



# Mid-Ohio Psychological Services, Inc.

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## QA REPORT

**TO:** Bradley A. Hedges, Ph.D.  
Executive Director

**FROM:** Shawna Watts-Shumaker, MBA  
Quality Assurance Coordinator

**SUBJECT:** Quality Assurance Activities for June 2005  
Chart Reviews for April 2005

**SUBMITTED:** July 22, 2005

### I: MAJOR UNUSUAL INCIDENTS

There was one major unusual incident for the month of June. On 06/24/2005, client #01090405 had to be transported to Twin Valley Hospital by Mid-Ohio Ambulance Services after receiving a pink slip from Dr. Snyder. The client refused to go to Fairfield Medical Center. The Fairfield County Sheriff was contacted before the ambulance service, however the office was informed that they no longer provide transportation services. The incident was reported to the ADAMH Board on 06/27/2005 the next business day.

### II: TRANSFERS FROM STATE HOSPITALS

There was one client released from community hospitalization in June. Client #0211502 was admitted to OSU on 06/10/2005 and discharged on 06/22/2005. Robin Rippeth saw the client on 06/23/2005.

### III: PLANT/PHYSICAL HEALTH AND SAFETY

No health or safety issues were identified by the building inspection in the month of June.



AN INDEPENDENT CONTRACT AGENCY OF THE FAIRFIELD COUNTY ADAMH BOARD

**IV: RECORDS COMPLETENESS REVIEW (April)**

Clinicians	Percent Compliant With Standard	Chart Included AOD Services	Chart Included CSP Services
<b>Chris Ray's Team</b>			
Dr. Chris Ray	97	NO	YES
Bonnie Daniels	96	NO	NO
Rick Gehlbach	100	NO	YES
Chris Johnson*	91	NO	YES
Tricia Ostrander	99	NO	NO
<b>Team Score</b>	<b>97</b>		
<b>Robin Rippeth's Team</b>			
Dr. Robin Rippeth	98	NO	NO
Steve Ford	95	NO	YES
Mike Selegue	96	NO	NO
Heather Stevens*	93	NO	YES
Paula Moreland	95	NO	NO
Karis Mason	98	NO	YES
Misty Coleman*	92	NO	YES
Jessica Mitchell	96	NO	YES
Adrienne Harris*	92	NO	YES
Ellen Marshall	96	NO	NO
<b>Team Score</b>	<b>95</b>		
<b>Scott Craft's Team</b>			
Dr. Scott Craft	99	NO	NO
Joe Dunson*	72	NO	YES
A.J. Bierly*	94	NO	YES
Amanda Moore	95	NO	YES
<b>Team Score</b>	<b>90</b>		
<b>Brad Hedges' Team</b>			
Dr. Brad Hedges	99	NO	NO
Claire Robitaille	99	NO	NO
Dean Bachelor*	70	NO	NO
<b>Team Score</b>	<b>89*</b>		
<b>Franklin County Team</b>			
Joni Grim*	94	NO	NO
Beth Stutz	100	NO	NO
<b>Team Score</b>	<b>97</b>		

\*Denotes that the clinician did not meet the target threshold of 95% compliance with the standards.

Sixty-seven percent of the clinicians met the 95% threshold for the record review.

Reasons that clinicians did not meet the threshold and the percentage of records reviewed are as follows:

- Thirty-three percent of the records reviewed were missing a copy of the current medical card.
- Twenty-five percent of the records reviewed were missing forms or had incomplete forms in the chart.

- Signatures were missing on some forms in the chart for 16% of the clinicians.
- In twenty-three percent of the records reviewed there was at least one session recorded that did not match the billing record.
- Twenty-nine percent of the records reviewed had an Individual Service Plan on the chart that needed to be updated.
- Twenty-nine percent of the records reviewed did not have a reviewed health assessment.
- Twenty-nine percent of clinicians were missing case notes for billed services.

### V: PEER REVIEW (April)

Clinicians	Percent Compliant With Standard	Chart Included AOD Services	Chart Included CSP Services
<b>Chris Ray's Team</b>			
Dr. Chris Ray*	87	NO	YES
Bonnie Daniels	91	NO	NO
Rick Gehlbach	99	NO	YES
Chris Johnson	94	NO	YES
Tricia Ostrander*	85	NO	NO
<b>Team Score</b>	<b>91</b>		
<b>Robin Rippeth's Team</b>			
Dr. Robin Rippeth	96	NO	NO
Steve Ford	91	NO	YES
Mike Selegue	97	NO	NO
Heather Stevens	94	NO	YES
Paula Moreland	90	NO	NO
Karis Mason	99	NO	YES
Misty Coleman*	77	NO	YES
Jessica Mitchell	93	NO	YES
Adrienne Harris*	81	NO	YES
Ellen Marshall	95	NO	NO
<b>Team Score</b>	<b>91</b>		
<b>Scott Craft's Team</b>			
Dr. Scott Craft	100	NO	NO
Joe Dunson*	66	NO	YES
A.J. Bierly	96	NO	YES
Amanda Moore	98	NO	YES
<b>Team Score</b>	<b>90</b>		
<b>Brad Hedges' Team</b>			
Dr. Brad Hedges	100	NO	NO
Claire Robitaille	98	NO	NO
Dean Bachelor*	88	NO	NO
<b>Team Score</b>	<b>95</b>		
<b>Franklin County Team</b>			
Joni Grim	97	NO	NO
Beth Stutz	100	NO	NO
<b>Team Score</b>	<b>99</b>		

\*Denotes that the clinician did not meet the target threshold of 90% compliance with the standards.

Seventy-one percent of the clinicians met the 90% threshold for peer review.

- Thirty-three percent of the records reviewed for peer review showed that the clinician did not complete the required forms, or make the necessary referrals.
- Fifty percent of the records were not maintained consistently in that case notes were not completed and not billed for. Also, the client, clinician and the supervisor have not signed the progress note or other necessary documentation.

**VI: UTILIZATION REVIEW (June)**

Clinician	Number of Clients Assigned	Number of Clients Seen	Average Number of Contacts Per Client Seen
Dean Bachelor	33	11	2.7
Dr. Brad Hedges	40	7	1.3
Dr. Chris Ray	60	35	1.5
Dr. Robin Rippeth	22	18	1.7
Dr. Scott Craft	80	24	2.5
Steve Ford	76	49	1.9
Bonnie Daniels	60	40	2.1
Joni Grim	82	33	3.6
Chris Johnson	82	43	2.1
Claire Robitaille	52	26	1.2
Rick Gehlbach	44	38	2.0
Mike Selegue	89	59	1.6
Heather Stevens	45	43	2.3
Joe Dunson	22	20	4.9
Misty Coleman	58	33	2.0
A.J. Bierly	40	33	3.8
Amanda Moore	36	27	4.3
Tricia Ostrander	96	32	1.7
Paula Moreland	49	36	2.9
Karis Mason	66	44	1.9
Adrienne Harris	13	27	1.7
Ellen Marshall	73	33	2.3
Jessica Mitchell	38	23	1.9
Elizabeth Stutz	20	18	1.6

The No Show rate for June was 20%. When considering both the no show rate and the cancellation rate, this figure is 34%.

**VII: AOD UTILIZATION REVIEW**

There are currently no AOD groups active within the agency. AOD clients continue to be seen on an individual basis outside of the AOD program. We are in the process of re-developing the AOD program.

**VIII: INVOLUNTARY TERMINATIONS**

No involuntary terminations were conducted during the month of June 2005.

**IX: PROFESSIONAL STAFF ORGANIZATION**

The clinical staff maintains current licensure requirements.

<b>Clinician</b>	<b>Workshop Name</b>	<b>Dates Attended</b>	<b># of CEU's</b>
Bonnie Daniels	Disaster Training	6/2-3/2005	12
Bonnie Daniels	Counseling Couples	6/9/2005	6
Beth Stutz	Helping People Cope	6/2/2005	0
Mike Selegue	Anxiety Disorder	6/2/2005	6
Claire Robitaille	Personality Disorders	6/1-2/2005	14
Claire Robitaille	Ethics for Supervisors	6/6/2005	3
Claire Robitaille	Leading w/ Spirit	6/6/2005	3
Heather Stevens	Helping People Cope	6/2-3/2005	12

**X: REVIEW OF WAITING LIST**

There were a total of 112 new clients seen in the month of June. Sixty-three percent of these new clients were from Fairfield County. The total number of clients seen in the month of June was 752.

**XI: REVIEW OF SERVICES UNDER CONTRACT**

Currently no services are provided under contract to this agency.

**XII: FOCUSED REVIEW AREA**

The focused area of review for June is to review AOD services, conduct a power failure drill and forward the quarterly QA report to the ADAMH Board.

AOD clients continue to be seen on an individual basis. In response to an increased need for services within the community, a structured AOD program is being created at this time. The program consists of five levels, and these levels are consistent with the "Stages of Change", in which client motivation determines progression through the program. Therapy will focus on identifying the meaning of recovery for the client within the community, defining and establishing an active program of recovery, and establishing a relapse prevention program. These goals will be facilitated through the use of traditional cognitive-behavioral therapeutic techniques and a series of homework assignments. Clients will receive educational material about their substance of choice, as well as issues related to substance abuse and dependence. As an augmentation to therapy, participants will be required to attend self-help recovery groups within the community, such as AA or NA.

There are some unique components to this program. By utilizing the "Stages of Change" model, clients will have the opportunity to advance to higher levels by evidencing a higher level of motivation to change dysfunctional behaviors, evidencing progress on

treatment goals, and by applying the content of treatment into daily living. Also, the cognitive abilities of clients will be assessed. If a client has a lower level of cognitive functioning, the interventions will be focused more on behavioral changes. If a client is at an average or higher cognitive functioning level, the interventions will be focused on gaining insight as well as managing behavior. Finally, the specific content of the program is based on research-based principles of effective AOD treatment, and the program will be evaluated in the future as to if the program is being implanted according to the "best practice" of the profession.

The power failure drill was conducted successfully. There were three participants, flashlights were located and the emergency lights were checked. Batteries will be replaced in the lights that did not work.

Our MIS system has the following provisions for power outages. All servers restart themselves with the exception of the internal email server. The hardware in it does not have provisions to automatically turn on when power is restored. Currently the MIS Coordinator manually restarts this system when the power is restored. Switching the internal email server to an Exchange based email server has been discussed however at this point it is cost prohibitive for the agency. The agency uses APC for battery backup protection; they have some of the best support for windows based systems and are the standard in the business for uninterruptible power supply.

The telephone system is on its own battery backup also. It is slated to be upgraded to a bigger unit. The system is plugged into the UPS, which should allow the phone system to work for a couple of hours.

The quarterly report will be forwarded to the Board when it is completed.

### **XIII: RESPONSE TO LAST MONTHS FOCUS REVIEW**

There is no response to last month's focused review.

### **XIV: CLIENT RIGHTS AND GRIEVANCES**

There were no client rights or grievance issues for June 2005.

cc: Fairfield County Mental Health and Recovery Services Board  
MOPS Board of Directors  
MOPS Staff  
QA Minutes Logbook

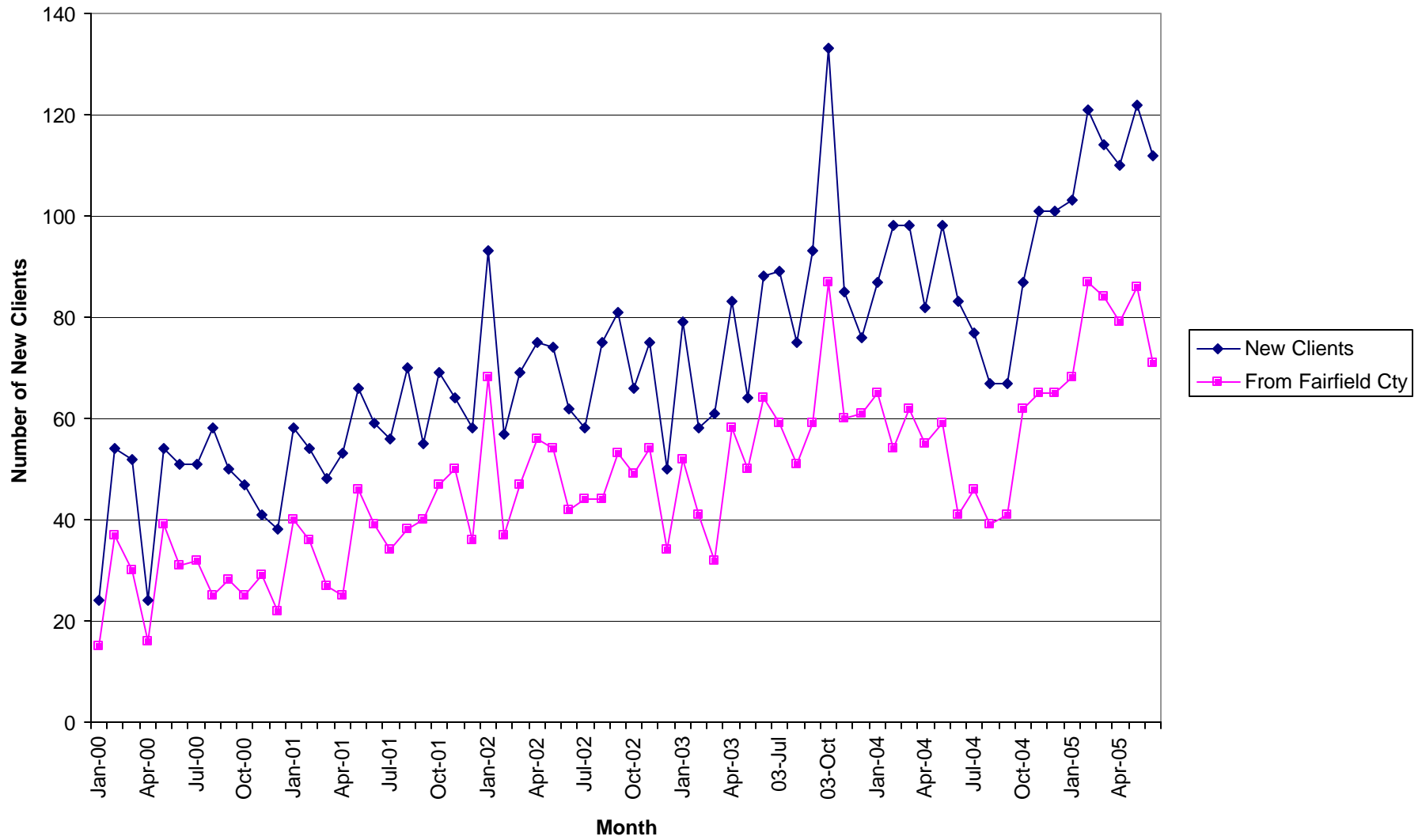
**Agency Service Budget Month of June 2005**

	Service Provided for Month		Budgeted for Month		Fiscal Y-T-D Provided		Fiscal Y-T-D Budgeted		Variance between Budgeted and Provided Y-T-D	
	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid
Diagnostic/Assessment	198	87	167	81	2,210	1,009	2,004	972		
	\$25,725	\$11,348	\$21,708	\$10,529	\$287,326	\$131,147	\$260,500	\$126,350	\$26,826	\$4,797
Individual Counseling	940	586	833	531	10,718	6,467	9,996	6,372		
	\$84,591	\$52,758	\$74,970	\$47,790	\$964,656	\$582,066	\$899,640	\$573,480	\$65,016	\$8,586
Individual CSP	298	229	500	417	3,673	2,691	6,000	5,004		
	\$19,396	\$14,885	\$32,500	\$27,105	\$238,758	\$174,922	\$390,000	\$325,260	(\$151,242)	(\$150,339)
Group CSP	0	0	0	0	0	0	0	0		
	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Group	237	30	146	51	2,483	313	1,752	612		
	\$9,349	\$1,169	\$5,764	\$2,013	\$98,041	\$12,353	\$69,169	\$24,162	\$28,872	(\$11,808)
Medication	60	43	53	35	560	382	636	420		
	\$12,384	\$8,861	\$10,921	\$7,212	\$115,394	\$78,632	\$131,054	\$86,545	(\$15,661)	(\$7,913)
AOD Assessment	0	0	0	0	8	4	0	0		
	\$0	\$0	\$0	\$0	\$770	\$385	\$0	\$0	\$770	\$385
AOD Individual	0	0	1	1	0	0	12	12		
	\$0	\$0	\$87	\$87	\$0	\$0	\$1,047	\$1,047	(\$1,047)	(\$1,047)
AOD Group	0	0	13	17	0	0	156	204		
	\$0	\$0	\$495	\$647	\$0	\$0	\$5,940	\$7,768	(\$5,940)	(\$7,768)
Court Diversion	60	0	120	0	940	0	1,440	0		
	\$2,100	\$0	\$4,200	\$0	\$32,900	\$0	\$50,400	\$0	(\$17,500)	\$0
Jail Diversion	0	0	0	0	180	180	225	225		
	\$0	\$0	\$0	\$0	\$6,300	\$6,300	\$7,875	\$7,875	(\$1,575)	(\$1,575)
Sum \$	\$153,545	\$89,020	\$150,646	\$95,384	\$1,744,144	\$979,505	\$1,807,751	\$1,144,613	(\$63,607)	(\$165,108)

\* ( ) figures indicate that MOPS provided fewer services in this category than budgeted.

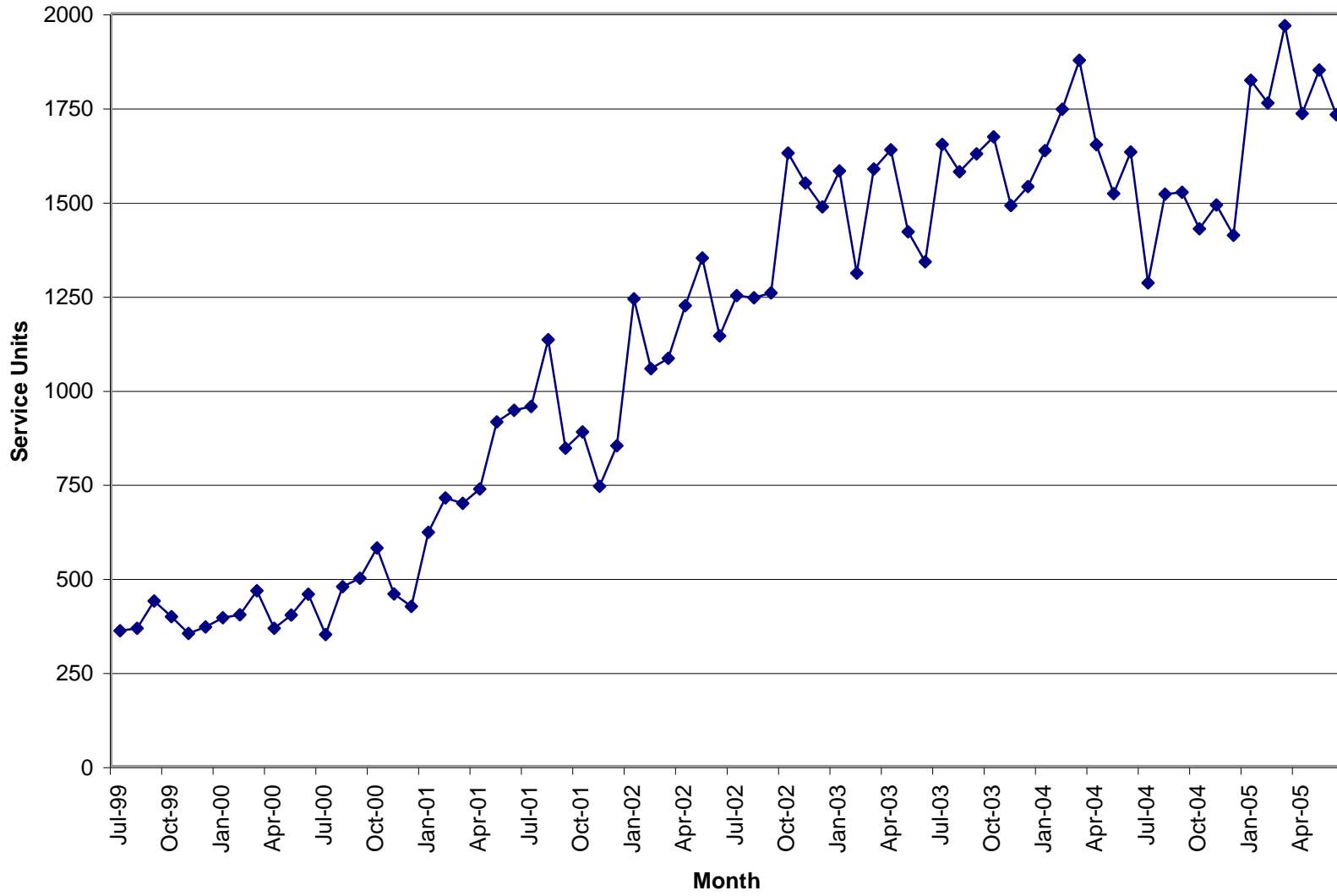
58% Percent of Services for Fairfield County  
 4% Percent Below Overall MOPS Budget  
 14% Percent Below Fairfield County Medicaid

# New Clients

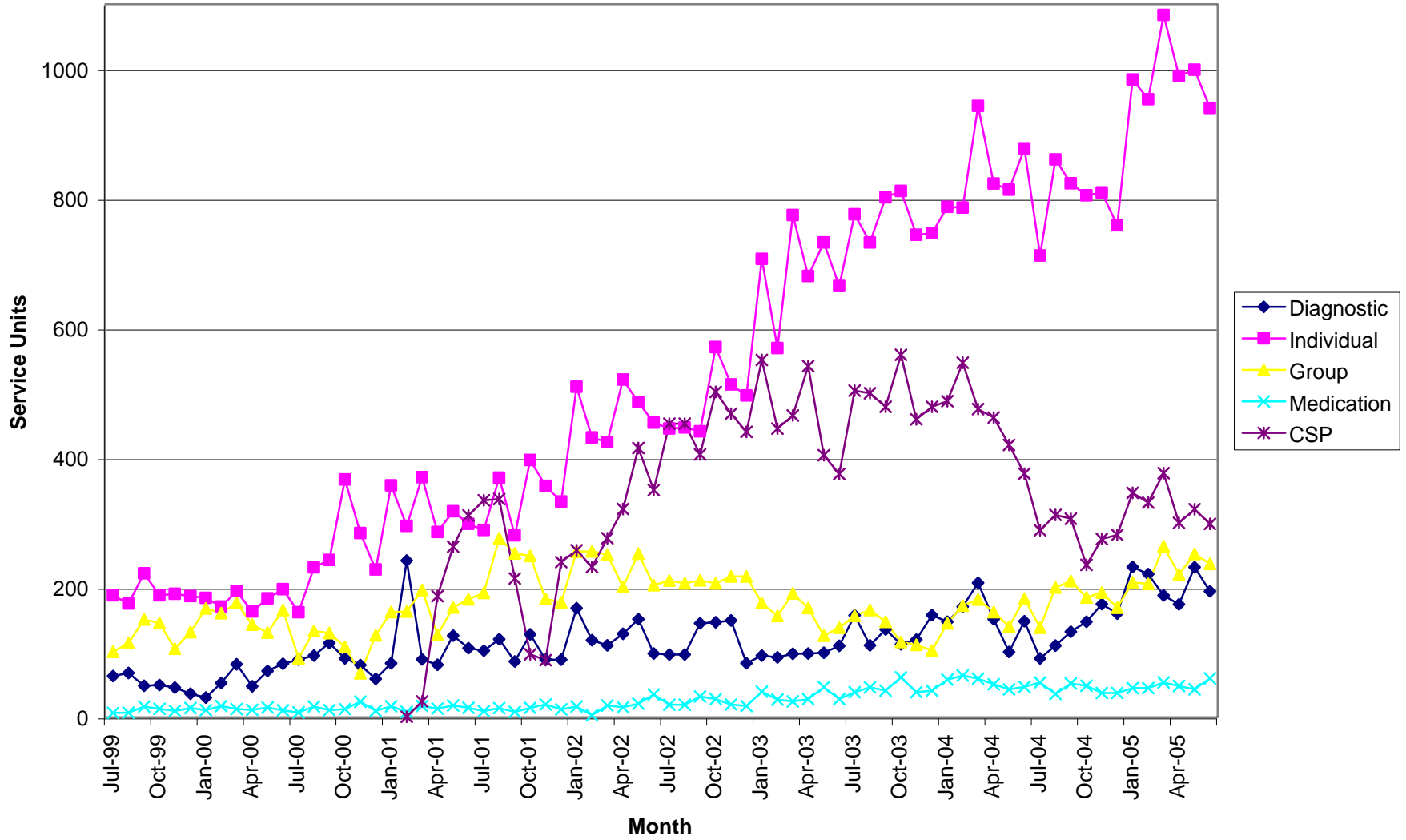




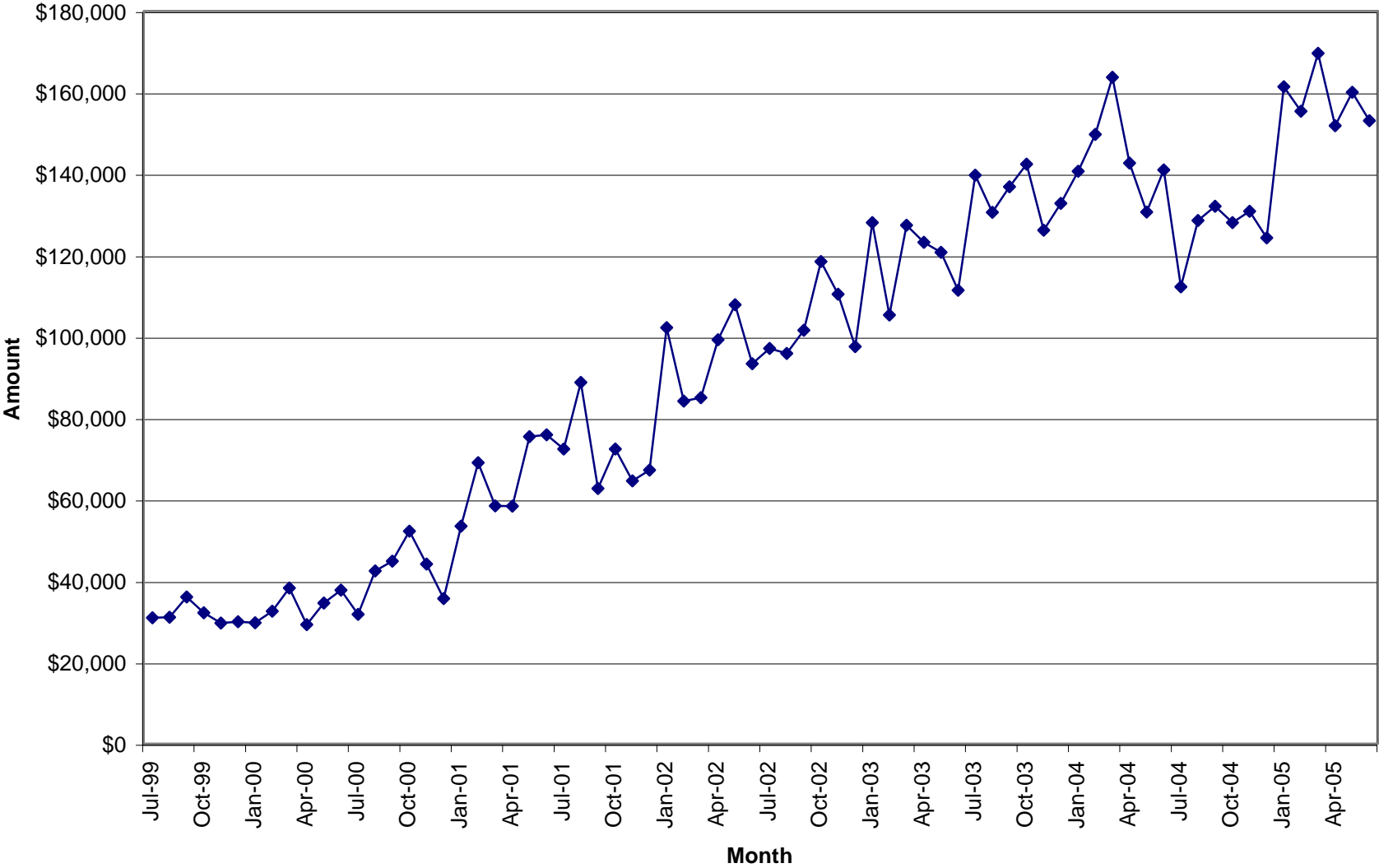
### Total Units of Service



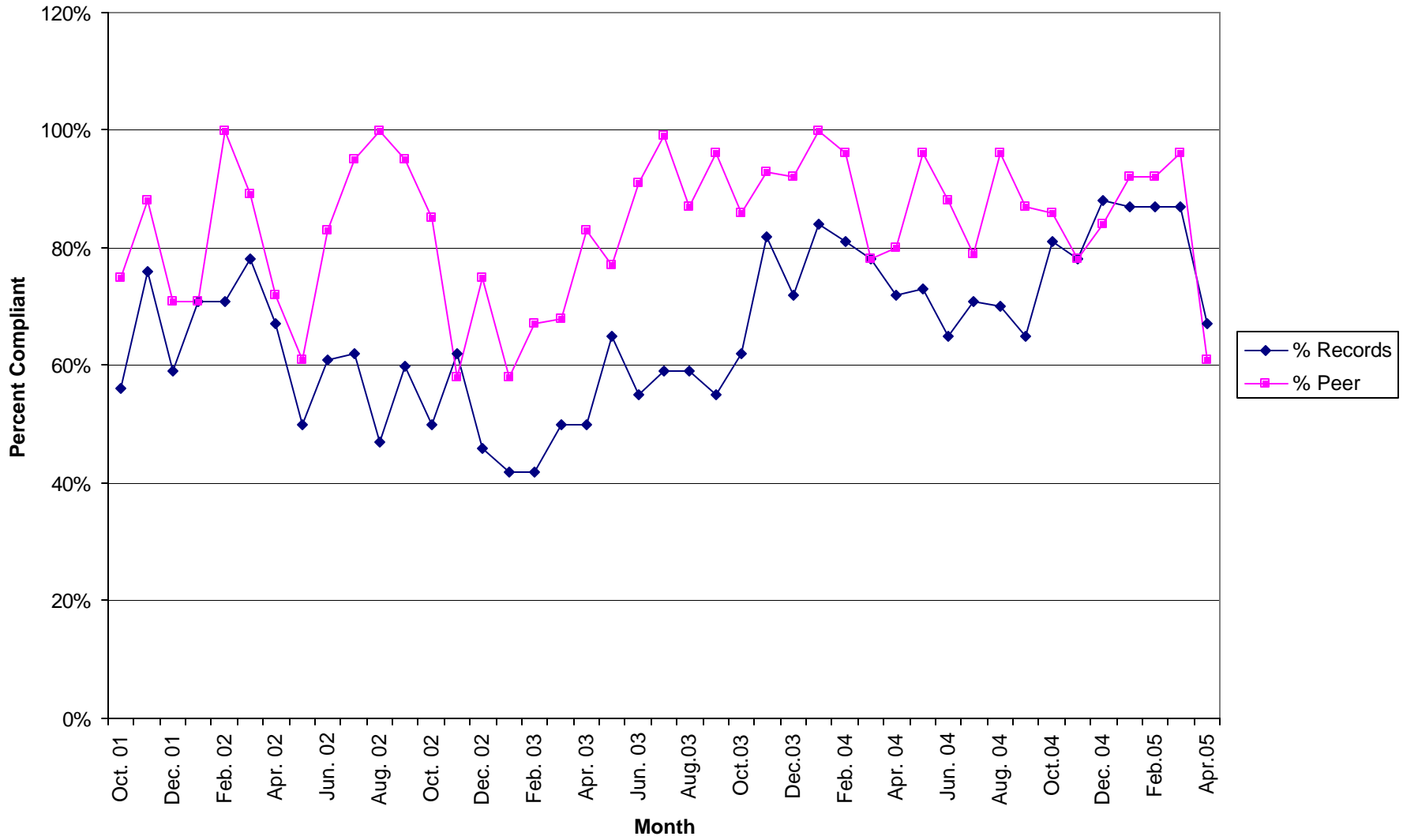
# Units of Service



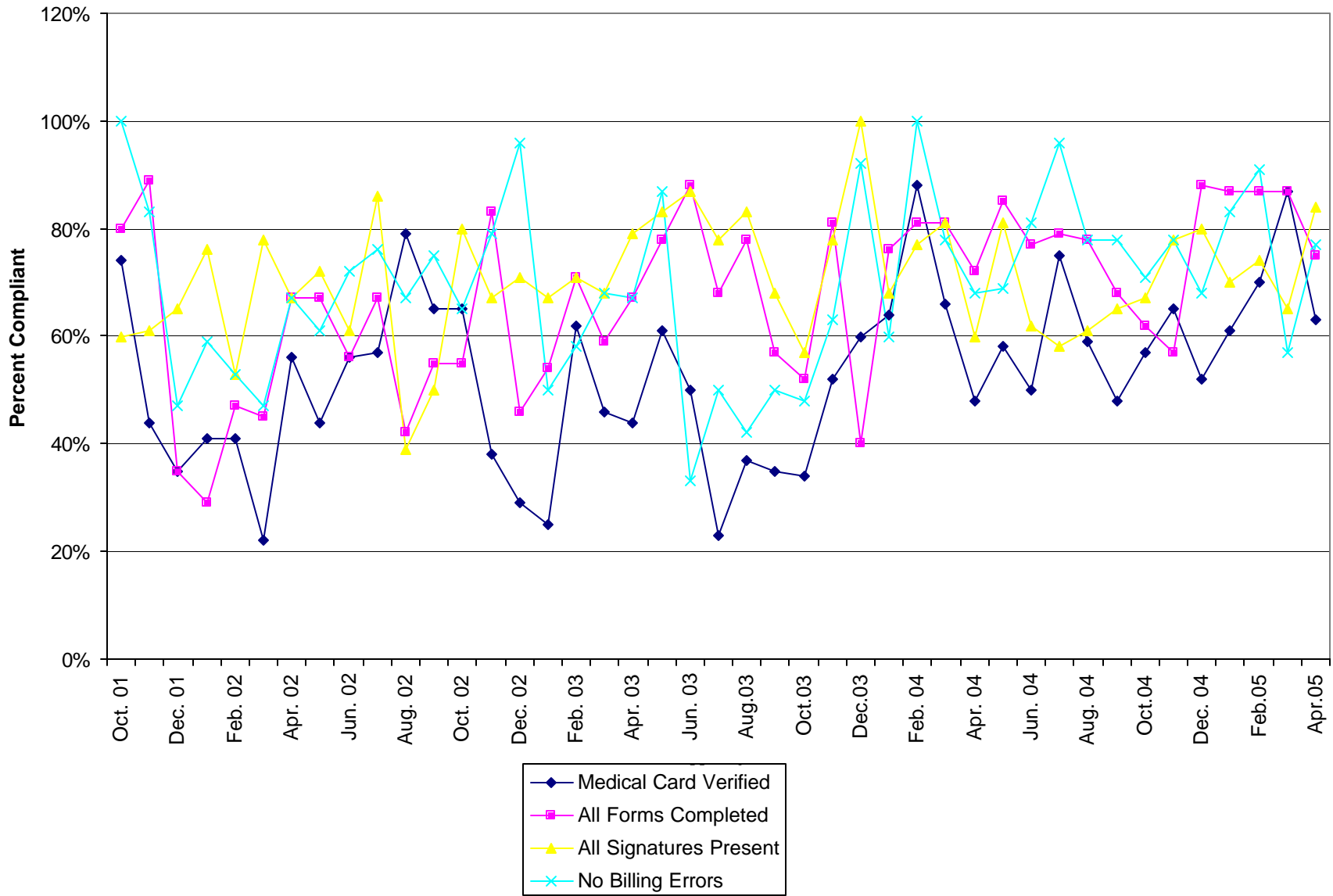
### Total Units \$



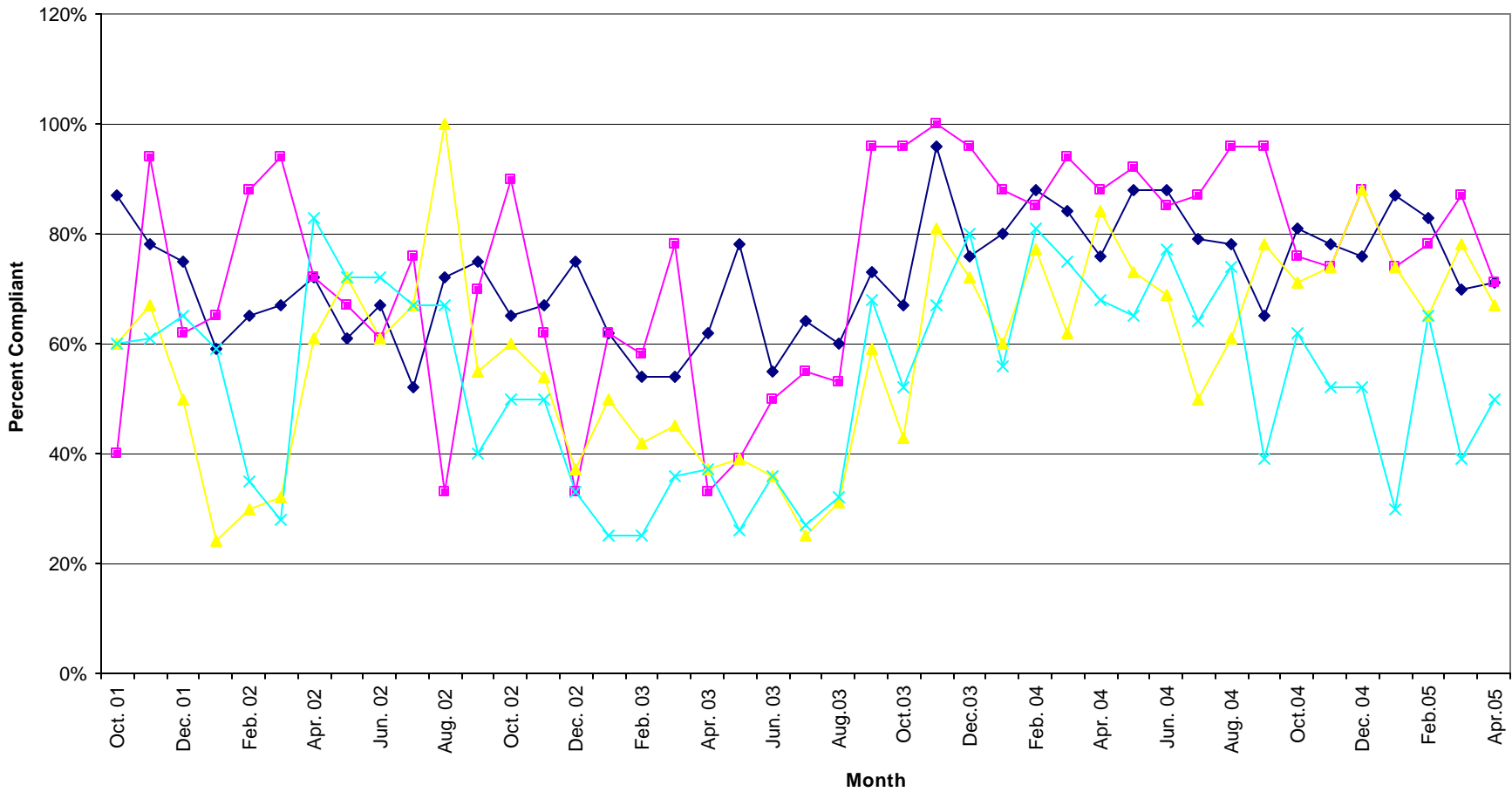
# Compliance Review



### Selected Record Review Issues



### Selected Record Review Issues



- ◆ ISP Completed and Updated
- Health Assessment Completed and Reviewed
- ▲ All Notes Present
- × Record Maintained Consistently

**Unit Production & Scheduling Proficiency by Clinician  
Mid Ohio Psychological Services**

June 2005

	Cancellations	Missed	Diagnostics	Evaluations	AOD Assessments	Individual	Group	Community Support	Medication	Other Units	Total Units	Billable Units	Units Billed+ Missed	Schedule Proficiency	% Canceled	% Missed	Lost Units due to C & M	% of Total Billable Units
<b>Unit Rate</b>			<b>129.99</b>	<b>129.99</b>	<b>96.24</b>	<b>90</b>	<b>39.48</b>	<b>65</b>	<b>195</b>	<b>35</b>								
Dean Bachelor	8	12	1.00	0.00	0.00	8.00	18.00	0.00	0.0		47.00	27.00	39.00	69%	17%	26%	43%	2%
A. J. Bierly*	0	0	0.00	0.00	0.00	0.00	0.00	85.50	0.0		85.50	85.50						5%
Scott Craft	7	30	1.30	0.00	0.00	30.10	36.40	1.00	0.0	60.0	165.80	128.80	158.80	78%	4%	18%	22%	7%
Misty Coleman	51	21	7.00	0.00	0.00	37.20	50.00	0.00	0.0		166.20	94.20	115.20	57%	31%	13%	43%	5%
Steve Ford	20	40	10.50	0.00	0.00	62.90	15.00	8.30	0.0		156.70	96.70	136.70	62%	13%	26%	38%	5%
Rick Gehlbach	19	32	16.50	2.70	0.00	56.40	0.00	1.40	0.0		128.00	77.00	109.00	60%	15%	25%	40%	4%
Joni Grim	7	33	3.30	0.00	0.00	61.90	94.90	3.10	0.0		203.20	163.20	196.20	80%	3%	16%	20%	9%
Adrienne Harris	12	28	0.00	0.00	0.00	34.30	0.00	1.70	0.0		76.00	36.00	64.00	47%	16%	37%	53%	2%
Jessica Mitchell	10	31	10.40	0.00	0.00	34.00	1.50	0.20	0.0		87.10	46.10	77.10	53%	11%	36%	47%	3%
Brad Hedges	4	5	0.00	11.80	0.00	2.00	0.00	0.60	0.0		23.40	14.40	19.40	62%	17%	21%	38%	1%
Chris Johnson	21	28	15.00	0.00	0.00	78.00	0.00	4.10	0.0		146.10	97.10	125.10	66%	14%	19%	34%	5%
Ellen Marshall	11	45	9.30	0.00	0.00	65.90	0.00	2.10	0.0		133.30	77.30	122.30	58%	8%	34%	42%	4%
Karis Mason	18	46	6.50	8.30	0.00	59.70	21.00	0.30	0.0		159.80	95.80	141.80	60%	11%	29%	40%	5%
Paula Moreland	10	22	8.00	0.00	0.00	70.40	0.00	9.20	0.0		119.60	87.60	109.60	73%	8%	18%	27%	5%
Tricia Ostrander	21	18	21.50	0.00	0.00	31.90	0.00	3.80	0.0		96.20	57.20	75.20	59%	22%	19%	41%	3%
Bonnie Daniels	20	22	0.00	0.00	0.00	65.10	0.00	8.00	0.0		115.10	73.10	95.10	64%	17%	19%	36%	4%
Chris Ray	16	15	12.90	1.30	0.00	40.30	0.00	0.30	0.0		85.80	54.80	69.80	64%	19%	17%	36%	3%
Robin Rippeth	11	5	16.90	1.30	0.00	16.70	0.00	1.60	0.0		52.50	36.50	41.50	0%	0%	0%	0%	2%
Claire Robitaille	40	15	3.80	0.00	0.00	27.40	0.00	0.00	0.0		86.20	31.20	46.20	36%	46%	17%	64%	2%
Mike Selegue	19	49	17.00	0.00	0.00	75.30	0.00	0.00	0.0		160.30	92.30	141.30	58%	12%	31%	42%	5%
Charles Snyder	59	85	0.00	0.00	0.00	0.00	0.00	0.00	60.1		204.10	60.10	145.10	29%	29%	42%	71%	3%
Heather Stevens	0	1	6.00	0.00	0.00	61.10	0.00	3.90	0.0		72.00	71.00	72.00	99%	0%	1%	1%	4%
Elizabeth Stutz	5	11	5.60	0.00	0.00	21.30	0.00	0.20	0.0		43.10	27.10	38.10	63%	12%	26%	37%	
Amanda Moore*	0	0	0.00	0.00	0.00	0.00	0.00	97.60	0.0		97.60	97.60	97.60		0%	0%	0%	5%
Joe Dunson *	0	0	0.00	0.00	0.00	0.00	0.00	65.50	0.0		65.50	65.50	65.50		0%	0%		4%
<b>Sum Totals</b>	<b>389</b>	<b>594</b>	<b>172.50</b>	<b>25.40</b>	<b>0.00</b>	<b>939.90</b>	<b>236.80</b>	<b>298.40</b>	<b>60.1</b>	<b>60.0</b>	<b>2776.10</b>	<b>1793.10</b>	<b>2301.60</b>					
<b>Average</b>														<b>59%</b>	<b>14%</b>	<b>20%</b>	<b>35%</b>	<b>4%</b>

\* These clinicians do not have a daily scheduler therefore their totals are not reported in the missed or cancelled sessions.

**% of Agency \$ Billed by Clinician**

June	2005		Weighted							
	DA	EAVAL	AOD	IND	Group	CSP	MED	Other	Tot Units	% of Tot
Unit Rate	\$ 129.99	\$ 129.99	\$ 96.24	\$ 90	\$ 39.48	\$ 65	\$ 195	\$ 35		
Dean Bachelor	1.00	0.00	0.00	8.00	18.00	0.00	0.0	0.0		
	\$130	\$0	\$0	\$720	\$711	\$0	\$0	\$0	\$ 1,560.63	1.02%
A.J. Bierly	0.00	0.00	0.00	0.00	0.00	85.50	0.00	0.00		
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5,557.50	\$0.00	\$0.00	\$ 5,557.50	3.64%
Misty Coleman	7.00	0.00	0.00	37.20	50.00	0.00	0.00	0.00		
	\$909.93	\$0.00	\$0.00	\$3,348.00	\$1,974.00	\$0.00	\$0.00	\$0.00	\$ 6,231.93	4.08%
Scott Craft	1.30	0.00	0.00	30.10	36.40	1.00	0.0	60.0		
	\$168.99	\$0.00	\$0.00	\$2,709.00	\$1,437.07	\$65.00	\$0.00	\$2,100.00	\$ 6,480.06	4.24%
Steve Ford	10.50	0.00	0.00	62.90	15.00	8.30	0.00	0.00		
	\$1,364.90	\$0.00	\$0.00	\$5,661.00	\$592.20	\$539.50	\$0.00	\$0.00	\$ 8,157.60	5.34%
Rick Gehlbach	16.50	2.70	0.00	56.40	0.00	1.40	0.00	0.00		
	\$2,144.84	\$350.97	\$0.00	\$5,076.00	\$0.00	\$91.00	\$0.00	\$0.00	\$ 7,662.81	5.01%
Joni Grim	3.30	0.00	0.00	61.90	94.90	3.10	0.00	0.00		
	\$428.97	\$0.00	\$0.00	\$5,571.00	\$3,746.65	\$201.50	\$0.00	\$0.00	\$ 9,948.12	6.51%
Adrienne Harris	0.00	0.00	0.00	34.30	0.00	1.70	0.00	0.00		
	\$0.00	\$0.00	\$0.00	\$3,087.00	\$0.00	\$110.50	\$0.00	\$0.00	\$ 3,197.50	2.09%
Jessica Mitchell	10.40	0.00	0.00	34.00	1.50	0.20	0.00	0.00		
	\$1,351.90	\$0.00	\$0.00	\$3,060.00	\$59.22	\$13.00	\$0.00	\$0.00	\$4,484.12	2.93%
Brad Hedges	0.00	11.80	0.00	2.00	0.00	0.60	0.00	0.00		
	\$0.00	\$1,533.88	\$0.00	\$180.00	\$0.00	\$39.00	\$0.00	\$0.00	\$ 1,752.88	1.15%
Chris Johnson	15.00	0.00	0.00	78.00	0.00	4.10	0.00	0.00		
	\$1,949.85	\$0.00	\$0.00	\$7,020.00	\$0.00	\$266.50	\$0.00	\$0.00	\$ 9,236.35	6.04%
Ellen Marshall	9.30	0.00	0.00	65.90	0.00	2.10	0.00	0.00		
	\$1,208.91	\$0.00	\$0.00	\$5,931.00	\$0.00	\$136.50	\$0.00	\$0.00	\$7,276.41	4.76%
Karis Mason	6.50	8.30	0.00	59.70	21.00	0.30	0.00	0.00		
	\$844.94	\$1,078.92	\$0.00	\$5,373.00	\$829.08	\$19.50	\$0.00	\$0.00	\$ 8,145.43	5.33%
Paula Moreland	8.00	0.00	0.00	70.40	0.00	9.20	0.0	0.0		
	\$1,039.92	\$0.00	\$0.00	\$6,336.00	\$0.00	\$598.00	\$0.00	\$0.00	\$ 7,973.92	5.22%
Tricia Ostrander	21.50	0.00	0.00	31.90	0.00	3.80	0.0	0.0		
	\$2,794.79	\$0.00	\$0.00	\$2,871.00	\$0.00	\$247.00	\$0.00	\$0.00	\$ 5,912.79	3.87%
Bonnie Daniels	0.00	0.00	0.00	65.10	0.00	8.00	0.00	0.00		
	\$0.00	\$0.00	\$0.00	\$5,859.00	\$0.00	\$520.00	\$0.00	\$0.00	\$ 6,379.00	4.17%
Chris Ray	12.90	1.30	0.00	40.30	0.00	0.30	0.00	0.00		
	\$1,676.87	\$168.99	\$0.00	\$3,627.00	\$0.00	\$19.50	\$0.00	\$0.00	\$ 5,492.36	3.59%
Robin Rippeth	16.90	1.30	0.00	16.70	0.00	1.60	0.00	0.00		
	\$2,196.83	\$168.99	\$0.00	\$1,503.00	\$0.00	\$104.00	\$0.00	\$0.00	\$ 3,972.82	2.60%
Claire Robitaille	3.80	0.00	0.00	27.40	0.00	0.00	0.00	0.00		
	\$493.96	\$0.00	\$0.00	\$2,466.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,959.96	1.94%
Mike Selegue	17.00	0.00	0.00	75.30	0.00	0.00	0.00	0.00		
	\$2,209.83	\$0.00	\$0.00	\$6,777.00	\$0.00	\$0.00	\$0.00	\$0.00	\$8,986.83	5.88%
Charles Snyder	0.00	0.00	0.00	0.00	0.00	0.00	60.10	0.00		
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$11,719.50	\$0.00	\$11,719.50	7.67%
Heather Stevens	6.00	0.00	0.00	61.10	0.00	3.90	0.00	0.00		
	\$779.94	\$0.00	\$0.00	\$5,499.00	\$0.00	\$253.50	\$0.00	\$0.00	\$6,532.44	4.27%
Elizabeth Stutz	5.60	0.00	0.00	21.30	0.00	0.20	0.00	0.00		
	\$727.94	\$0.00	\$0.00	\$1,917.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,644.94	1.73%
Amanda Moore	0.00	0.00	0.00	0.00	0.00	97.60	0.00	0.00		
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$6,344.00	\$0.00	\$0.00	\$6,344.00	4.15%
Joe Dunson	0.00	0.00	0.00	0.00	0.00	65.50	0.00	0.00		
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$4,257.50	\$0.00	\$0.00	\$4,257.50	2.79%
<b>Sum Totals</b>	<b>\$21,695.33</b>	<b>\$3,301.75</b>	<b>\$0.00</b>	<b>\$82,674.00</b>	<b>\$9,348.86</b>	<b>\$19,383.00</b>	<b>\$11,719.50</b>	<b>\$2,100.00</b>	<b>\$152,867.39</b>	

This chart represents the percentage of the total dollars billed by clinician in June 2005.

# *Production Summary Report*

06/01/2005 to 06/30/2005

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<b>Team</b>	<b>Provider</b>	<b>Ratio of Valid SALs</b>	<b>Total Production \$</b>	<b>Production Ratio</b>	<b>Billing Ratio</b>
	Mitchell, Jessica A	100.00%	\$3,255.30	5.51	0.00
	Snyder, Charles	100.00%	\$10,178.25	1.16	0.48
	<i>Average:</i>	100.00%	\$6,716.78	3.34	0.24
		<i>Total:</i>	\$13,433.55		

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Wednesday, August 10, 2005

# *Production Summary Report*

06/01/2005 *to* 06/30/2005

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<b>Team</b>	<b>Provider</b>	<b>Ratio of Valid SALs</b>	<b>Total Production \$</b>	<b>Production Ratio</b>	<b>Billing Ratio &lt;.42</b>
<b>Adult</b>	Daniels; Bonnie	100.00%	\$6,272.50	2.13	0.35
	Gehlbach; Derrick R	100.00%	\$7,931.80	3.06	0.56
	Johnson; Chris	100.00%	\$9,063.75	3.02	0.71
	Ostrander, Tricia	100.00%	\$5,928.75	1.97	0.67
	Ray; Chris	100.00%	\$5,445.00	1.39	0.64
<i>Average:</i>		100.00%	\$6,928.36	2.31	0.59
<i>Total:</i>			\$34,641.80		

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*Wednesday, August 10, 2005*

# *Production Summary Report*

06/01/2005 to 06/30/2005

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<b>Team</b>	<b>Provider</b>	<b>Ratio of Valid SALs</b>	<b>Total Production \$</b>	<b>Production Ratio</b>	<b>Billing Ratio &lt;.42</b>
<b>CSP</b>	Bierly; A J	100.00%	\$7,212.25	3.13	0.39
	Craft; Scott	100.00%	\$6,402.50	1.41	0.91
	Dunson; Joseph P	100.00%	\$5,100.00	2.34	0.58
	Martin; Amanda M	100.00%	\$7,650.00	2.99	0.28
<i>Average:</i>		100.00%	\$6,591.19	2.47	0.54
<i>Total:</i>			\$26,364.75		

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*Wednesday, August 10, 2005*

# *Production Summary Report*

06/01/2005 to 06/30/2005

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<b>Team</b>	<b>Provider</b>	<b>Ratio of Valid SALs</b>	<b>Total Production \$</b>	<b>Production Ratio</b>	<b>Billing Ratio &lt;.42</b>
<b>Franklin</b>	Krzycki; Joni	100.00%	\$6,730.50	2.42	0.57
	Stutz, Elizabeth A	100.00%	\$4,070.70	2.31	1.50
<i>Average:</i>		100.00%	\$5,400.60	2.37	1.04
<i>Total:</i>			\$10,801.20		

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*Wednesday, August 10, 2005*

# *Production Summary Report*

06/01/2005 *to* 06/30/2005

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<b>Team</b>	<b>Provider</b>	<b>Ratio of Valid SALs</b>	<b>Total Production \$</b>	<b>Production Ratio</b>	<b>Billing Ratio &lt;.42</b>
<b>Kids</b>	Coleman; Misty	100.00%	\$3,879.50	1.31	0.62
	Ford; Steve	100.00%	\$8,512.50	2.49	0.35
	Marshall, Ellen	100.00%	\$7,912.50	2.62	1.11
	Mason, Karis	100.00%	\$8,561.55	4.25	0.52
	Moreland, Paula	100.00%	\$8,143.20	3.38	0.65
	Rippeth; Robin	100.00%	\$4,084.15	0.93	0.95
	Selegue; Mike	100.00%	\$9,648.90	2.67	0.37
	Stevens, Heather N	100.00%	\$6,495.90	2.72	0.87
<i>Average:</i>		100.00%	\$7,154.78	2.55	0.68
		<i>Total:</i>	\$57,238.20		

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*Wednesday, August 10, 2005*

# *Production Summary Report*

06/01/2005 to 06/30/2005

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<b>Team</b>	<b>Provider</b>	<b>Ratio of Valid SALs</b>	<b>Total Production \$</b>	<b>Production Ratio</b>	<b>Billing Ratio &lt;.42</b>
<b>Mixed</b>	Bachelor; Dean	87.50%	\$1,255.00	2.09	0.43
	Hedges; Bradley	100.00%	\$1,800.00	0.20	1.11
	Robitaille; Claire	100.00%	\$2,958.75	1.85	0.65
<i>Average:</i>		95.83%	\$2,004.58	1.38	0.73
		<i>Total:</i>	\$6,013.75		
<i>Agency Average:</i>		99.48%	\$6,187.22	2.39	0.64
		<i>Total:</i>	\$148,493.25		

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Wednesday, August 10, 2005