



QA REPORT

TO: Bradley A. Hedges, Ph.D.
Executive Director

FROM: Shawna Watts-Shumaker, MBA
Quality Assurance Coordinator

SUBJECT: Quality Assurance Activities for August 2006
Chart Reviews for June 2006

SUBMITTED: February 8, 2007

I: MAJOR UNUSUAL INCIDENTS

There were no major unusual incidents for the month of August.

II: ABUSE AND NEGLECT AND DUTY TO WARN

The agency made six reports to Children Services during the month of August.

County of Report	Number of Reports
Fairfield County	3
Pickaway County	1
Union County	2

III: TRANSFERS FROM STATE HOSPITALS

There was one discharge from a state hospital in August. Client #05061001 was admitted on 08/05/2006 and discharged on 08/10/2006 from Twin Valley. Scott Craft saw the client on 08/18/2006.

There were two clients discharged from community hospitalization in August. Client#05061001 was admitted on 08/22/2006 and discharged on 08/23/2006 from Fairfield Medical Center. AJ Bierly saw the client on 08/23/2006.

Client #02110703 was admitted on 08/30/2006 and discharged on 09/05/2006 from Fairfield Medical Center. Joe Dunson saw the client on 09/06/2006.



IV: PLANT/PHYSICAL HEALTH AND SAFETY

There were no plant/physical health and safety items to report this month.

V: RECORDS COMPLETENESS REVIEW (June)

Clinicians	Percent Compliant With Standard	Chart Included AOD Services	Chart Included CSP Services
Children/Family Team			
Chris Johnson, M.E.d.	97	NO	YES
Amanda Martin, B.A.	99	NO	NO
Karis Mason, M.A., PC	100	NO	YES
Jessica Mitchell, B.A.	96	NO	YES
Tricia Ostrander, Ph.D.	95	NO	NO
Dr. Robin Rippeth Ph.D.	On Leave	NO	NO
Claire Robitaille, M.S., LSW	95	NO	NO
Kimberly Ruggs, M.A.	97	NO	YES
Mike Selegue, MSW, LISW	97	NO	NO
Team Score	97		
Adult Team			
Dean Bachelor, M.Div.	95	NO	YES
A.J. Bierly, B.A.	97	NO	YES
Scott Craft, Ph.D.	99	NO	YES
Joe Dunson, B.A.	98	NO	NO
Steve Ford, M.A., PCC	95	NO	YES
Rick Gehlbach, M.Ed., PCC	97	NO	NO
Ellen Marshall, MSW, LISW	96	NO	NO
Sonya Slater, PsyD	96	NO	YES
Team Score	97		
Franklin County Team			
Helka Gienapp, B.A.	95	NO	YES
Joni Grim, Ph.D., PCC*	92	NO	NO
Misty Coleman, MSW, LISW	96	NO	YES
Heather Stevens, MSW, LSW	98	NO	YES
Team Score	95		
Dr. Brad Hedges, Ph.D., PCC	100	NO	NO

*Denotes that the clinician did not meet the target threshold of 95% compliance with the standards.

One of the clinicians failed to met the 95% threshold for the record review.

Errors found during reviews and the percentage of records reviewed are as follows:

- Forty-three percent of the records reviewed were missing a copy of the current medical card.
- Nineteen percent of the records reviewed were missing forms or had incomplete forms in the chart.

- Signatures were missing on some forms in the chart for 19% of the clinicians.
- In thirty-eight percent of the records reviewed there was at least one session recorded that did not match the billing record.
- Nineteen percent of the records reviewed had an Individual Service Plan on the chart that needed to be updated.
- Five percent of the records reviewed did not have a reviewed health assessment.
- Fifty-seven percent of the records were missing case notes for billed services.

VI: PEER REVIEW (June)

Clinicians	Percent Compliant With Standard	Chart Included AOD Services	Chart Included CSP Services
Children/Family Team			
Chris Johnson, M.E.d.	99	NO	YES
Amanda Martin, B.A.	100	NO	NO
Karis Mason, M.A., PC	100	NO	NO
Jessica Mitchell, B.A.	91	NO	YES
Tricia Ostrander, Ph.D.	97	NO	NO
Dr. Robin Rippeth Ph.D.	On Leave	NO	NO
Claire Robitaille, M.S., LSW	100	NO	NO
Kimberly Ruggs, M.A.	91	NO	YES
Mike Selegue, MSW, LISW*	85	NO	NO
Team Score	95		
Adult Team			
Dean Bachelor, M.Div.*	84	NO	YES
A.J. Bierly, B.A.	100	NO	YES
Scott Craft, Ph.D.	100	NO	YES
Joe Dunson, B.A.	90	NO	NO
Steve Ford, M.A., PCC	91	NO	YES
Rick Gehlbach, M.Ed., PCC	100	NO	NO
Ellen Marshall, MSW, LISW*	85	NO	NO
Sonya Slater, PsyD	92	NO	YES
Team Score	93		
Franklin County Team			
Helka Gienapp, B.A.*	89	NO	YES
Joni Grim, Ph.D., PCC	94	NO	NO
Misty Coleman, MSW, LISW	91	NO	YES
Heather Stevens, MSW, LSW	100	NO	YES
Team Score	94		
Dr. Brad Hedges, Ph.D., PCC	100	NO	NO

Fourteen percent of the clinicians failed to meet the 90% threshold for peer review.

- Nineteen percent of the records reviewed for peer review showed that the clinician did not complete the required forms, or make the necessary referrals.
- Thirty-three percent of the records were not maintained consistently in that case notes were not completed and not billed for. Also, the client, clinician, and the supervisor have not signed the progress note or other necessary documentation.

VII: UTILIZATION REVIEW (August)

Clinician	Number of Clients Assigned	Number of Clients Seen	Average Number of Contacts Per Client Seen
Dean Bachelor, M.Div.	36	8	2.75
A.J. Bierly, B.A.	46	29	3.45
Misty Coleman, MSW, LISW	64	30	2.67
Scott Craft, Ph.D.	81	24	2.29
Joe Dunson, B.A.	30	23	1.26
Steve Ford, M.A., PCC	72	43	1.60
Rick Gehlbach, M.Ed., PCC	55	43	2.07
Helka Gienapp, B.A.	15	14	2.00
Joni Grim, Ph.D., PCC	84	28	2.29
Dr. Brad Hedges, Ph.D., PCC	67	9	1.22
Tony Issenmann, Ph.D.	25	22	2.91
Chris Johnson, M.E.d.	92	52	1.79
Jennifer Kennedy, PhD	50	47	2.13
Ellen Marshall, MSW, LISW	112	50	1.94
Amanda Martin, B.A.	50	43	2.67
Karis Mason, M.A., PC	25	26	1.77
Jessica Mitchell, B.A.	42	38	2.00
Tricia Ostrander, Ph.D.	74	43	1.63
Amber Powell, BA	20	15	4.80
Dr. Robin Rippeth Ph.D.	24	12	1.50
Claire Robitaille, M.S., LSW	42	28	1.68
Kimberly Ruggs, M.A.	51	42	2.60
Sonya Slater, PsyD	45	30	2.03
Mike Selegue, MSW, LISW	91	55	1.76
Heather Stevens, MSW, LSW	45	44	3.07
Allison Wagonseller	25	19	6.05
Average	56	31	2.38

The No Show rate for August was 17%. When considering both the no show rate and the cancellation rate, this figure is 28%.

VIII: AOD UTILIZATION REVIEW

There are currently no AOD groups active within the agency. AOD clients continue to be seen on an individual basis following the agency's revised AOD program.

IX: INVOLUNTARY TERMINATIONS

No involuntary terminations were conducted during the month of August 2006.

X: PROFESSIONAL STAFF ORGANIZATION

The following staff attended the agency-sponsored training:

Clinician	Workshop Name	Dates Attended	# of CEU's
Brad Hedges	Court Testimony 101 for the Mental Health Practitioner	08/18/2006	4
Jessica Mitchell	Court Testimony 101 for the Mental Health Practitioner	08/18/2006	4
Stephen Ford	Court Testimony 101 for the Mental Health Practitioner	08/18/2006	4
Mike Selegue	Court Testimony 101 for the Mental Health Practitioner	08/18/2006	4
Robin Rippeth	Court Testimony 101 for the Mental Health Practitioner	08/18/2006	4
Heather Stevens	Court Testimony 101 for the Mental Health Practitioner	08/18/2006	4
Ellen Marshall	Court Testimony 101 for the Mental Health Practitioner	08/18/2006	4
Misty Coleman	Court Testimony 101 for the Mental Health Practitioner	08/18/2006	4
Patricia Ostrander	Court Testimony 101 for the Mental Health Practitioner	08/18/2006	4
Scott Craft	Court Testimony 101 for the Mental Health Practitioner	08/18/2006	4

In addition to these staff members there were nine other participants.

The following staff completed other CEU training.

Clinician	Workshop Name	Dates Attended	# of CEU's
Robin Rippeth	Play Therapy and Beyond	08/09/2006	6

XI: REVIEW OF WAITING LIST

There were a total of 122 new clients seen in the month of August. Fifty-three percent of these new clients were from Fairfield County. The total number of clients seen in the month of August was 817.

The average time between phone intake and the first appointment time offered was 29.63 days. The average time between phone intake and completion of intakes for new clients was 33.98 days. The agency strives to see new clients within 30 days of initial contact.

XII: REVIEW OF SERVICES UNDER CONTRACT

Currently no services are provided under contract to this agency.

XIII: FOCUSED REVIEW AREA

The focused area of review for August was to review any client's rights, complaints, and grievances and staff grievances and review them for any patterns. This information was reviewed and communicated with the agency's board on September 7, 2006. No patterns were found. The complaints are reviewed as follows:

Informal Complaints

Date of Complaint: 11/15/05

The parent of a client issued a verbal complaint to the therapist regarding the client's diagnosis. The issue was resolved clinically, with the assistance of the therapist's supervisor. During the resolution process it was discovered that the disagreement with the diagnosis was based on expectations the parent had prior to seeking agency services, the parent came to the agency expecting a certain diagnosis for purposes of obtaining benefits for the child, the expected diagnosis was not supported by the agency's clinical findings.

Date of Complaint: 06/15/06

A client made an email complaint to their therapist regarding care and the agency's response to their needs. The matter was referred to the Client's Rights Officer for follow-up due to the client making requests that were not clinically supported. Three calls were placed to the client:

Call One: A message was left on voicemail asking the client to contact the CRO at their earliest convenience. The client did not return the call.

Call Two: The client was reached, however the client stated that they did not have time to talk with the CRO then and that they would email the information to the CRO by the following day. The CRO was in agreement with this and the client was informed that in order to file a formal grievance concerns needed to be stated in writing with as much detail as possible, the client confirmed that they understood this. No email was received.

Call Three: A message was left on voicemail inquiring their intent to file a formal grievance. The client did not return the call.

Follow-up contact was made with the therapist, case manager, and Executive Director regarding the client. There has been no additional contact between the CRO and the client.

Formal Complaints

Date of Complaint: 5/19/2006

A client filed a formal grievance against Dr. Snyder due to concerns that he had not listened to their concerns regarding side effects of the medication or their past medical history. The client's chart documents discussions regarding medication side effects as well as the client's medical history. The chart also contains records that were requested from various outside sources, the information contained in this material also documents the client's past medical history. Dr. Hedges reviewed the chart and responded to the client's concerns on 5/23/2006. At the client's request, the agency facilitated the transfer of the client's psychiatric care to another agency in town. The client continues to attend counseling sessions with an agency therapist and is getting psychiatric services at another agency.

XIV: RESPONSE TO LAST MONTHS FOCUS REVIEW

There was no response to the prior months focused review.

XV: CLIENT RIGHTS AND GRIEVANCES

There were no client grievances filed for the month of August.

XVI: TREATMENT OUTCOMES REPORTING

The "Outcome Review" for this month focused on assessing adult mental health consumers relationships with family (at 30 days, 90 days and one year of treatment), from the view of the consumer.

The question that the "relationship" scale is addressing is comprised of an item located on the Ohio Mental Health Consumers Outcomes System Adult Consumer Form B. The question is related to the consumer's quality of life in regards to family relationships.

Client self reports of their "feelings regarding the way they act and are acted toward by their family" was reviewed using the ODMH Data Mart for all years reported. The satisfaction scale ranges from 1-6 (1 terrible, 2 mostly dissatisfied, 3 equally satisfied and dissatisfied, 4 mostly satisfied, 5 very pleased, and 6 does not apply).

Results remain fairly consistent across treatment times. The means 3.14 – 3.20 report that all consumers have the same feelings regarding family even after seeking services. The ninety day mean was slightly higher than the 30 day or one year, which may indicate that while engaged early in treatment, consumers found some improvement but were not

able to maintain it for such reasons as treatment becoming less frequent during the course of the year or the client becoming less engaged in treatment due to their own symptoms. As with all data derived from the data mart, the results should be viewed with caution due to inconsistent sample sizes in each reporting period as well as the lack of external validation of the data scales.

cc: Fairfield County Mental Health and Recovery Services Board
MOPS Board of Directors

MOPS Staff
QA Minutes Log Book

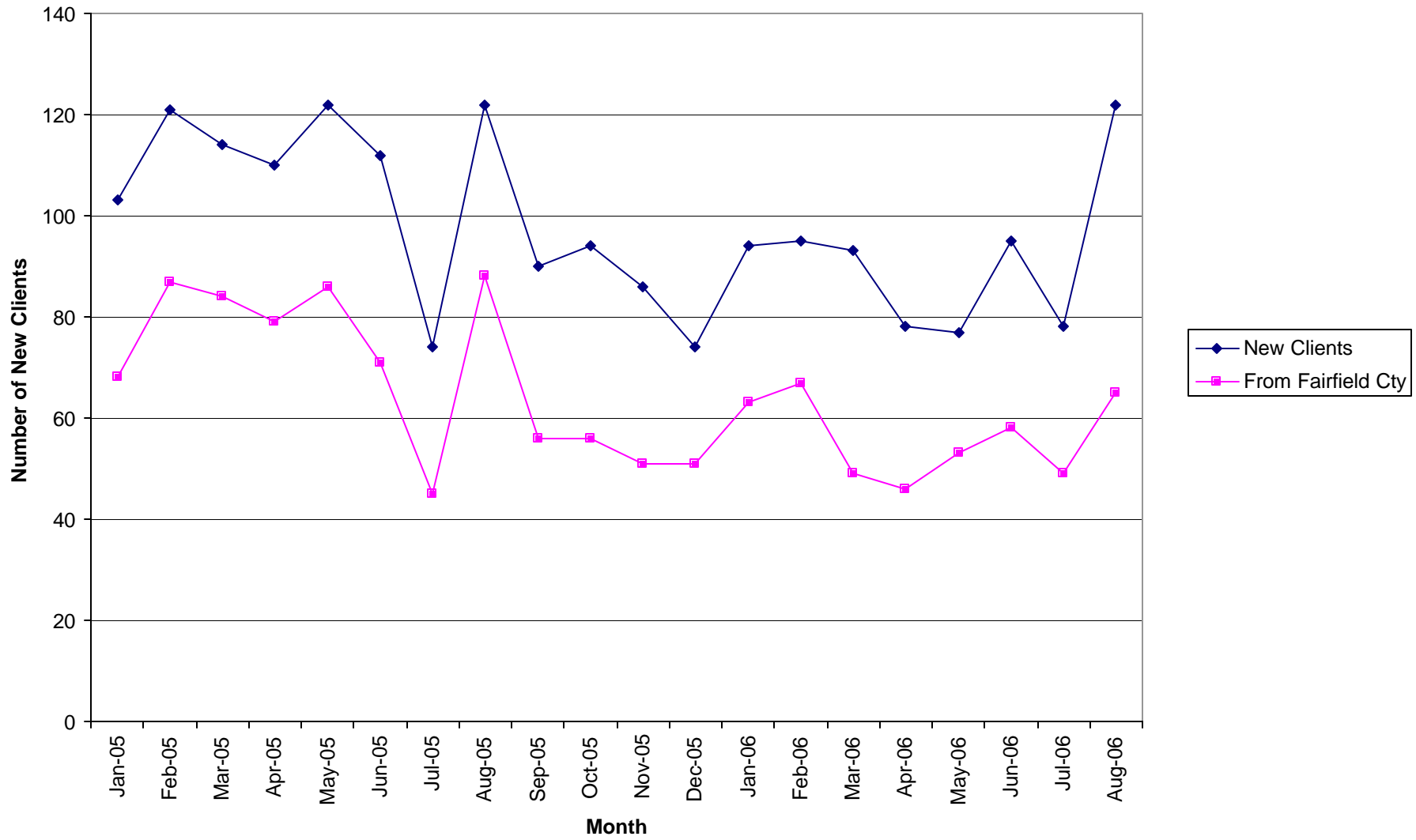
Agency Service Budget Month of August 2006

	Service Provided for Month		Budgeted for Month		Fiscal Y-T-D Provided		Fiscal Y-T-D Budgeted		Variance between Budgeted and Provided Y-T-D	
	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid
Diagnostic/Assessment	218	104	242	97	425	202	484	194		
	\$28,338	\$13,493	\$31,458	\$12,609	\$55,207	\$26,310	\$62,915	\$25,218	(\$7,708)	\$1,092
Individual Counseling	1,115	743	1,073	597	2,014	1,339	2,146	1,194		
	\$100,305	\$66,888	\$96,570	\$53,730	\$181,260	\$120,528	\$193,140	\$107,460	(\$11,880)	\$13,068
Individual CSP	156	197	244	197	290	376	488	394		
	\$13,267	\$16,800	\$20,818	\$16,808	\$24,751	\$32,097	\$41,636	\$33,616	(\$16,885)	(\$1,519)
Group CSP	0	0	0	0	0	0	0	0		
	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Group	362	90	349	38	687	144	698	76		
	\$14,280	\$3,533	\$13,779	\$1,500	\$27,119	\$5,685	\$27,557	\$12,338	(\$438)	(\$6,653)
Medication	57	43	56	36	110	85	112	72		
	\$11,956	\$8,962	\$11,809	\$7,591	\$23,280	\$17,840	\$23,617	\$15,183	(\$337)	\$2,657
AOD Assessment	0	0	2	0	0	0	4	0		
	\$0	\$0	\$192	\$0	\$0	\$0	\$385	\$0	(\$385)	\$0
AOD Individual	0	0	4	0	0	0	8	0		
	\$0	\$0	\$349	\$0	\$0	\$0	\$698	\$0	(\$698)	\$0
AOD Group	0	0	25	0	0	0	50	0		
	\$0	\$0	\$952	\$0	\$0	\$0	\$1,904	\$0	(\$1,904)	\$0
Court Diversion	34	0	196	0	67	0	392	0		
	\$1,197	\$0	\$6,860	\$0	\$2,328	\$0	\$13,720	\$0	(\$11,393)	\$0
Forensic Evaluations	1	0	2	0	2	0	4	0		
	\$500	\$0	\$1,000	\$0	\$1,000	\$0	\$2,000	\$0	(\$1,000)	\$0
Other	0	0	10	0	0	0	20	0		
	\$0	\$0	\$350	\$0	\$0	\$0	\$1,800	\$0	(\$1,800)	\$0
Sum \$	\$169,343	\$109,676	\$182,786	\$92,239	\$313,944	\$202,460	\$365,573	\$193,815	(\$51,628)	\$8,645

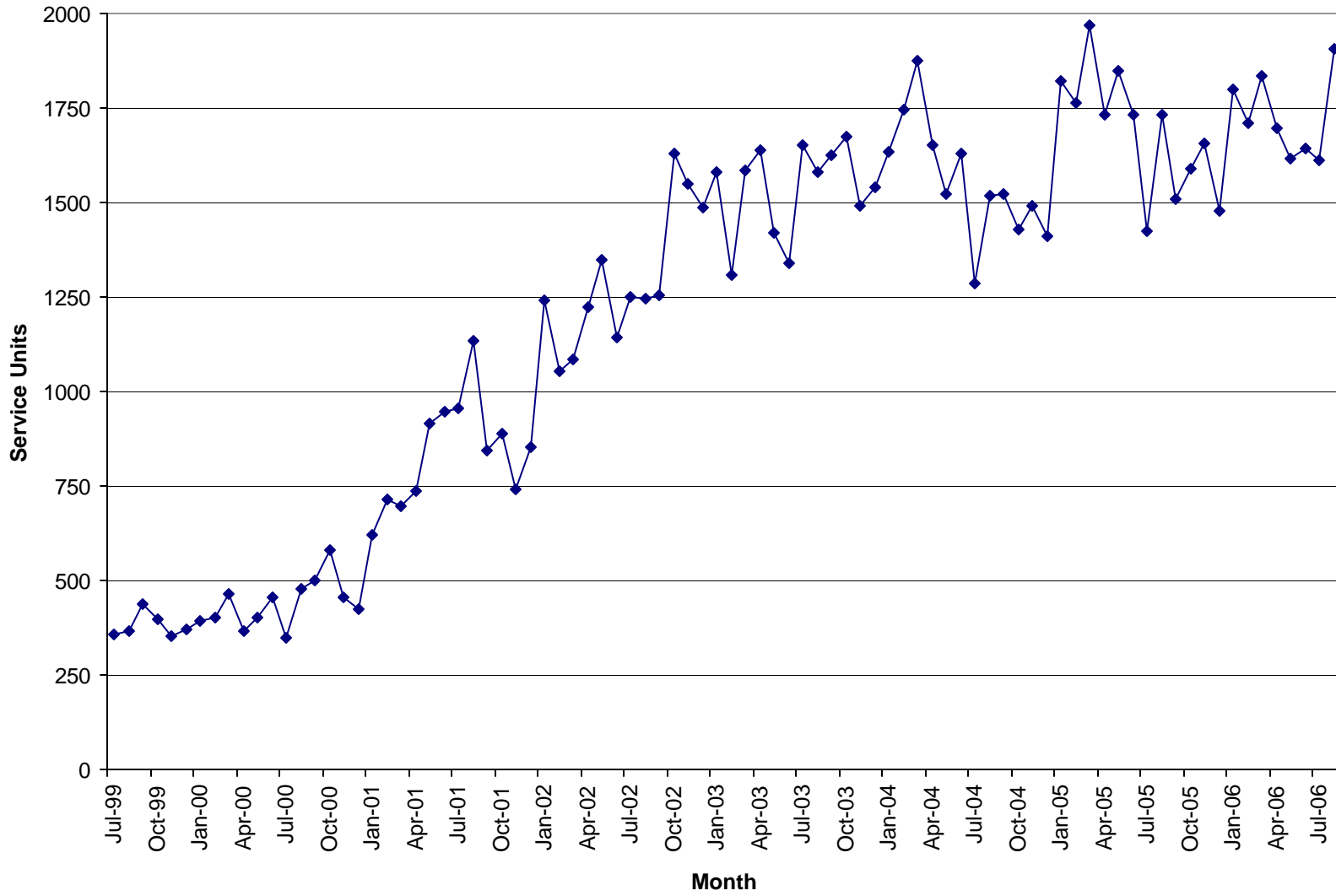
* () figures indicate that MOPS provided fewer services in this category than budgeted.

65% Percent of Services for Fairfield County
 14.20% Percent Below Overall MOPS Budget
 4.60% Percent Over Fairfield County Medicaid

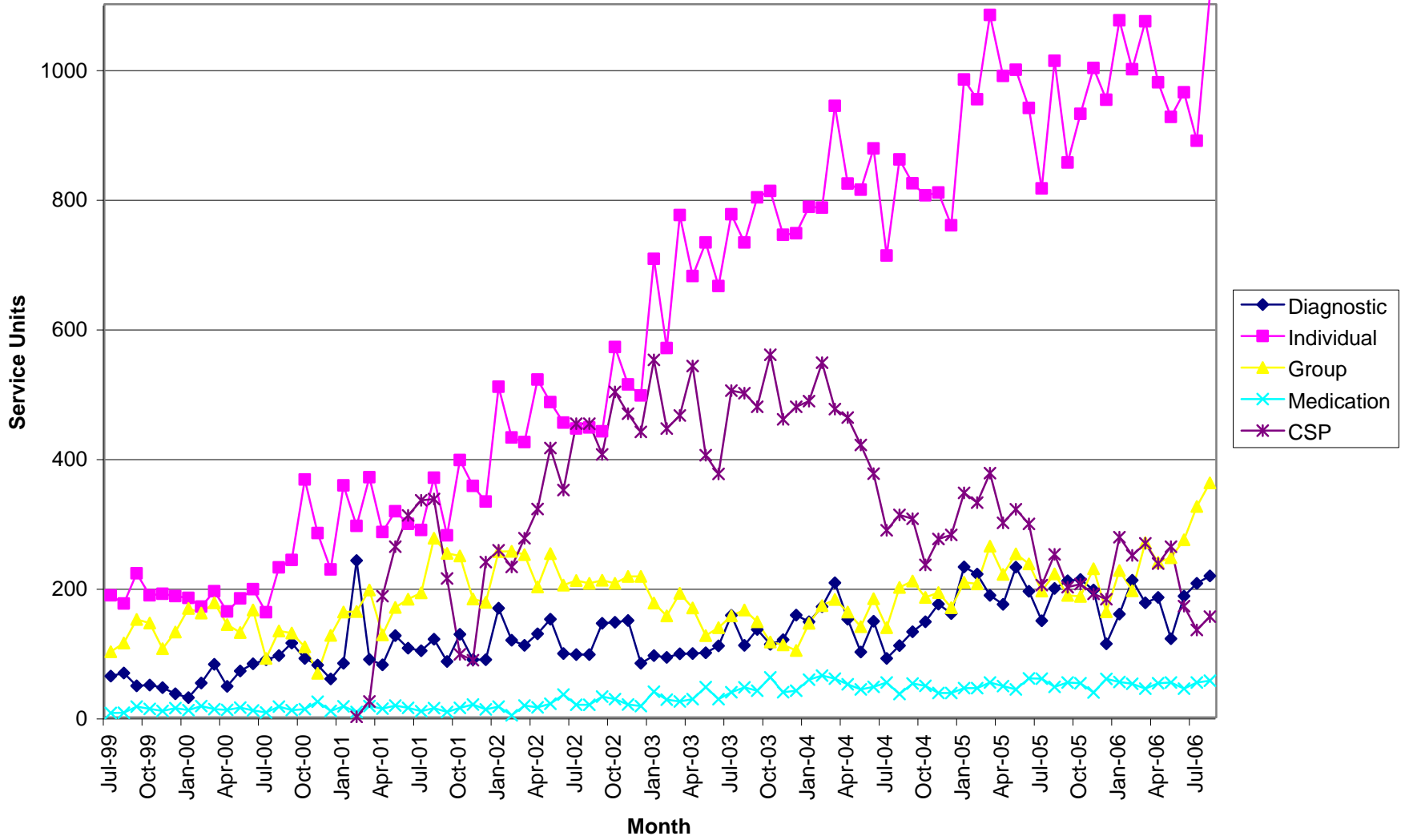
New Clients



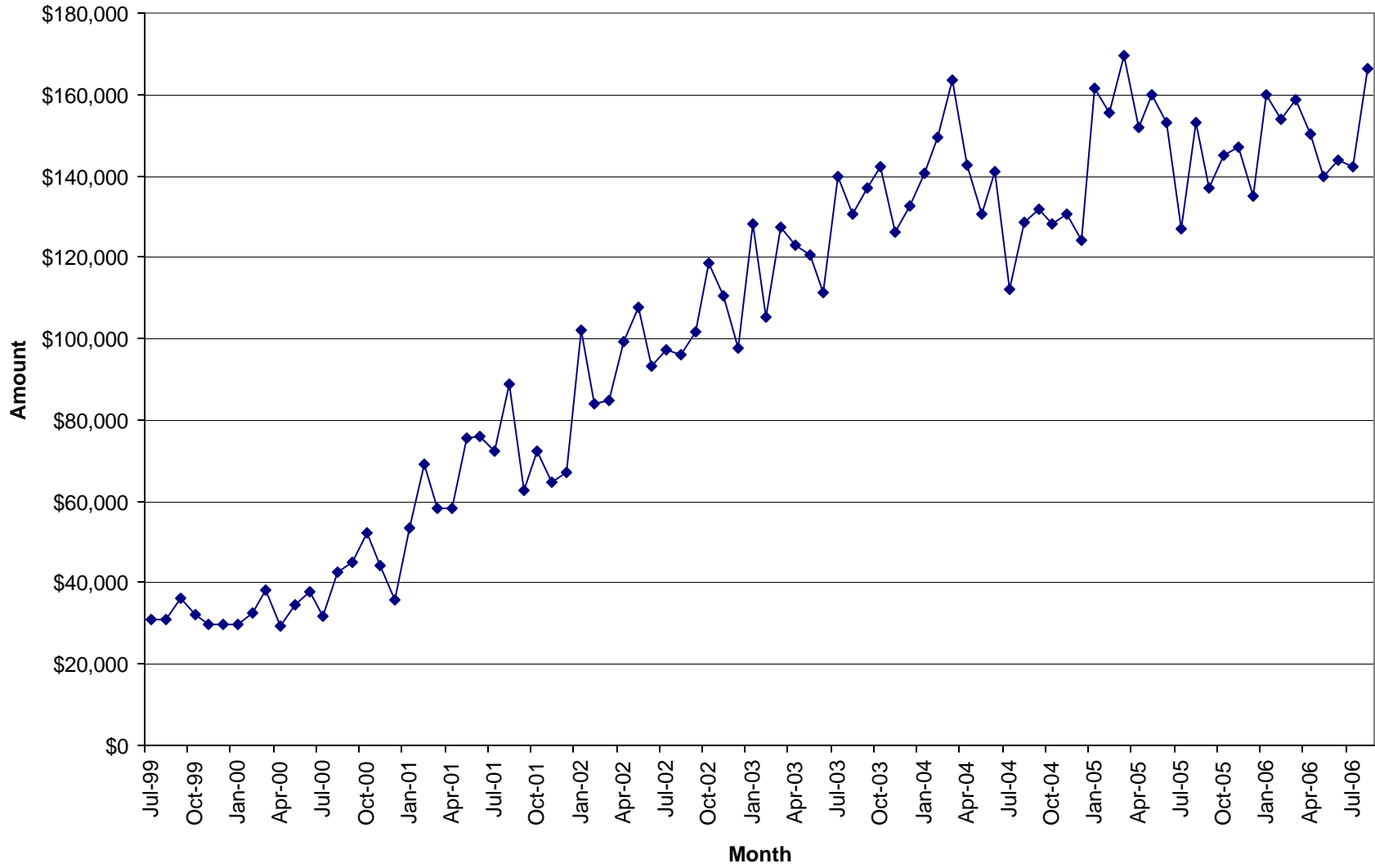
Total Units of Service



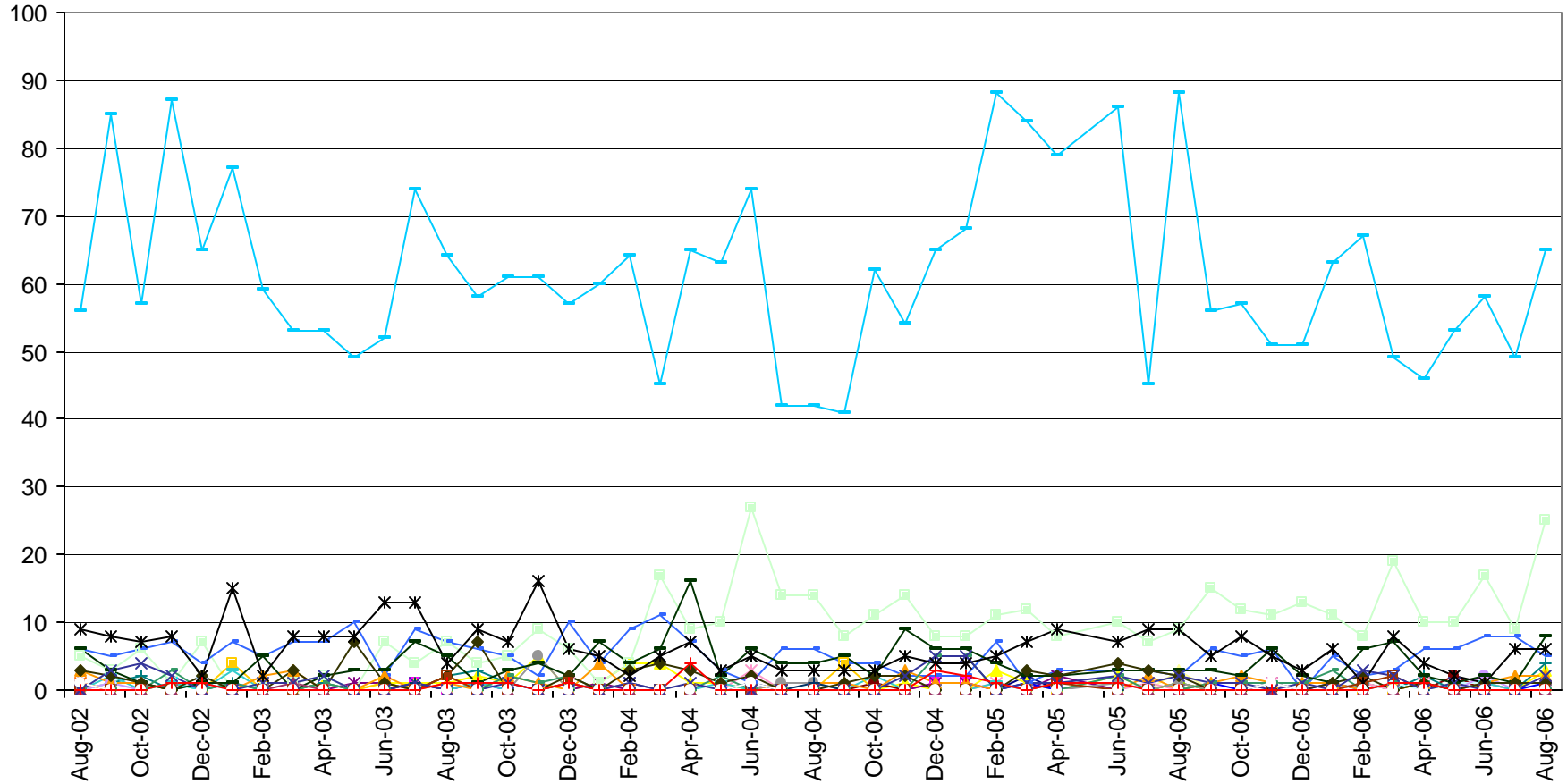
Units of Service



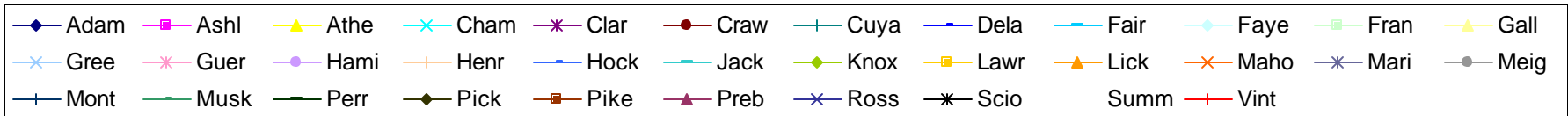
Total Units \$



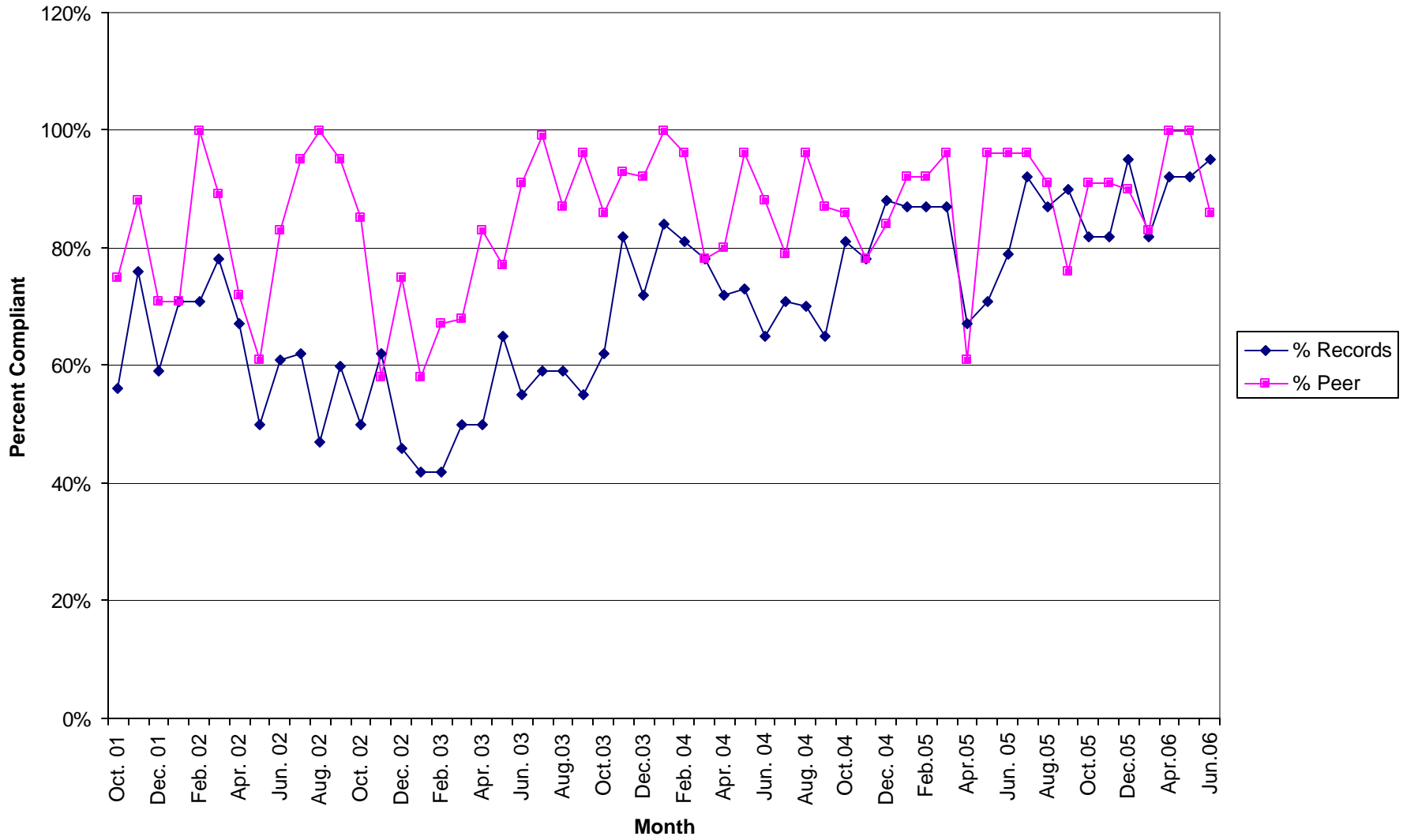
Number of Intakes by County



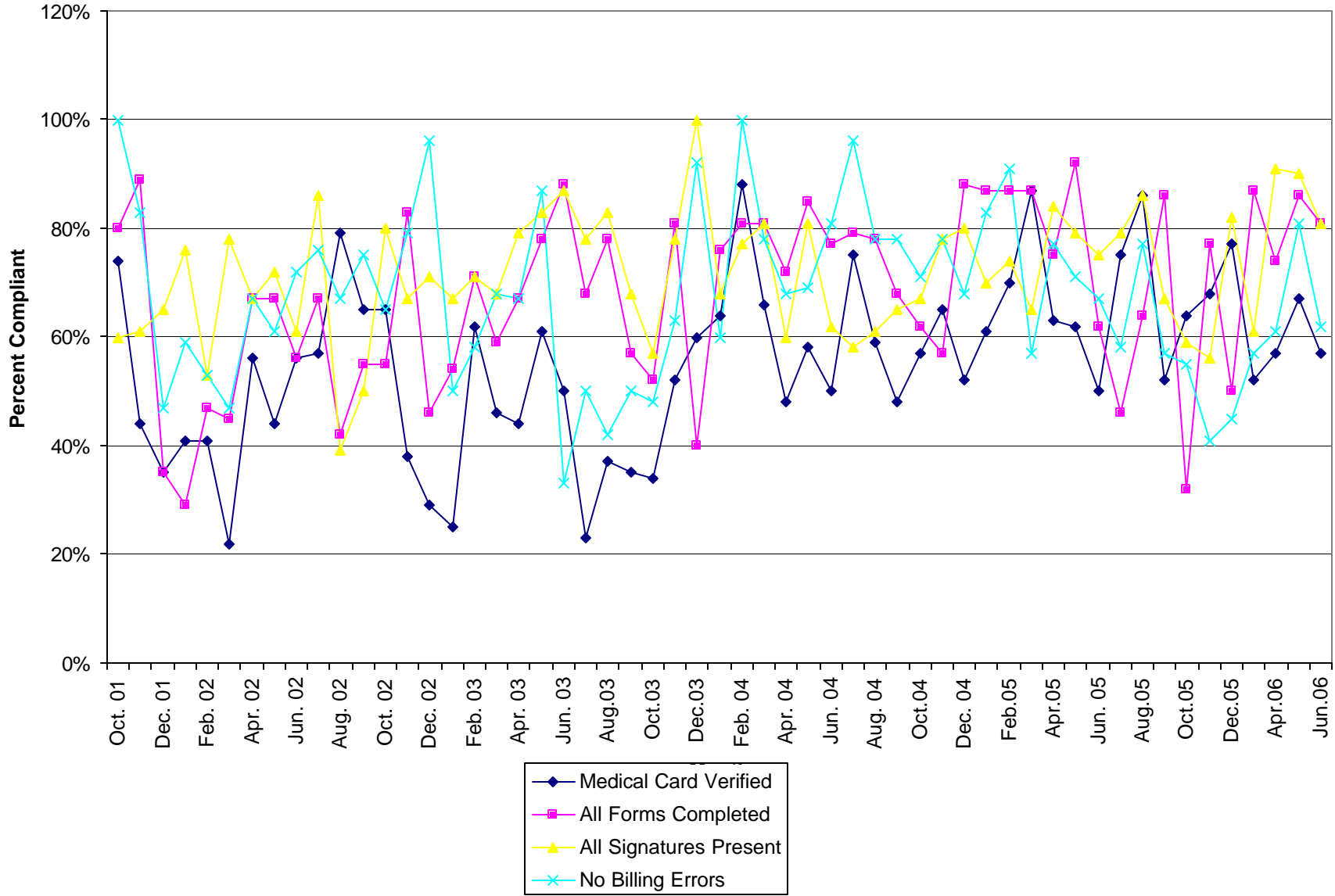
Prior to 9/05 the numbers reported were somewhat inflated due to a report issue that has been corrected.



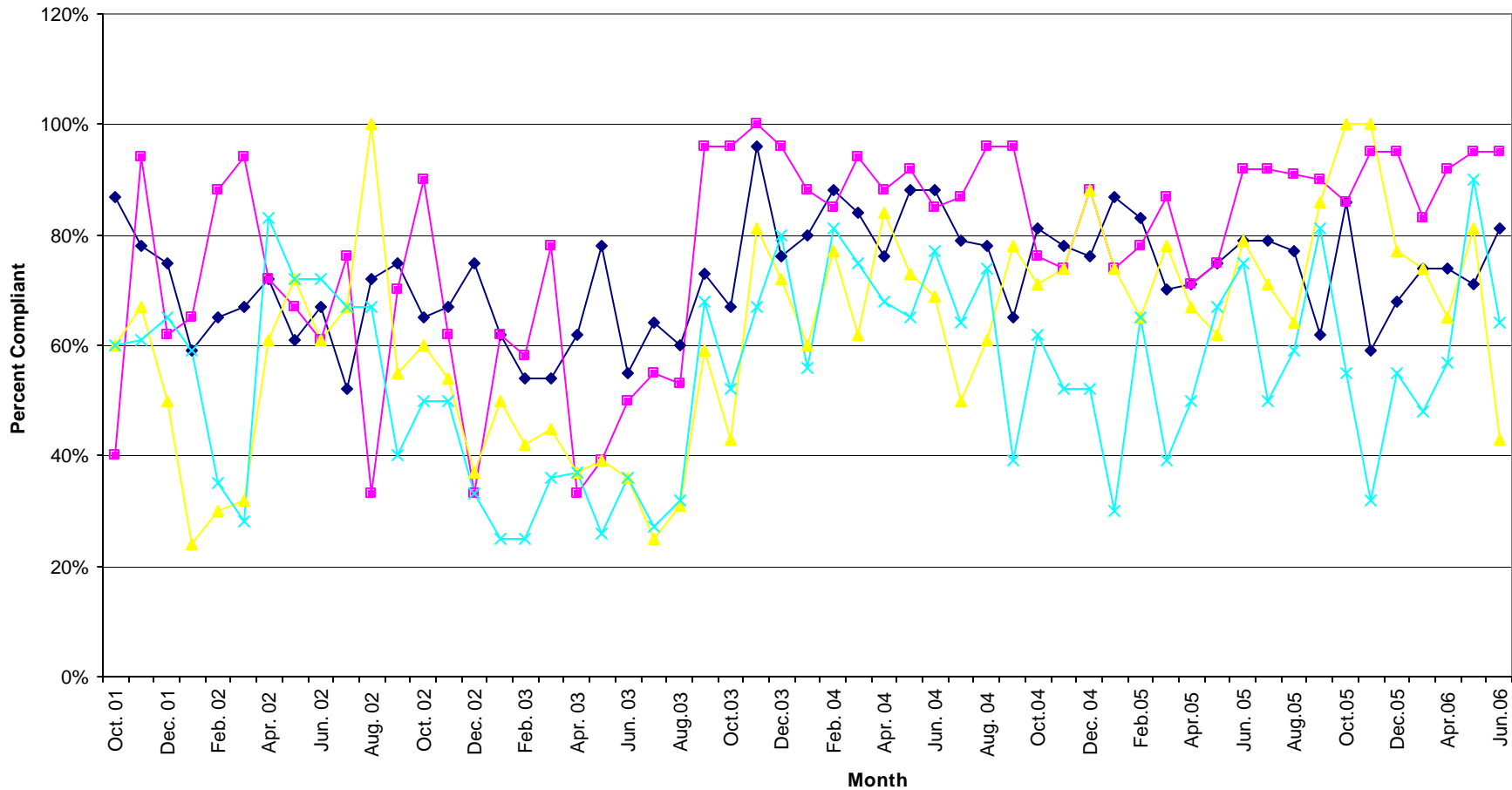
Compliance Review



Selected Record Review Issues



Selected Record Review Issues



- ◆ ISP Completed and Updated
- Health Assessment Completed and Reviewed
- ▲ All Notes Present
- × Record Maintained Consistently

August 2006

Unit Production & Scheduling Proficiency by Clinician
Mid Ohio Psychological Services

	Cancellations	Missed	Diagnostics	Evaluations	AOD Assessments	Individual	Group	Community Support	Medication	Other Units	Total Units	Billable Units	Units Billed+ Missed	Schedule Proficiency	% Canceled	% Missed	Lost Units due to C & M	% of Total Billable Units
Unit Rate			129.99	129.99	96.24	90	39.48	65	195	35								
Dean Bachelor	1	4	0.00	0.00	0.00	4.00	45.00	0.00	0.0		54.00	49.00	53.00	92%	2%	7%	9%	3%
A. J. Bierly*	0	0	0.00	0.00	0.00	0.00	0.00	85.00	0.0		85.00	85.00	85.00	100%	0%	0%	0%	4%
Misty Coleman	19	18	2.00	0.00	0.00	60.90	17.50	0.50	0.0		117.90	80.90	98.90	69%	16%	15%	31%	4%
Scott Craft	7	16	0.00	0.00	0.00	30.50	35.00	0.50	0.0	4.0	93.00	70.00	86.00	75%	8%	17%	25%	4%
Joe Dunson	5	20	2.00	0.00	0.00	41.20	8.00	4.10	0.0	1.8	82.10	57.10	77.10	70%	6%	24%	30%	3%
Steve Ford	12	24	2.50	0.00	0.00	61.00	0.00	1.00	0.0		100.50	64.50	88.50	64%	12%	24%	36%	3%
Rick Gehlbach	21	21	21.60	0.00	0.00	67.80	0.00	0.90	0.0		132.30	90.30	111.30	68%	16%	16%	32%	5%
Helka Gienapp	2	4	0.00	0.00	0.00	8.30	32.60	1.00	0.0		47.90	41.90	45.90	87%	4%	8%	13%	2%
Joni Grim	9	12	1.00	0.00	0.00	37.40	35.50	4.70	0.0		99.60	78.60	90.60	79%	9%	12%	21%	4%
Brad Hedges	7	3	0.00	18.60	0.00	4.00	0.00	0.00	0.0		32.60	22.60	25.60	69%	21%	9%	31%	1%
Tony Isсенmann	11	30	17.30	0.00	0.00	49.00	0.00	3.00	0.0		110.30	69.30	99.30	63%	10%	27%	37%	4%
Chris Johnson	8	26	16.00	0.00	0.00	73.00	0.00	5.00	0.0		128.00	94.00	120.00	73%	6%	20%	27%	5%
Jennifer Kennedy	20	38	6.30	0.00	0.00	85.60	0.00	3.20	0.0		153.10	95.10	133.10	62%	13%	25%	38%	5%
Ellen Marshall	11	51	17.90	0.00	0.00	76.80	0.00	3.20	0.0		159.90	97.90	148.90	61%	7%	32%	39%	5%
Amanda Martin	17	13	0.00	0.00	0.00	73.10	0.00	7.20	0.0		110.30	80.30	93.30	73%	15%	12%	27%	4%
Karis Mason	12	23	6.40	22.00	0.00	12.00	30.00	0.20	0.0		105.60	70.60	93.60	67%	11%	22%	33%	4%
Jessica Mitchell	12	21	5.00	0.00	0.00	62.10	0.00	1.80	0.0		101.90	68.90	89.90	68%	12%	21%	32%	4%
Tricia Ostrander	28	23	16.30	0.00	0.00	58.20	0.00	0.00	0.0		125.50	74.50	97.50	59%	22%	18%	41%	4%
Amber Powell*	0	0	0.00	0.00	0.00	0.00	0.00	6.50	0.0	28.4	34.90	34.90	34.90	0%	0%	0%	0%	2%
Robin Rippeth	2	4	11.70	2.50	0.00	5.20	0.00	3.70	0.0		29.10	23.10	27.10	79%	7%	14%	21%	1%
Claire Robitaille	19	22	5.00	0.00	0.00	40.20	0.00	0.00	0.0		86.20	45.20	67.20	52%	22%	26%	48%	2%
Kimberly Rugg	18	21	19.30	0.00	0.00	69.60	0.00	12.90	0.0		140.80	101.80	122.80	72%	13%	15%	28%	5%
Mike Selegue	17	35	6.50	0.00	0.00	83.90	0.00	0.00	0.0		142.40	90.40	125.40	63%	12%	25%	37%	5%
Sonya Slater	17	22	13.60	0.00	0.00	57.00	0.00	4.30	0.0		113.90	74.90	96.90	66%	15%	19%	34%	4%
Charles Snyder	64	83	0.00	0.00	0.00	0.00	0.00	0.00	56.7		203.70	56.70	139.70	28%	31%	41%	72%	3%
Heather Stevens	28	31	8.00	0.00	0.00	53.70	83.30	6.80	0.0		210.80	151.80	182.80	72%	13%	15%	28%	8%
Allison Waggonseiler*	0	0	0.00	0.00	0.00	0.00	74.80	0.00	0.0		74.80	74.80	74.80	100%	0%	0%	0%	4%
Sum Totals			178.40	43.10	0.00	1114.50	361.70	155.50	56.7	34.2	2876.10	1944.10	2509.10					
Average														68%	11%	17%	28%	4%

* These clinicians do not have a daily scheduler therefore their totals are not reported in the missed or cancelled sessions.

% of Agency \$ Billed by Clinician

August	2006		Weighted							Tot Units	% of Tot
	DA	EVAL	AOD	IND	Group	CSP	MED	Other			
Unit Rate	\$ 129.99	\$ 129.99	\$ 96.24	\$ 90	\$ 39.48	\$ 65	\$ 195	\$ 35			
Dean Bachelor	0.00	0.00	0.00	4.00	45.00	0.00	0.0	0.0			
	\$0	\$0	\$0	\$360	\$1,777	\$0	\$0	\$0	\$ 2,136.60	1.29%	
A.J. Bierly	0.00	0.00	0.00	0.00	0.00	85.00	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5,525.00	\$0.00	\$0.00	\$ 5,525.00	3.34%	
Misty Coleman	2.00	0.00	0.00	60.90	17.50	0.50	0.00	0.00			
	\$259.98	\$0.00	\$0.00	\$5,481.00	\$690.90	\$32.50	\$0.00	\$0.00	\$ 6,464.38	3.90%	
Scott Craft	0.00	0.00	0.00	30.50	35.00	0.50	0.0	4.0			
	\$0.00	\$0.00	\$0.00	\$2,745.00	\$1,381.80	\$32.50	\$0.00	\$140.00	\$ 4,299.30	2.60%	
Joe Dunson	2.00	0.00	0.00	41.20	8.00	4.20	0.00	1.80			
	\$0.00	\$0.00	\$0.00	\$3,708.00	\$0.00	\$273.00	\$0.00	\$63.00	\$ 4,044.00	2.44%	
Steve Ford	2.50	0.00	0.00	61.00	0.00	1.00	0.00	0.00			
	\$324.98	\$0.00	\$0.00	\$5,490.00	\$0.00	\$65.00	\$0.00	\$0.00	\$ 5,879.98	3.55%	
Rick Gehlbach	21.60	0.00	0.00	67.80	0.00	0.90	0.00	0.00			
	\$2,807.78	\$0.00	\$0.00	\$6,102.00	\$0.00	\$58.50	\$0.00	\$0.00	\$ 8,968.28	5.41%	
Helka Gienapp	0.00	0.00	0.00	8.30	32.60	1.00	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$747.00	\$1,287.05	\$65.00	\$0.00	\$0.00	\$ 2,099.05	1.27%	
Joni Grim	1.00	0.00	0.00	37.40	35.50	4.70	0.00	0.00			
	\$129.99	\$0.00	\$0.00	\$3,366.00	\$1,401.54	\$305.50	\$0.00	\$0.00	\$ 5,203.03	3.14%	
Brad Hedges	0.00	18.60	0.00	4.00	0.00	0.00	0.00	0.00			
	\$0.00	\$2,417.81	\$0.00	\$360.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 2,777.81	1.68%	
Tony Issenmann	17.30	0.00	0.00	49.00	0.00	3.00	0.00	0.00			
	\$2,248.83	\$0.00	\$0.00	\$4,410.00	\$0.00	\$195.00	\$0.00	\$0.00	\$ 6,853.83	4.14%	
Chris Johnson	16.00	0.00	0.00	73.00	0.00	5.00	0.00	0.00			
	\$2,079.84	\$0.00	\$0.00	\$6,570.00	\$0.00	\$325.00	\$0.00	\$0.00	\$ 8,974.84	5.42%	
Jennifer Kennedy	6.30	0.00	0.00	85.60	0.00	3.20	0.00	0.00			
	\$818.94	\$0.00	\$0.00	\$7,704.00	\$0.00	\$208.00	\$0.00	\$0.00	\$ 8,730.94	5.27%	
Ellen Marshall	17.90	0.00	0.00	76.80	0.00	3.20	0.00	0.00			
	\$2,326.82	\$0.00	\$0.00	\$6,912.00	\$0.00	\$208.00	\$0.00	\$0.00	\$ 9,446.82	5.70%	
Amanda Martin	0.00	0.00	0.00	73.10	0.00	7.20	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$6,579.00	\$0.00	\$468.00	\$0.00	\$0.00	\$ 7,047.00	4.25%	
Karis Mason	6.40	22.00	0.00	12.00	30.00	0.20	0.00	0.00			
	\$831.94	\$2,859.78	\$0.00	\$1,080.00	\$1,184.40	\$13.00	\$0.00	\$0.00	\$ 5,969.12	3.60%	
Jessica Mitchell	5.00	0.00	0.00	62.10	0.00	1.80	0.00	0.00			
	\$649.95	\$0.00	\$0.00	\$5,589.00	\$0.00	\$117.00	\$0.00	\$0.00	\$ 6,355.95	3.84%	
Amber Powell	0.00	0.00	0.00	0.00	0.00	6.50	0.00	28.40			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$422.50	\$0.00	\$994.00	\$ 1,416.50	0.00%	
Tricia Ostrander	16.30	0.00	0.00	58.20	0.00	0.00	0.0	0.0			
	\$2,118.84	\$0.00	\$0.00	\$5,238.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 7,356.84	4.44%	
Robin Rippeth	11.70	2.50	0.00	5.20	0.00	3.70	0.00	0.00			
	\$1,520.88	\$324.98	\$0.00	\$468.00	\$0.00	\$240.50	\$0.00	\$0.00	\$ 2,554.36	1.54%	
Claire Robitaille	5.00	0.00	0.00	40.20	0.00	0.00	0.00	0.00			
	\$649.95	\$0.00	\$0.00	\$3,618.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 4,267.95	2.58%	
Kimberly Rugg	19.30	0.00	0.00	69.60	0.00	12.90	0.00	0.00			
	\$2,508.81	\$0.00	\$0.00	\$6,264.00	\$0.00	\$838.50	\$0.00	\$0.00	\$ 9,611.31	5.80%	
Mike Selegue	6.50	0.00	0.00	83.90	0.00	0.00	0.00	0.00			
	\$844.94	\$0.00	\$0.00	\$7,551.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 8,395.94	5.07%	
Sonya Slater	13.60	0.00	0.00	57.00	0.00	4.30	0.00	0.00			
	\$1,767.86	\$0.00	\$0.00	\$5,130.00	\$0.00	\$279.50	\$0.00	\$0.00	\$ 7,177.36	4.33%	
Charles Snyder	0.00	0.00	0.00	0.00	0.00	0.00	56.70	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$11,056.50	\$0.00	\$ 11,056.50	6.67%	
Heather Stevens	8.00	0.00	0.00	53.70	83.30	6.80	0.00	0.00			
	\$1,039.92	\$0.00	\$0.00	\$4,833.00	\$3,288.68	\$442.00	\$0.00	\$0.00	\$ 9,603.60	5.80%	
Allison Waggon seller	0.00	0.00	0.00	0.00	0.00	74.80	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$4,862.00	\$0.00	\$0.00	\$ 4,862.00	2.93%	
Sum Totals	\$22,930.24	\$5,602.57	\$0.00	\$100,305.00	\$11,010.97	\$14,553.50	\$11,056.50	\$203.00	\$165,661.78		

This chart represents the percentage of the total dollars billed by clinician in August 2006.