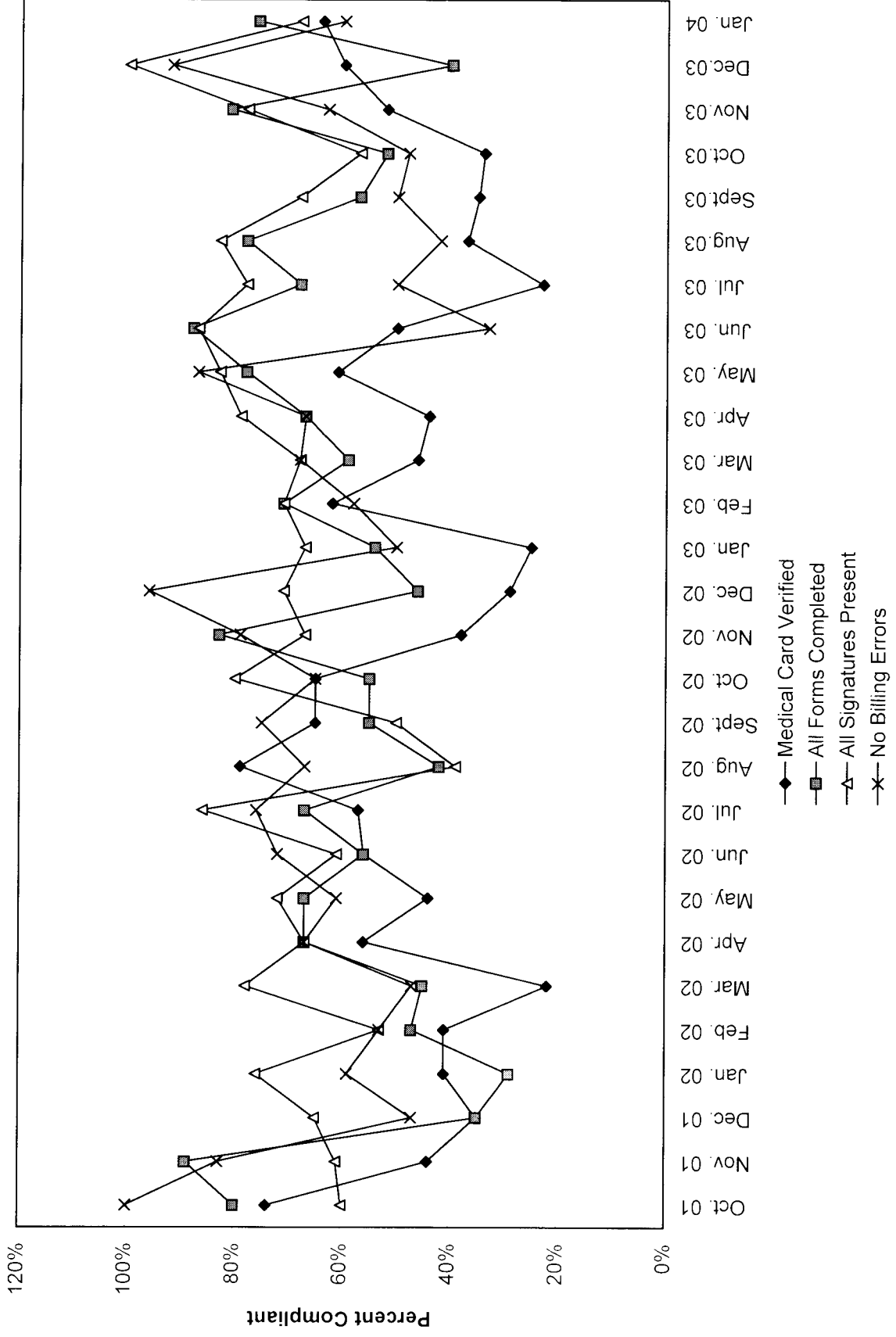
Units of Service



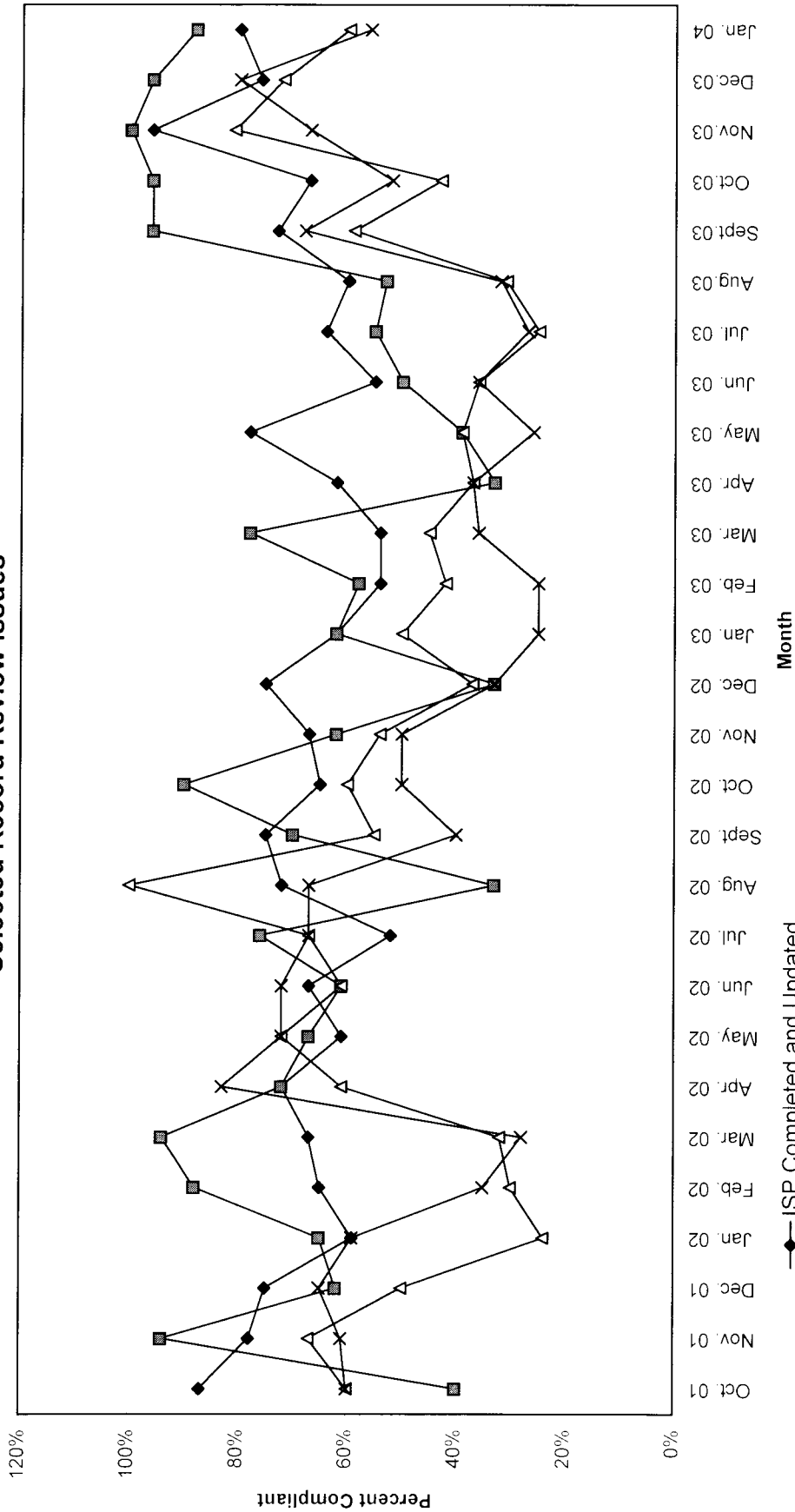
Compliance Review



Selected Record Review Issues



Selected Record Review Issues



- ◆ ISP Completed and Updated
- Health Assessment Completed and Reviewed
- ▲ All Notes Present
- × Record Maintained Consistently

% of Agency \$ Billed by Clinician

January	2004								Tot Units	% of Tot
	DA	EVAL	IND	Group	CSP	MED	Other			
Unit Rate	\$ 135	\$ 135	\$ 90	\$ 40	\$ 65	\$ 195	\$ 35			
Dean Bachelor	1.00	0.00	6.00	19.00	0.00	0.0	0.0			
	\$135	\$0	\$540	\$760	\$0	\$0	\$0	\$ 1,435.00	1%	
A. J. Bierly	0.00	0.00	0.00	0.00	78.80	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$5,122.00	\$0.00	\$0.00	\$ 5,122.00	4%	
Hugh Boggs	0.00	0.00	3.50	0.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$315.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 315.00	0%	
Misty Coleman	2.00	0.00	79.80	4.00	1.60	0.00	0.00			
	\$270.00	\$0.00	\$7,182.00	\$160.00	\$104.00	\$0.00	\$0.00	\$ 7,716.00	5%	
Scott Craft	9.10	0.00	36.00	2.00	0.80	0.0	24.0			
	\$1,228.50	\$0.00	\$3,240.00	\$80.00	\$52.00	\$0.00	\$840.00	\$ 5,440.50	4%	
Jodie Frazier	0.00	0.00	0.00	0.00	45.20	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$2,938.00	\$0.00	\$0.00	\$ 2,938.00	2%	
Steve Ford	18.00	0.00	69.10	0.00	16.50	0.00	0.00			
	\$2,430.00	\$0.00	\$6,219.00	\$0.00	\$1,072.50	\$0.00	\$0.00	\$ 9,721.50	7%	
Rick Gehibach	8.40	0.00	63.90	11.00	1.50	0.00	0.00			
	\$1,134.00	\$0.00	\$5,751.00	\$440.00	\$97.50	\$0.00	\$0.00	\$ 7,422.50	5%	
Joni Grim	3.00	0.00	43.60	59.50	2.10	0.00	0.00			
	\$405.00	\$0.00	\$3,924.00	\$2,380.00	\$136.50	\$0.00	\$0.00	\$ 6,845.50	5%	
Adrienne Harris	0.00	0.00	9.70	26.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$873.00	\$1,040.00	\$0.00	\$0.00	\$0.00	\$ 1,913.00	1%	
Brad Hedges	5.50	9.50	8.00	0.00	0.30	0.00	0.00			
	\$742.50	\$1,282.50	\$720.00	\$0.00	\$19.50	\$0.00	\$0.00	\$ 2,764.50	2%	
Chris Johnson	4.00	0.00	33.80	5.00	0.00	0.00	75.00			
	\$540.00	\$0.00	\$3,042.00	\$200.00	\$0.00	\$0.00	\$2,625.00	\$ 6,407.00	4%	
Kelly Kleimeyer	2.00	0.00	56.00	0.00	28.00	0.00	0.00			
	\$270.00	\$0.00	\$5,040.00	\$0.00	\$1,820.00	\$0.00	\$0.00	\$ 7,130.00	5%	
Tonya Kraner	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	0%	
Karis Mason	0.00	0.00	11.00	0.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$990.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 990.00	1%	
Dawn McCoy	6.00	0.00	82.00	0.00	17.10	0.00	0.00			
	\$810.00	\$0.00	\$7,380.00	\$0.00	\$1,111.50	\$0.00	\$0.00	\$ 9,301.50	7%	
Paula Moreland	8.00	0.00	10.60	0.00	33.00	0.0	0.0			
	\$1,080.00	\$0.00	\$954.00	\$0.00	\$2,145.00	\$0.00	\$0.00	\$ 4,179.00	3%	
Leasa Mowery	4.00	0.00	14.10	0.00	0.00	0.0	0.0			
	\$540.00	\$0.00	\$1,269.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 1,809.00	1%	
Tricia Ostrander	1.00	13.20	6.60	0.00	0.00	0.0	0.0			
	\$135.00	\$1,782.00	\$594.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 2,511.00	2%	
Bonnie Pearse	9.30	0.00	87.30	18.40	13.00	0.00	0.00			
	\$1,255.50	\$0.00	\$7,857.00	\$736.00	\$845.00	\$0.00	\$0.00	\$ 10,693.50	7%	
Chris Ray	3.50	5.50	24.20	0.00	0.80	0.00	0.00			
	\$472.50	\$742.50	\$2,178.00	\$0.00	\$52.00	\$0.00	\$0.00	\$ 3,445.00	2%	
Robin Rippeth	18.10	0.00	18.30	0.00	0.30	0.00	0.00			
	\$2,443.50	\$0.00	\$1,647.00	\$0.00	\$19.50	\$0.00	\$0.00	\$ 4,110.00	3%	
Claire Robitaille	6.00	0.00	54.30	0.00	0.00	0.00	0.00			
	\$810.00	\$0.00	\$4,887.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5,697.00	4%	
Mike Selegue	10.40	0.00	69.40	0.00	2.30	0.00	0.00			
	\$1,404.00	\$0.00	\$6,246.00	\$0.00	\$149.50	\$0.00	\$0.00	\$7,799.50	5%	
Charles Snyder	0.00	0.00	0.00	0.00	0.00	58.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$11,310.00	\$0.00	\$11,310.00	8%	
Amanda Moore	0.00	0.00	0.00	0.00	177.10	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$11,511.50	\$0.00	\$0.00	\$11,511.50	8%	
Joe Dunson	0.00	0.00	0.00	0.00	69.50	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$4,517.50	\$0.00	\$0.00	\$4,517.50	3%	
Sum Totals	\$16,105.50	\$3,807.00	\$70,848.00	\$5,796.00	\$31,713.50	\$11,310.00	\$3,465.00	\$143,045.00		

This chart represents the percentage of the total dollars billed by clinician in January 2004

**Unit Production & Scheduling Proficiency by Clinician
Mid Ohio Psychological Services**

January 2004

	Unit Rate	Cancellations	Missed	Diagnostics	Evaluations	Individual	Group	Community Support	Medication	Other Units	Total Units	Billable Units	Units Billed+ Missed	Schedule Proficiency	% Canceled	% Missed	Lost Units due to C & M	% of Total Billable Units
Dean Bachelor	135	0	14	1.00	135	90	40	65	195	35	40.00	26.00	40.00	65%	0%	35%	35%	2%
A. J. Bierly*						3.50		78.80			78.80	78.80						5%
Hugh Boggs Jr																		5%
Scott Craft		9	26	9.10	0.00	36.00	2.00	0.80		24.0	106.90	3.50	97.90	100%	0%	0%	0%	0%
Misty Coleman		17	22	2.00		79.80	4.00	1.60			126.40	87.40	109.40	67%	8%	24%	33%	4%
Steve Ford		25	17	18.00		69.10	0.00	16.50			145.60	103.60	120.60	69%	13%	17%	31%	5%
Jodie Frazier*								45.20			45.20	45.20						6%
Rick Gehlbach		25	30	8.40	0.00	63.90	11.00	1.50			139.80	84.80	114.80	61%	18%	21%	39%	3%
Joni Grim		28	34	3.00		43.60	59.50	2.10			170.20	108.20	142.20	64%	16%	20%	36%	5%
Adrienne Harris		6	18			9.70	26.00				59.70	35.70	53.70	60%	10%	30%	40%	6%
Brad Hedges		2	9	5.50	9.50	8.00		0.30			34.30	23.30	32.30	68%	6%	26%	32%	2%
Chris Johnson		29	18	4.00		33.80	5.00			75.0	164.80	117.80	135.80	71%	18%	11%	29%	1%
Tonya Kraner		0	0			0.00					0.00	0.00	0.00	0%	0%	0%	0%	7%
Karis Mason		2	7			11.00					20.00	11.00	18.00	55%	10%	35%	45%	0%
Dawn McCoy		14	33	6.00		82.00	0.00	17.10			152.10	105.10	138.10	69%	9%	22%	31%	1%
Paula Moreland		4	1	8.00		10.60		33.00			56.60	51.60	52.60	91%	7%	2%	9%	6%
Leasa Mowery				4.00		14.10					18.10	18.10	18.10	100%	0%	0%	0%	3%
Tricia Ostrander		4	10	1.00	13.20	6.60					34.80	20.80	30.80	60%	11%	29%	40%	1%
Bonnie Pearse		53	49	9.30		87.30	18.40	13.00			230.00	128.00	177.00	56%	23%	21%	44%	7%
Chris Ray		10	11	3.50	5.50	24.20		0.80			55.00	34.00	45.00	62%	18%	20%	38%	2%
Robin Rippeth		6	6	18.10	0.00	18.30		0.30			48.70	36.70	42.70	75%	12%	12%	25%	2%
Claire Robitaille		10	20	6.00		54.30					90.30	60.30	80.30	67%	11%	22%	33%	3%
Mike Selegue		8	46	10.40		69.40		2.30			136.10	82.10	128.10		6%	34%	49%	3%
Charles Snyder		31	85						58.0		174.00	58.00	143.00	33%	18%	49%	67%	3%
Amanda Moore*								177.10			177.10	177.10						10%
Kelly Kleimeyer		1	5	2.00		56.00		28.00			92.00	86.00	91.00	93%	12%	5%	7%	5%
Joe Dunson *								69.50			69.50	69.50						4%
Sum Totals		284	461	119.30	28.20	787.20	144.90	487.90	58.0	99.0	2469.50	1724.50	1814.90					
Average														66%	11%	19%	29%	4%

* These clinicians do not have a daily scheduler therefore their totals are not reported in the missed or cancelled sessions.

% of Agency \$ Billed by Clinician

February	2004								Tot Units	% of Tot
	DA	WEIGHTED	IND	Group	CSP	MED	Other	Weighted		
Unit Rate	\$ 135	\$ 135	\$ 90	\$ 40	\$ 65	\$ 195	\$ 35			
Dean Bachelor	2.00	0.00	3.00	19.00	0.00	0.00	0.00			
	\$270	\$0	\$270	\$760	\$0	\$0	\$0	\$ 1,300.00	1%	
A. J. Bierly	0.00	0.00	0.00	0.00	103.60	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$6,734.00	\$0.00	\$0.00	\$ 6,734.00	4%	
Hugh Boggs	0.00	0.00	4.00	0.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$360.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 360.00	0%	
Misty Coleman	4.00	0.00	56.30	7.00	1.60	0.00	0.00			
	\$540.00	\$0.00	\$5,067.00	\$280.00	\$104.00	\$0.00	\$0.00	\$ 5,991.00	4%	
Scott Craft	0.00	0.00	36.60	12.00	0.00	0.00	24.00			
	\$0.00	\$0.00	\$3,294.00	\$480.00	\$0.00	\$0.00	\$840.00	\$ 4,614.00	3%	
Jodie Frazier	0.00	0.00	0.00	0.00	75.80	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$4,927.00	\$0.00	\$0.00	\$ 4,927.00	3%	
Steve Ford	17.50	0.00	76.80	0.00	13.00	0.00	0.00			
	\$2,362.50	\$0.00	\$6,912.00	\$0.00	\$845.00	\$0.00	\$0.00	\$ 10,119.50	7%	
Rick Gehlbach	9.80	0.00	55.50	15.00	2.30	0.00	0.00			
	\$1,323.00	\$0.00	\$4,995.00	\$600.00	\$149.50	\$0.00	\$0.00	\$ 7,067.50	5%	
Joni Grim	0.00	0.00	57.30	67.20	1.80	0.00	0.00			
	\$0.00	\$0.00	\$5,157.00	\$2,688.00	\$117.00	\$0.00	\$0.00	\$ 7,962.00	5%	
Adrienne Harris	0.00	0.00	19.00	21.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$1,710.00	\$840.00	\$0.00	\$0.00	\$0.00	\$ 2,550.00	2%	
Brad Hedges	4.30	6.50	10.00	0.00	0.00	0.00	0.00			
	\$580.50	\$877.50	\$900.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 2,358.00	2%	
Chris Johnson	0.00	0.00	29.50	0.00	0.00	0.00	75.00			
	\$0.00	\$0.00	\$2,655.00	\$0.00	\$0.00	\$0.00	\$2,625.00	\$ 5,280.00	3%	
Kelly Kleimeyer	1.00	0.00	58.60	0.00	31.60	0.00	0.00			
	\$135.00	\$0.00	\$5,274.00	\$0.00	\$2,054.00	\$0.00	\$0.00	\$ 7,463.00	5%	
Tonya Kraner	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	0%	
Karis Mason	0.00	0.00	24.00	0.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$2,160.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 2,160.00	1%	
Dawn McCoy	2.00	0.00	82.00	0.00	17.00	0.00	0.00			
	\$270.00	\$0.00	\$7,380.00	\$0.00	\$1,105.00	\$0.00	\$0.00	\$ 8,755.00	6%	
Paula Moreland	18.30	0.00	16.50	0.00	38.90	0.00	0.00			
	\$2,470.50	\$0.00	\$1,485.00	\$0.00	\$2,528.50	\$0.00	\$0.00	\$ 6,484.00	4%	
Leasa Mowery	0.00	0.00	12.50	0.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$1,125.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 1,125.00	1%	
Tricia Ostrander	0.00	28.40	4.30	0.00	0.00	0.00	0.00			
	\$0.00	\$3,834.00	\$387.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 4,221.00	3%	
Bonnie Pearse	6.00	0.00	78.00	43.00	16.80	0.00	0.00			
	\$810.00	\$0.00	\$7,020.00	\$1,720.00	\$1,092.00	\$0.00	\$0.00	\$ 10,642.00	7%	
Chris Ray	10.80	10.30	33.00	0.00	0.00	0.00	0.00			
	\$1,458.00	\$1,390.50	\$2,970.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 5,818.50	4%	
Robin Rippeth	19.20	6.70	12.40	0.00	1.10	0.00	0.00			
	\$2,592.00	\$904.50	\$1,116.00	\$0.00	\$71.50	\$0.00	\$0.00	\$ 4,684.00	3%	
Claire Robitaille	3.00	0.00	47.00	0.00	0.00	0.00	0.00			
	\$405.00	\$0.00	\$4,230.00	\$0.00	\$0.00	\$0.00	\$0.00	\$4,635.00	3%	
Mike Selegue	20.80	0.00	69.80	0.00	1.70	0.00	0.00			
	\$2,808.00	\$0.00	\$6,282.00	\$0.00	\$110.50	\$0.00	\$0.00	\$9,200.50	6%	
Charles Snyder	0.00	0.00	0.00	0.00	0.00	64.30	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$12,538.50	\$0.00	\$12,538.50	8%	
Amanda Moore	0.00	0.00	0.00	0.00	174.30	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$11,329.50	\$0.00	\$0.00	\$11,329.50	7%	
Joe Dunson	0.00	0.00	0.00	0.00	67.40	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$4,381.00	\$0.00	\$0.00	\$4,381.00	3%	
Sum Totals	\$16,024.50	\$7,006.50	\$70,749.00	\$7,368.00	\$35,548.50	\$12,538.50	\$3,465.00	\$152,700.00		

This chart represents the percentage of the total dollars billed by clinician in February 2004.

**Unit Production & Scheduling Proficiency by Clinician
Mid Ohio Psychological Services**

February 2004

	Cancellations	Missed	Diagnostics	Evaluations	Individual	Group	Community Support	Medication	Other Units	Total Units	Billable Units	Units Billed+ Missed	Schedule Proficiency	% Canceled	% Missed	Lost Units due to C & M	% of Total Billable Units
Unit Rate			135	135	90	40	65	195	35								
Dean Bachelor	1	16	2.00		3.00	19.00	0.00			41.00	24.00	40.00	60%	2%	39%	41%	1%
A. J. Bierly*							103.60			103.60	103.60						6%
Hugh Boggs Jr					4.00					4.00	4.00	4.00	100%	0%	0%	0%	0%
Scott Craft	7	25	0.00	0.00	36.60	0.00	0.00		24.0	92.60	60.60	85.60	65%	8%	27%	35%	3%
Misty Coleman	30	16	4.00		56.30	7.00	1.60			114.90	68.90	84.90	60%	26%	14%	40%	4%
Steve Ford	13	22	17.50		76.80	0.00	13.00			142.30	107.30	129.30	75%	9%	15%	25%	6%
Jodie Frazier*							75.80			75.80	75.80						4%
Rick Gehlbach	6	36	9.80	0.00	55.50	15.00	2.30			124.60	82.60	118.60	66%	5%	29%	34%	4%
Joni Grim	10	28			57.30	67.20	1.80			164.30	126.30	154.30	77%	6%	17%	23%	7%
Adrienne Harris	1	25			19.00	21.00				66.00	40.00	65.00	61%	2%	38%	39%	2%
Brad Hedges	3	9	4.30	6.50	10.00					32.80	20.80	29.80	63%	9%	27%	37%	1%
Chris Johnson	18	13	0.00		29.50	0.00			75.0	135.50	104.50	117.50	77%	13%	10%	23%	6%
Tonya Kraner	0	0			0.00					0.00	0.00	0.00	0%	0%	0%	0%	0%
Karis Mason	2	12			24.00					38.00	24.00	36.00	63%	5%	32%	37%	1%
Dawn McCoy	17	23	2.00		82.00	0.00	17.00			141.00	101.00	124.00	72%	12%	16%	28%	5%
Paula Moreland	3	5	18.30		16.50		38.90			81.70	73.70	78.70	90%	4%	6%	10%	4%
Leasa Mowery					12.50					12.50	12.50	12.50	100%	0%	0%	0%	1%
Tricia Ostrander	2	6	0.00	28.40	4.30					40.70	32.70	38.70	80%	5%	15%	20%	2%
Bonnie Pearse	30	69	6.00		78.00	43.00	16.80			242.80	143.80	212.80	59%	12%	28%	41%	8%
Chris Ray	1	14	10.80	10.30	33.00		0.00			69.10	54.10	68.10	78%	1%	20%	22%	3%
Robin Rippeth	2	5	19.20	6.70	12.40		1.10			46.40	39.40	44.40	85%	4%	11%	15%	2%
Claire Robitaille	14	29	3.00		47.00					93.00	50.00	79.00	54%	15%	31%	46%	3%
Mike Selegue *	13	40	20.80		69.80		1.70			145.30	92.30	132.30		9%	28%		5%
Charles Snyder	61	64			0.00		174.30	64.3		189.30	64.30	128.30	34%	32%	34%	66%	3%
Amanda Moore*										174.30	174.30						9%
Kelly Kleimeyer		2	1.00		58.60		31.60			93.20	91.20	93.20	98%	9%	2%	2%	5%
Joe Dunson *							67.40			67.40	67.40						4%
Sum Totals	234	459	118.70	51.90	786.10	172.20	546.90	64.3	99.0	2532.10	1839.10	1877.00	69%	8%	19%	26%	4%
Average																	

* These clinicians do not have a daily scheduler therefore their totals are not reported in the missed or cancelled sessions.

% of Agency \$ Billed by Clinician

March	2004								Tot Units	% of Tot
	DA	WEIGHTED	IND	Group	CSP	MED	Other			
Unit Rate	\$ 135	\$ 135	\$ 90	\$ 40	\$ 65	\$ 195	\$ 35			
Dean Bachelor	1.00	0.00	9.30	17.00	0.00	0.00	0.00			
	\$135	\$0	\$837	\$680	\$0	\$0	\$0	\$ 1,652.00	1%	
A.J. Bierly	0.00	0.00	0.00	0.00	103.70	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$6,740.50	\$0.00	\$0.00	\$ 6,740.50	4%	
Hugh Boggs	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	0%	
Misty Coleman	8.00	0.00	42.00	4.00	0.00	0.00	0.00			
	\$1,080.00	\$0.00	\$3,780.00	\$160.00	\$0.00	\$0.00	\$0.00	\$ 5,020.00	3%	
Scott Craft	0.00	0.00	43.70	0.00	1.00	0.00	24.00			
	\$0.00	\$0.00	\$3,933.00	\$0.00	\$65.00	\$0.00	\$840.00	\$ 4,838.00	3%	
Jodie Frazier	0.00	0.00	0.00	0.00	59.80	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$3,887.00	\$0.00	\$0.00	\$ 3,887.00	2%	
Steve Ford	14.00	0.00	87.20	0.00	14.80	0.00	0.00			
	\$1,890.00	\$0.00	\$7,848.00	\$0.00	\$962.00	\$0.00	\$0.00	\$ 10,700.00	6%	
Rick Gehlbach	14.10	0.00	70.80	10.00	1.50	0.00	0.00			
	\$1,903.50	\$0.00	\$6,372.00	\$400.00	\$97.50	\$0.00	\$0.00	\$ 8,773.00	5%	
Joni Grim	4.80	0.00	55.70	85.60	1.90	0.00	0.00			
	\$648.00	\$0.00	\$5,013.00	\$3,424.00	\$123.50	\$0.00	\$0.00	\$ 9,208.50	5%	
Adrienne Harris	0.00	0.00	25.30	33.50	0.00	0.00	0.00			
	\$0.00	\$0.00	\$2,277.00	\$1,340.00	\$0.00	\$0.00	\$0.00	\$ 3,617.00	2%	
Brad Hedges	8.50	29.30	8.00	0.00	0.00	0.00	0.00			
	\$1,147.50	\$3,955.50	\$720.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 5,823.00	3%	
Chris Johnson	1.00	0.00	36.50	3.00	0.00	0.00	75.00			
	\$135.00	\$0.00	\$3,285.00	\$120.00	\$0.00	\$0.00	\$2,625.00	\$ 6,165.00	4%	
Kelly Kleimeyer	0.00	0.00	73.70	0.00	34.00	0.00	0.00			
	\$0.00	\$0.00	\$6,633.00	\$0.00	\$2,210.00	\$0.00	\$0.00	\$ 8,843.00	5%	
Tonya Kraner	6.00	0.00	28.00	0.00	0.00	0.00	0.00			
	\$810.00	\$0.00	\$2,520.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 3,330.00	2%	
Karis Mason	0.00	0.00	26.80	0.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$2,412.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 2,412.00	1%	
Dawn McCoy	14.00	0.00	98.50	0.00	10.40	0.00	0.00			
	\$1,890.00	\$0.00	\$8,865.00	\$0.00	\$676.00	\$0.00	\$0.00	\$ 11,431.00	7%	
Paula Moreland	10.00	0.00	23.00	0.00	43.50	0.00	0.00			
	\$1,350.00	\$0.00	\$2,070.00	\$0.00	\$2,827.50	\$0.00	\$0.00	\$ 6,247.50	4%	
Leasa Mowery	0.00	0.00	10.60	0.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$954.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 954.00	1%	
Tricia Ostrander	2.00	17.90	6.30	0.00	0.00	0.00	0.00			
	\$270.00	\$2,416.50	\$567.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 3,253.50	2%	
Bonnie Pearse	6.00	0.00	119.30	28.80	21.70	0.00	0.00			
	\$810.00	\$0.00	\$10,737.00	\$1,152.00	\$1,410.50	\$0.00	\$0.00	\$ 14,109.50	8%	
Chris Ray	0.00	11.00	27.40	0.00	0.00	0.00	0.00			
	\$0.00	\$1,485.00	\$2,466.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 3,951.00	2%	
Robin Rippeth	19.40	3.50	10.20	0.00	6.00	0.00	0.00			
	\$2,619.00	\$472.50	\$918.00	\$0.00	\$390.00	\$0.00	\$0.00	\$ 4,399.50	3%	
Claire Robitaille	24.00	0.00	52.50	0.00	0.00	0.00	0.00			
	\$3,240.00	\$0.00	\$4,725.00	\$0.00	\$0.00	\$0.00	\$0.00	\$7,965.00	5%	
Mike Selegue	13.20	0.00	88.30	0.00	4.00	0.00	0.00			
	\$1,782.00	\$0.00	\$7,947.00	\$0.00	\$260.00	\$0.00	\$0.00	\$9,989.00	6%	
Charles Snyder	0.00	0.00	0.00	0.00	0.00	59.60	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$11,622.00	\$0.00	\$11,622.00	7%	
Amanda Moore	0.00	0.00	0.00	0.00	189.00	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$12,285.00	\$0.00	\$0.00	\$12,285.00	7%	
Joe Dunson	0.00	0.00	0.00	0.00	67.90	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$4,413.50	\$0.00	\$0.00	\$4,413.50	3%	
Sum Totals	\$19,710.00	\$8,329.50	\$84,879.00	\$7,276.00	\$36,348.00	\$11,622.00	\$3,465.00	\$171,629.50		

This chart represents the percentage of the total dollars billed by clinician in March 2004

March 2004

Mid Ohio Psychological Services

	Cancellations	Missed	Diagnostics	Evaluations	Individual	Group	Community Support	Medication	Other Units	Total Units	Billable Units	Units Billed+ Missed	Schedule Proficiency	% Canceled	% Missed	Lost Units due to C & M	% of Total Billable Units
Unit Rate			135	135	90	40	65	195	35	43.30	27.30	40.30	68%	7%	30%	37%	1%
Dean Bachelor	3	13	1.00		9.30	17.00	0.00			103.70	103.70						5%
A. J. Bierly*					0.00					0.00	0.00	0.00	0%	0%	0%	0%	0%
Hugh Boggs Jr					43.70	0.00	1.00		24.0	90.70	68.70	81.70	76%	10%	14%	24%	3%
Scott Craft	9	13	0.00	0.00	42.00	4.00	0.00			140.00	54.00	81.00	39%	42%	19%	61%	3%
Misty Coleman	59	27	8.00		87.20	0.00	14.80			161.00	116.00	150.00	72%	7%	21%	28%	6%
Steve Ford	11	34	14.00				59.80			59.80	59.80						3%
Jodie Frazier*					70.80	10.00	1.50			168.40	96.40	148.40	57%	12%	31%	43%	5%
Rick Gehlbach	20	52	14.10	0.00	55.70	85.60	1.90			200.00	148.00	176.00	74%	12%	14%	26%	8%
Joni Grim	24	28	4.80		25.30	33.50				94.80	58.80	85.80	62%	9%	28%	38%	3%
Adrienne Harris	9	27			8.00					58.80	45.80	50.80	78%	14%	9%	22%	2%
Brad Hedges	8	5	8.50	29.30	36.50	3.00			75.0	164.50	115.50	137.50	70%	16%	13%	30%	6%
Chris Johnson	27	22	1.00		28.00					52.00	34.00	39.00	65%	25%	10%	35%	2%
Tonya Kraner	13	5	6.00		26.80					42.80	26.80	32.80	63%	23%	14%	37%	1%
Karis Mason	10	6			98.50	0.00	10.40			179.90	122.90	159.90	68%	11%	21%	32%	6%
Dawn McCoy	20	37	14.00		23.00		43.50			79.50	76.50	76.50	96%	4%	0%	4%	4%
Paula Moreland	3	0	10.00		10.60					10.60	10.60	10.60	100%	0%	0%	0%	1%
Leasa Mowery					6.30					30.20	26.20	28.20	87%	7%	7%	13%	1%
Tricia Ostrander	2	2	2.00	17.90	119.30	28.80	21.70			320.80	175.80	263.80	55%	18%	27%	45%	9%
Bonnie Pearse	57	88	6.00		27.40		0.00			73.40	38.40	56.40	52%	23%	25%	48%	2%
Chris Ray	17	18	0.00	11.00	10.20		6.00			54.10	39.10	48.10	72%	11%	17%	28%	2%
Robin Rippeth	6	9	19.40	3.50	52.50					130.50	76.50	106.50	59%	18%	23%	41%	4%
Claire Robitaille	24	30	24.00		88.30		4.00			165.50	105.50	148.50		10%	26%		5%
Mike Selegue	17	43	13.20					59.6		158.60	59.60	118.60	38%	25%	37%	62%	3%
Charles Snyder	40	59					101.40			101.40	101.40						5%
Amanda Moore*					73.70		34.00			108.70	107.70	107.70	99%	13%	0%	1%	5%
Kelly Kleimeyer	1	0	0.00				71.70			71.70	71.70						4%
Joe Dunson *					943.10	181.90	475.40	59.6	99.0	2864.70	1966.70	2148.10					4%
Sum Totals	380	518	146.00	61.70	943.10	181.90	475.40	59.6	99.0	2864.70	1966.70	2148.10					4%
Average													66%	14%	17%	30%	4%

* These clinicians do not have a daily scheduler therefore their totals are not reported in the missed or cancelled sessions.