



# Mid-Ohio Psychological Services, Inc.

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## QA REPORT

TO: Bradley A. Hedges, Ph.D.  
Executive Director

FROM: Shawna Watts-Shumaker, MBA  
Quality Assurance Coordinator

SUBJECT: Quality Assurance Activities for June 2006  
Chart Reviews for April 2006

SUBMITTED: September 13, 2006

### I: MAJOR UNUSUAL INCIDENTS

There were three major unusual incidents for the month of June. The first incident occurred on 06/12/2006. While client #05080102 was in session, their vehicle was struck by a passing vehicle in front of the agency. Agency front office staff heard the noise of the impact. The driver of the other vehicle called the police to report the accident. No one was hurt during the incident. Chris Johnson saw the client on 06/19/2006.

The second incident occurred on 06/16/2006. The agency's staff psychiatrist was transported by squad to Fairfield Medical Center after experiencing spells of dizziness and loss of balance. The psychiatrist was treated and released from the emergency room for a minor illness. The psychiatrist returned to the agency on the next scheduled workday.

The third incident occurred on 06/19/2006. Client #05062302 foot was accidentally run over by an agency case manager in the parking lot of another agency. The case manager offered to take the client to the emergency room, however the client indicated that it was not necessary. The case manager reported the incident to the group home facilitator upon returning the client home. The client's foot was examined at that time by the group home facilitator, the client, and the case manager and, it showed some redness. However, the client continued to state that there was no pain and that a trip to the hospital was not necessary. AJ Bierly saw the client on 07/05/2006.



AN INDEPENDENT CONTRACT AGENCY OF THE FAIRFIELD COUNTY ADAMH BOARD

## II: TRANSFERS FROM STATE HOSPITALS

There was one discharge from a state hospital in June. Client #020605C1 was admitted on 05/15/2006 and discharged on 06/15/2006 from Twin Valley Behavioral Health. Joe Dunson saw the client on 6/15/2006.

There were three clients discharged from community hospitalization in June. Client #06012408 was admitted on 06/06/2006 and discharged on 06/19/2006 from Genesis Healthcare, but was returned to the hospital by squad the same day. The client was readmitted to Genesis Healthcare on 06/19/2006 and discharged on 07/03/2006. Dr. Tricia Ostrander saw the client on 07/11/2006.

Client #02050706 was admitted on 06/10/2006 and discharged on 06/13/2006 from Fairfield Medical Center. Claire Robitaille saw the client on 06/15/2006.

Client #02102204 was admitted on 6/24/2006 and discharged on 6/28/2006 from Fairfield Medical Center. AJ Bierly saw the client on 06/28/2006.

## III: PLANT/PHYSICAL HEALTH AND SAFETY

There were no health and safety issues identified.

## IV: RECORDS COMPLETENESS REVIEW (April)

Clinicians	Percent Compliant With Standard	Chart Included AOD Services	Chart Included CSP Services
<b>Children/Family Team</b>			
Chris Johnson, M.E.d.	96	NO	YES
Amanda Martin, B.A.	95	NO	YES
Karis Mason, M.A., PC	On Leave	NO	YES
Jessica Mitchell, B.A.	99	NO	YES
Tricia Ostrander, Ph.D.	97	NO	NO
Dr. Robin Rippeth Ph.D.	100	NO	NO
Claire Robitaille, M.S., LSW	97	NO	NO
Kimberly Rugg, M.A.	90*	NO	NO
Mike Selegue, MSW, LISW	98	NO	NO
<b>Team Score</b>	<b>97</b>		
<b>Adult Team</b>			
Dean Bachelor, M.Div.	96	NO	NO
A.J. Bierly, B.A.	95	NO	YES
Scott Craft, Ph.D.	95	NO	YES
Cassie Dille, B.A.	99	NO	YES
Joe Dunson, B.A.	98	NO	NO
Steve Ford, M.A., PCC	98	NO	YES
Rick Gehlbach, M.Ed., PCC	100	NO	YES
Ellen Marshall, MSW, LISW	95	NO	NO
Paula Moreland, MSW, LSW	99	NO	YES
Sonya Slater, PsyD	97	NO	YES

<b>Team Score</b>	<b>97</b>		
<b>Franklin County Team</b>			
Helka Gienapp, B.A.	84*	NO	NO
Joni Grim, Ph.D., PCC	98	NO	YES
Misty Coleman, MSW, LISW	96	NO	YES
Heather Stevens, MSW, LSW	100	NO	YES
<b>Team Score</b>	<b>95</b>		
Dr. Brad Hedges, Ph.D., PCC	100	NO	NO

\*Denotes that the clinician did not meet the target threshold of 95% compliance with the standards.

Ninety-two percent of the clinicians met the 95% threshold for the record review.

Reasons that clinicians did not meet the threshold and the percentage of records reviewed are as follows:

- Forty-three percent of the records reviewed were missing a copy of the current medical card.
- Twenty-six percent of the records reviewed were missing forms or had incomplete forms in the chart.
- Signatures were missing on some forms in the chart for 9% of the clinicians.
- In thirty-nine percent of the records reviewed there was at least one session recorded that did not match the billing record.
- Twenty-six of the records reviewed had an Individual Service Plan on the chart that needed to be updated.
- Eight percent of the records reviewed did not have a reviewed health assessment.
- Thirty percent of the records were missing case notes for billed services.

#### **V: PEER REVIEW (April)**

<b>Clinicians</b>	<b>Percent Compliant With Standard</b>	<b>Chart Included AOD Services</b>	<b>Chart Included CSP Services</b>
<b>Children/Family Team</b>			
Chris Johnson, M.E.d.	90	NO	YES
Amanda Martin, B.A.	95	NO	YES
Karis Mason, M.A., PC	On Leave	NO	NO
Jessica Mitchell, B.A.	95	NO	YES
Tricia Ostrander, Ph.D.	96	NO	NO
Dr. Robin Rippeth Ph.D.	100	NO	NO
Claire Robitaille, M.S., LSW	90	NO	NO
Kimberly Rugg, M.A.	96	NO	NO
Mike Selegue, MSW, LISW	93	NO	YES
<b>Team Score</b>	<b>94</b>		
<b>Adult Team</b>			
Dean Bachelor, M.Div.	100	NO	NO
A.J. Bierly, B.A.	91	NO	YES
Scott Craft, Ph.D.	90	NO	YES

Cassie Dille, B.A.	97	NO	YES
Joe Dunson, B.A.	93	NO	YES
Steve Ford, M.A., PCC	93	NO	YES
Rick Gehlbach, M.Ed., PCC	100	NO	YES
Ellen Marshall, MSW, LISW	91	NO	NO
Paula Moreland, MSW, LSW	99	NO	YES
Sonya Slater, PsyD	97	NO	YES
<b>Team Score</b>	<b>95</b>		
<b>Franklin County Team</b>			
Helka Gienapp, B.A.	93	NO	NO
Joni Grim, Ph.D., PCC	100	NO	YES
Misty Coleman, MSW, LISW	98	NO	YES
Heather Stevens, MSW, LSW	100	NO	YES
<b>Team Score</b>	<b>98</b>		
Dr. Brad Hedges, Ph.D., PCC	100	NO	NO

All of the clinicians met the 90% threshold for peer review.

- Thirty-five percent of the records reviewed for peer review showed that the clinician did not complete the required forms, or make the necessary referrals.
- Forty-three percent of the records were not maintained consistently in that case notes were not completed and not billed for. Also, the client, clinician, and the supervisor have not signed the progress note or other necessary documentation.

## VI: UTILIZATION REVIEW (June)

Clinician	Number of Clients Assigned	Number of Clients Seen	Average Number of Contacts Per Client Seen
Dean Bachelor, M.Div.	36	7	3.00
A.J. Bierly, B.A.	46	30	2.90
Misty Coleman, MSW, LISW	64	32	2.84
Scott Craft, Ph.D.	81	23	2.22
Cassie Dille, B.A.	35	17	2.29
Joe Dunson, B.A.	30	33	2.64
Steve Ford, M.A., PCC	72	41	1.56
Rick Gehlbach, M.Ed., PCC	55	39	1.85
Helka Gienapp, B.A.	15	11	2.91
Joni Grim, Ph.D., PCC	84	24	1.83
Dr. Brad Hedges, Ph.D., PCC	67	13	1.15
Chris Johnson, M.E.d.	92	51	1.65
Ellen Marshall, MSW, LISW	112	50	1.74
Amanda Martin, B.A.	50	46	2.87
Karis Mason, M.A., PC	25	18	1.11
Jessica Mitchell, B.A.	42	43	1.98
Tricia Ostrander, Ph.D.	74	40	1.53
Dr. Robin Rippeth Ph.D.	24	On Leave	
Claire Robitaille, M.S., LSW	42	29	2.00

Kimberly Rugg, M.A.	51	40	2.00
Sonya Slater, PsyD	45	18	1.05
Mike Selegue, MSW, LISW	91	70	1.40
Heather Stevens, MSW, LSW	45	48	2.94
<b>Average</b>	<b>56</b>	<b>31</b>	<b>1.98</b>

The No Show rate for June was 17%. When considering both the no show rate and the cancellation rate, this figure is 29%.

**VII: AOD UTILIZATION REVIEW**

There are currently no AOD groups active within the agency. AOD clients continue to be seen on an individual basis following the agency's revised AOD program.

**VIII: INVOLUNTARY TERMINATIONS**

No involuntary terminations were conducted during the month of June 2006.

**IX: PROFESSIONAL STAFF ORGANIZATION**

The clinical staff maintains current licensure requirements.

Clinician	Workshop Name	Dates Attended	# of CEU's
Brad Hedges	Competency to Stand Trial and Forensic Ethics Update	06/09/2006-06/10/2006	9

**X: REVIEW OF WAITING LIST**

There were a total of 95 new clients seen in the month of June. Sixty-one percent of these new clients were from Fairfield County. The total number of clients seen in the month of June was 723.

The average time between phone intake and the first appointment time offered was 29.77 days. The average time between phone intake and completion of intakes for new clients was 35.71 days. The agency strives to see new clients within 30 days of initial contact.

**XI: REVIEW OF SERVICES UNDER CONTRACT**

Currently no services are provided under contract to this agency.

**XII: FOCUSED REVIEW AREA**

The focused area of review for June is to forward a quarterly report to the ADAMH Board, conduct a power failure drill and to review the AOD program.

The quarterly report will be forwarded to the Board as soon as it is completed.

A power failure drill was conducted on June 16, 2006 at 8:01am with 5 participants. The drill lasted 6 minutes and all agency procedures were followed.

The AOD portion of the review is still being completed. It will be reported in a future QA report.

### **XIII: RESPONSE TO LAST MONTHS FOCUS REVIEW**

There was no response to last month's focused review.

### **XIV: CLIENT RIGHTS AND GRIEVANCES**

There were no client grievances filed for the month of June.

### **XV: TREATMENT OUTCOMES REPORTING**

The "Outcome Review" for this month focused on assessing child and adolescent satisfaction with the services they are receiving (without regard to length of time in service), and comparing satisfaction of MOPS to all of the agencies in the Fairfield County ADAMH system from calendar year 2002 through calendar year 2005.

The question that the "overall satisfaction" scale is addressing is comprised of items located on the Ohio Mental Health Consumers Outcomes System Ohio Youth Problem, Function, and Satisfaction Scales, Youth Rating-Short Form, Ages 12-18 Form Y. The questions related to satisfaction are as follows:

How satisfied are you with the mental health services you have received so far?

1. Extremely Satisfied
2. Moderately Satisfied
3. Somewhat Satisfied
4. Somewhat Dissatisfied
5. Moderately Dissatisfied
6. Extremely Dissatisfied

How much are you included in deciding your treatment?

1. A great deal
2. Moderately
3. Quite a bit
4. Somewhat
5. A little
6. Not at all

Mental health workers involved in my case listen to me and know what I want.

1. A great deal
2. Moderately
3. Quite a bit
4. Somewhat
5. A little
6. Not at all

I have a lot of say about what happens in my treatment.

1. A great deal
2. Moderately
3. Quite a bit
4. Somewhat
5. A little
6. Not at all

To assess this issue, client self reports of their “overall satisfaction” were reviewed using the ODMH Data Mart for CY2002 thru CY2005. The satisfaction scale ranges from 4-24 (22-24 extremely dissatisfied, 17-21 moderately dissatisfied, 14-16 somewhat dissatisfied, 11-13 somewhat satisfied, 7-10 moderately satisfied, 4-6 extremely satisfied).

Satisfaction with the treatment process can affect the client’s ability to engage in treatment, if an agency can improve the satisfaction of a client by making appropriate accommodations, then the client may engage more actively in treatment and therefore the outcome of treatment may have a more positive impact on the client’s life. Mid-Ohio’s client mix may influence satisfaction with the agency due to the number of clients who are not receiving services on a voluntary basis, many are required to be in treatment by an outside entity. In these cases, making accommodations may not improve a client’s satisfaction.

The results of this review for MOPS are depicted in the attached graph (Child and Adolescent Satisfaction MOPS vs. ADAMH) at the end of this report. Children and Adolescents reported a range of scores from 9.01 – 10.52 for MOPS and 9.4 to 10.08 for all of the agencies providing services for the Fairfield County ADAMH Board. The

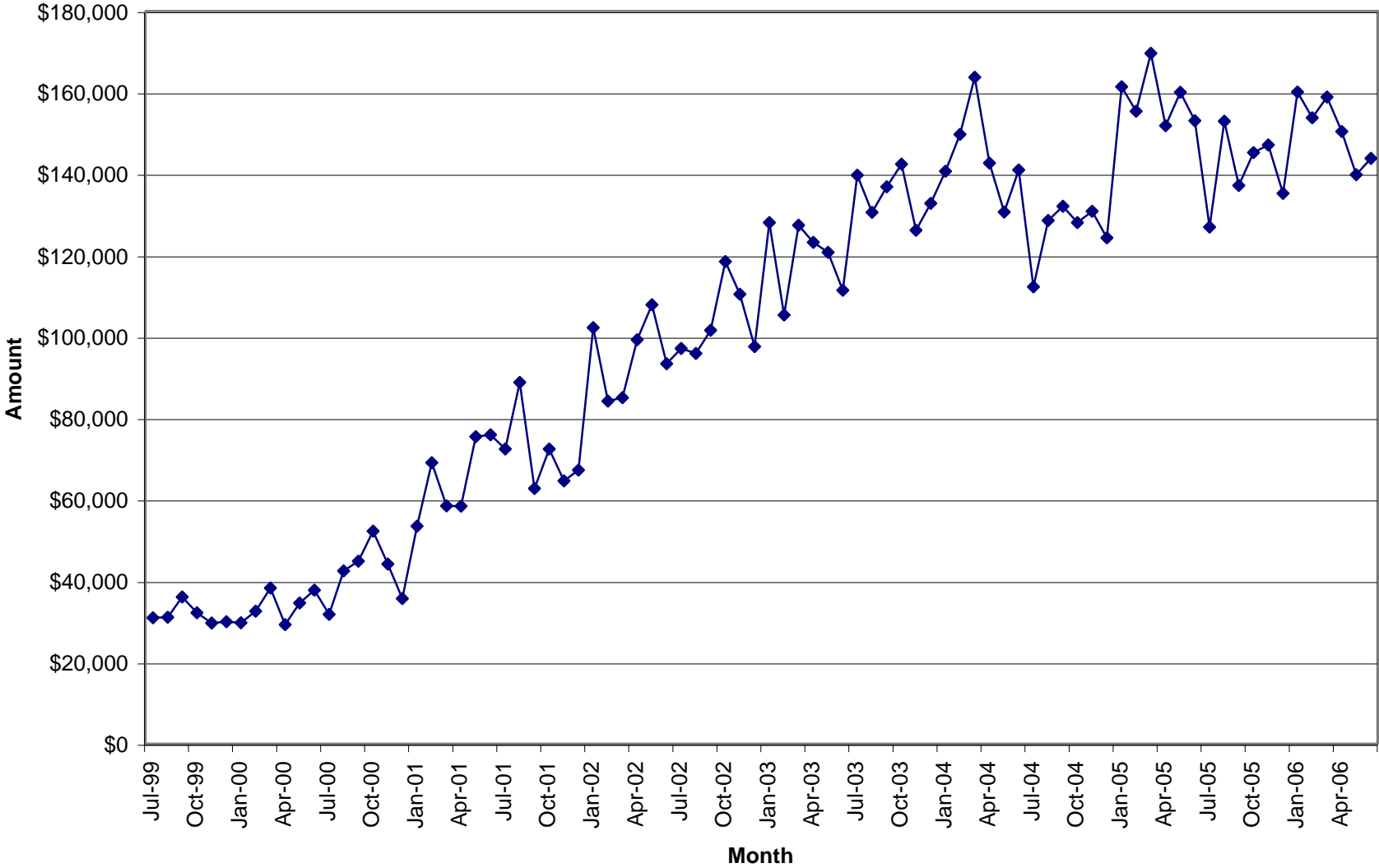
overall trend of the graph suggests that the reported satisfaction shows a pattern of moderately satisfied for MOPS and all of the agencies in the Fairfield County ADAMH Board System. No significant differences between MOPS and the rest of the Fairfield County ADAMH Board System are noted. ( $p = .73$ , two tailed). It should be noted that a comparison of MOPS to the ADAMH system may not be useful as MOPS accounts for between 40 and 80 percent of the respondents over the four-year period and there is no method in the Data Mart to parse out the MOPS clients from the rest of the sample.

As with all data derived from the data mart, the results should be viewed with caution due to inconsistent sample sizes in each reporting period as well as the lack of external validation of the data scales.

cc: Fairfield County Mental Health and Recovery Services Board  
MOPS Board of Directors

MOPS Staff  
QA Minutes Log Book

### Total Units \$



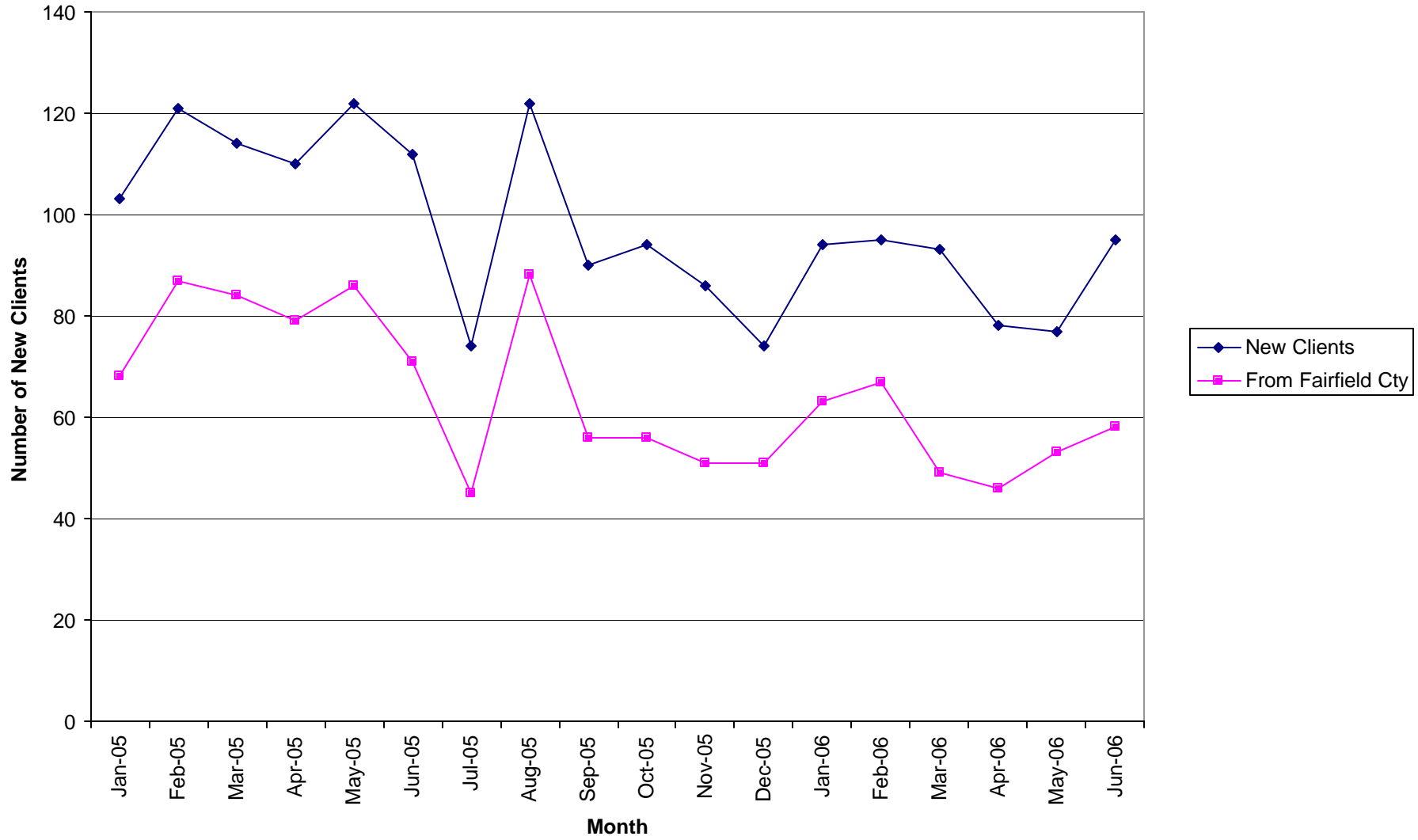
**Agency Service Budget Month of June 2006**

	Service Provided for Month		Budgeted for Month		Fiscal Y-T-D Provided		Fiscal Y-T-D Budgeted		Variance between Budgeted and Provided Y-T-D	
	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid	Total For All of MOPS	Fairfield County Medicaid
Diagnostic/Assessment	186	101	200	83	2,254	1,174	2,400	1,000		
	\$24,152	\$13,103	\$25,998	\$10,789	\$293,010	\$152,647	\$311,976	\$129,990	(\$18,966)	\$22,657
Individual Counseling	957	648	962	510	11,553	7,336	11,539	6,125		
	\$86,121	\$58,293	\$86,580	\$45,900	\$1,039,725	\$660,267	\$1,038,510	\$551,250	\$1,215	\$109,017
Individual CSP	187	173	302	208	2,647	2,484	3,625	2,500		
	\$15,929	\$14,718	\$25,767	\$17,747	\$225,859	\$211,909	\$309,285	\$213,300	(\$83,426)	(\$1,391)
Group CSP	0	0	0	0	0	0	0	0		
	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Group	268	44	208	26	2,671	474	2,500	312		
	\$10,577	\$1,741	\$8,212	\$1,026	\$105,463	\$18,717	\$98,700	\$12,338	\$6,763	\$6,379
Medication	44	32	53	34	612	444	630	405		
	\$9,363	\$6,748	\$11,176	\$7,170	\$129,031	\$93,542	\$132,848	\$85,402	(\$3,817)	\$8,140
AOD Assessment	0	0	2	2	0	0	21	21		
	\$0	\$0	\$192	\$192	\$0	\$0	\$2,021	\$2,021	(\$2,021)	(\$2,021)
AOD Individual	0	0	2	1	0	0	25	12		
	\$0	\$0	\$174	\$87	\$0	\$0	\$2,181	\$1,047	(\$2,181)	(\$1,047)
AOD Group	0	0	12	6	0	0	138	75		
	\$0	\$0	\$457	\$228	\$0	\$0	\$5,255	\$2,856	(\$5,255)	(\$2,856)
Court Diversion	36	0	196	0	2,370	0	2,355	0		
	\$1,267	\$0	\$6,860	\$0	\$82,950	\$0	\$82,425	\$0	\$525	\$0
Forensic Evaluations	3	0	2	0	36	0	20	0		
	\$1,500	\$0	\$1,000	\$0	\$18,000	\$0	\$10,000	\$0	\$8,000	\$0
Other	0	0	8	0	0	0	100	0		
	\$0	\$0	\$280	\$0	\$0	\$0	\$9,000	\$0	(\$9,000)	\$0
Sum \$	\$147,409	\$94,603	\$165,417	\$83,140	\$1,876,039	\$1,137,083	\$1,983,201	\$998,205	(\$107,162)	\$138,878

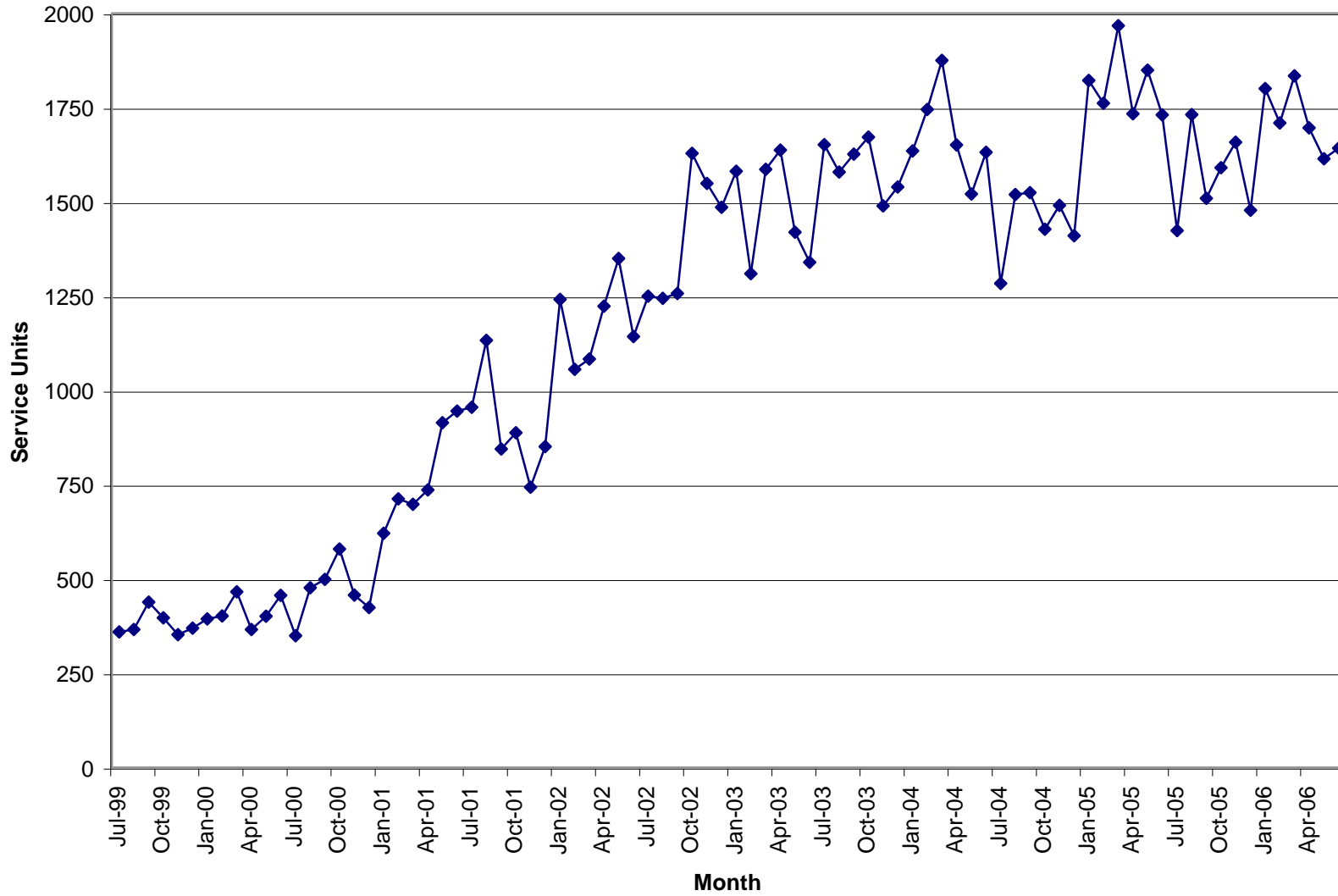
\* ( ) figures indicate that MOPS provided fewer services in this category than budgeted.

64% Percent of Services for Fairfield County  
 5.50% Percent Below Overall MOPS Budget  
 12.20% Percent Over Fairfield County Medicaid

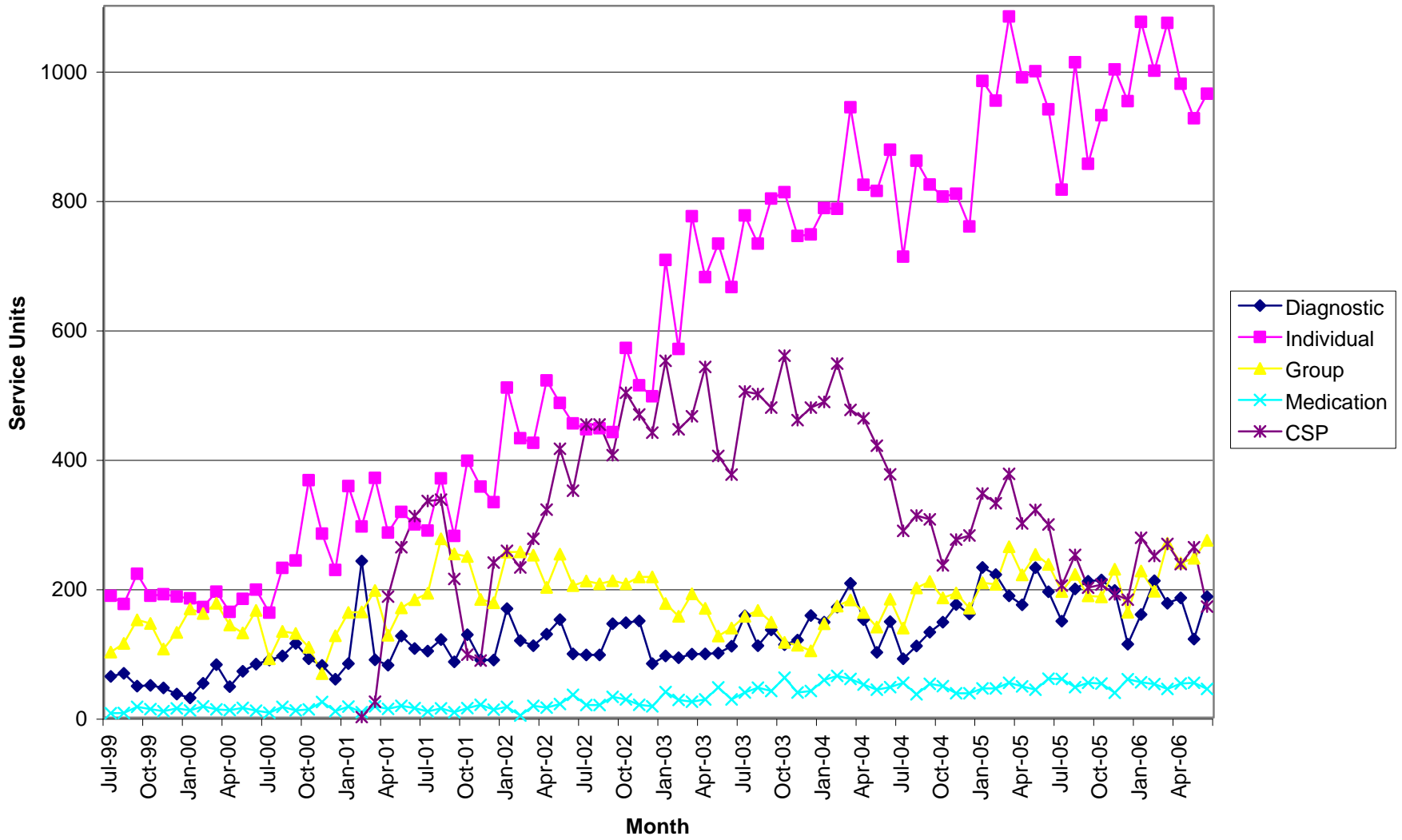
### New Clients



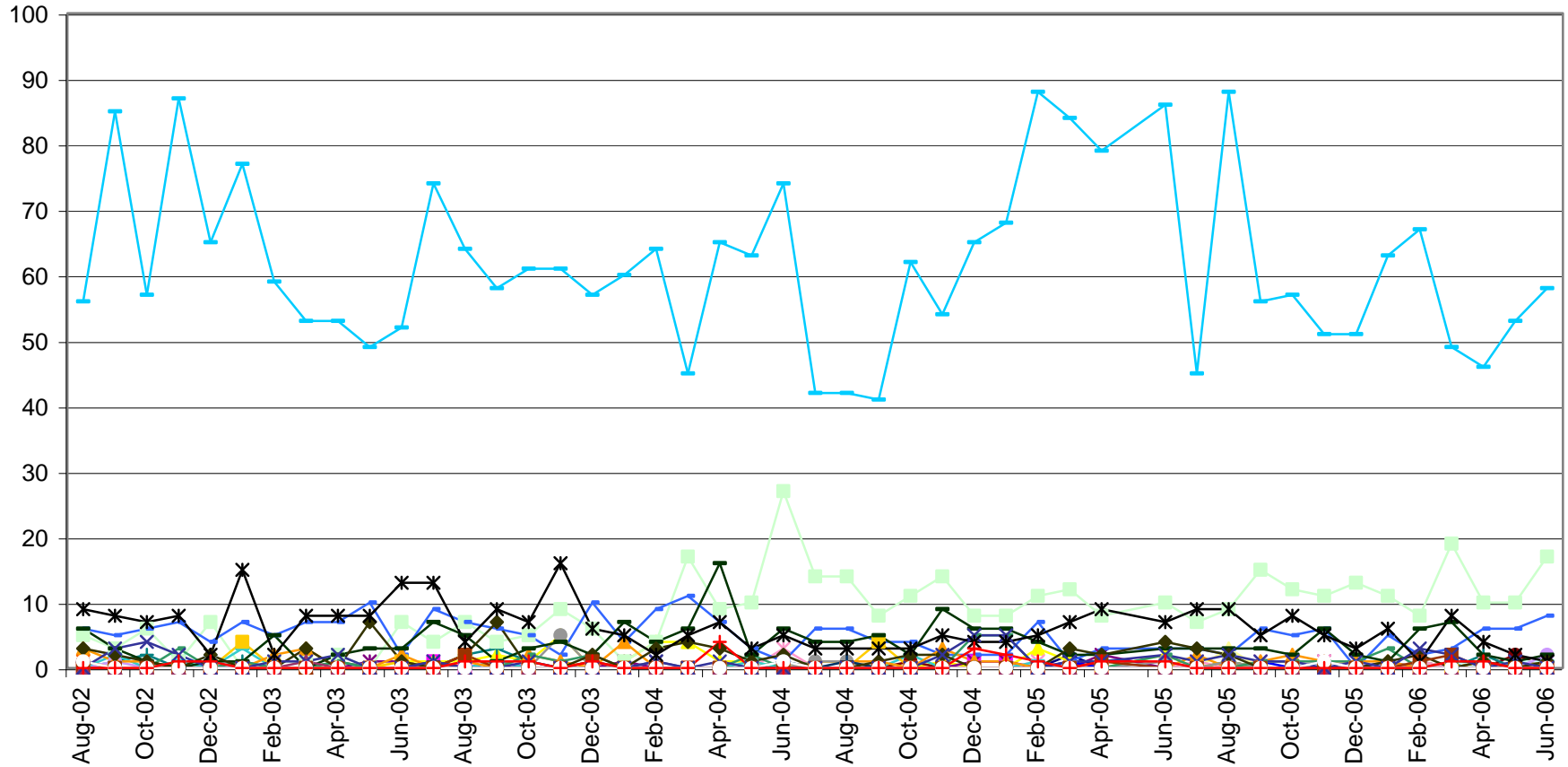
### Total Units of Service



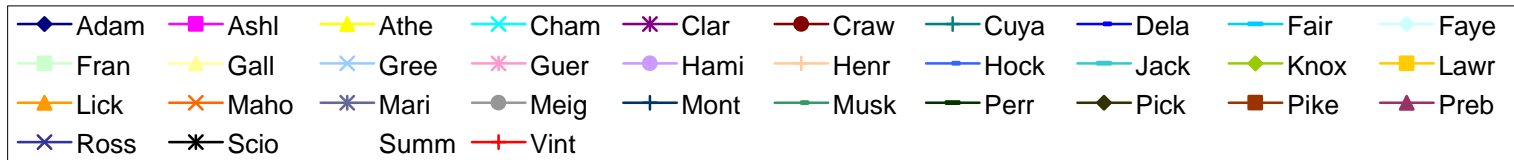
# Units of Service



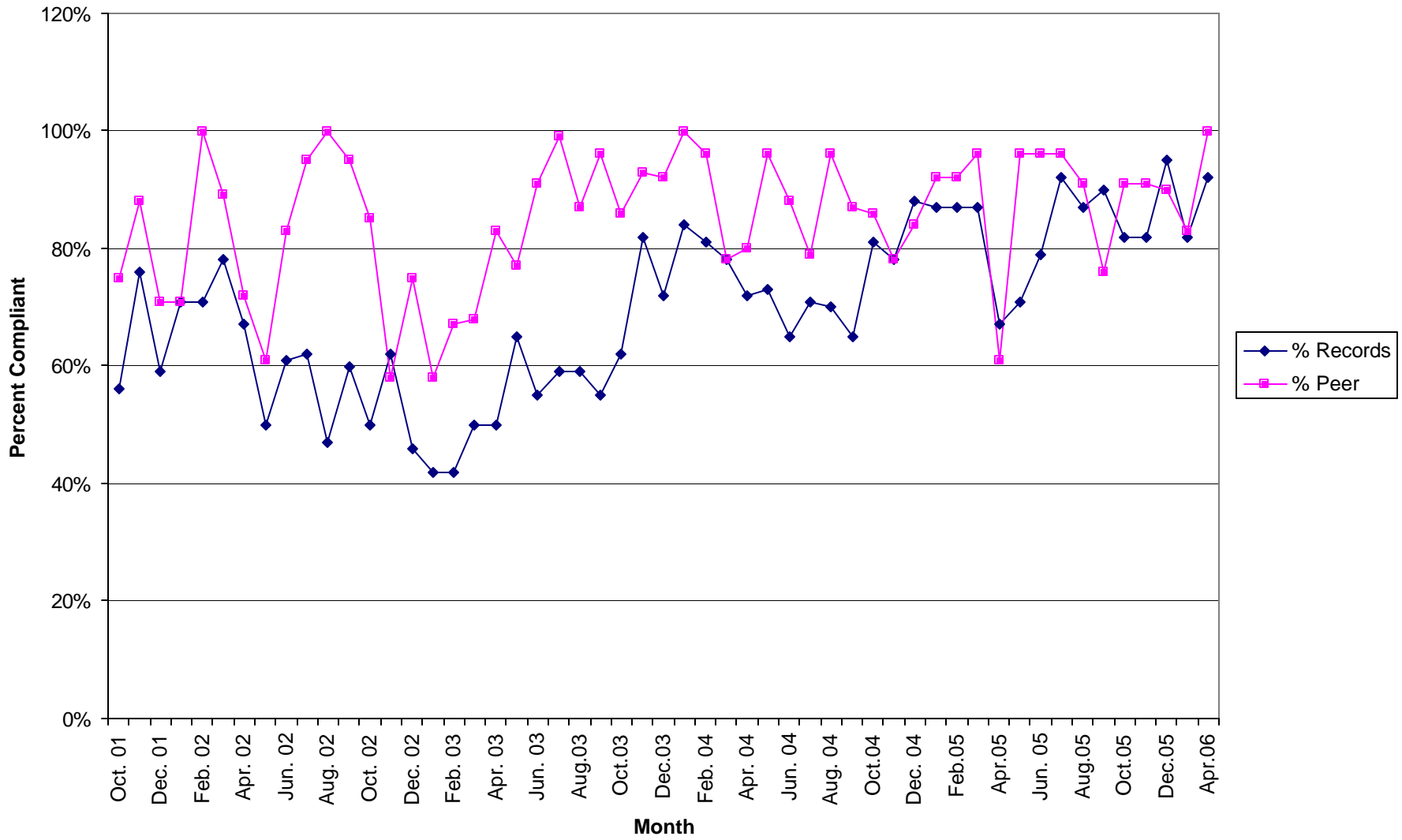
### Number of Intakes by County



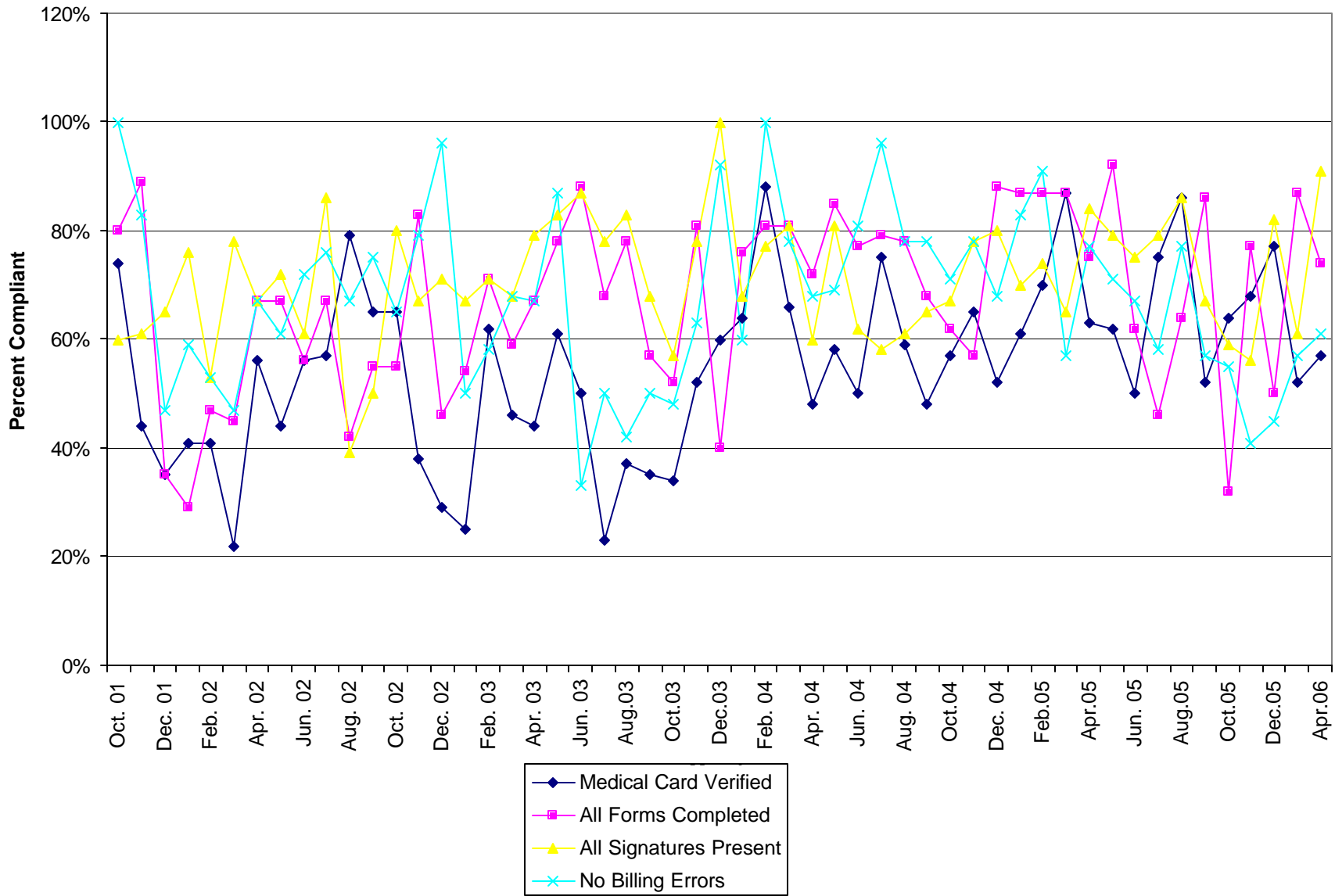
Prior to 9/05 the numbers reported were somewhat inflated due to a report issue that has been corrected.



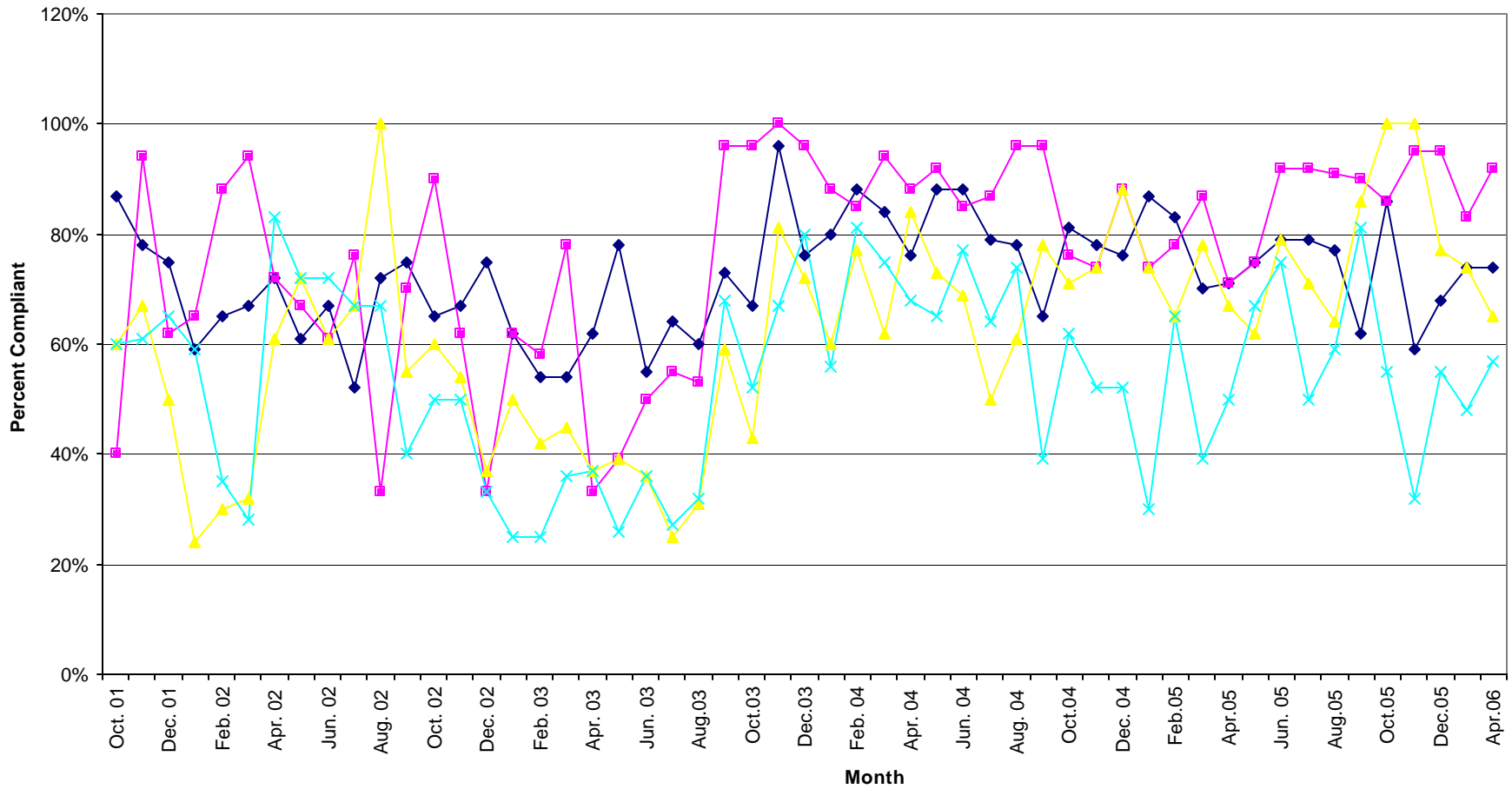
# Compliance Review



### Selected Record Review Issues



### Selected Record Review Issues



- ◆ ISP Completed and Updated
- Health Assessment Completed and Reviewed
- ▲ All Notes Present
- × Record Maintained Consistently

June 2006

Unit Production & Scheduling Proficiency by Clinician  
Mid Ohio Psychological Services

	Cancellations	Missed	Diagnostics	Evaluations	AOD Assessments	Individual	Group	Community Support	Medication	Other Units	Total Units	Billable Units	Units Billed+ Missed	Schedule Proficiency	% Canceled	% Missed	Lost Units due to C & M	% of Total Billable Units
<b>Unit Rate</b>			<b>129.99</b>	<b>129.99</b>	<b>96.24</b>	<b>90</b>	<b>39.48</b>	<b>65</b>	<b>195</b>	<b>35</b>								
Dean Bachelor	3	4	0.00	0.00	0.00	3.00	24.00	0.00	0.0		34.00	27.00	31.00	87%	9%	12%	21%	2%
A. J. Bierly*	0	0	0.00	0.00	0.00	0.00	0.00	106.20	0.0		106.20	106.20	106.20	100%	0%	0%	0%	6%
Misty Coleman	18	19	1.50	0.00	0.00	74.80	10.00	2.50	0.0		125.80	88.80	107.80	71%	14%	15%	29%	5%
Scott Craft	3	18	2.00	0.00	0.00	18.70	40.90	0.00	0.0	4.0	86.60	65.60	83.60	76%	3%	21%	24%	4%
Cassie Dille*	0	0	0.00	0.00	0.00	0.00	0.00	25.10	0.0		25.10	25.10	25.10	100%	0%	0%	0%	1%
Joe Dunson	8	16	0.00	0.00	0.00	28.80	0.00	2.30	0.0	41.2	96.30	72.30	88.30	75%	8%	17%	25%	4%
Steve Ford	17	22	14.00	0.00	0.00	50.60	0.00	1.00	0.0		104.60	65.60	87.60	63%	16%	21%	37%	4%
Rick Gehlbach	21	39	4.20	0.00	0.00	60.50	0.00	1.00	0.0		125.70	65.70	104.70	52%	17%	31%	48%	4%
Helka Gienapp	2	6	0.00	0.00	0.00	7.90	40.50	1.00	0.0		57.40	49.40	55.40	86%	3%	10%	14%	3%
Joni Grim	13	6	1.10	0.00	0.00	21.70	38.00	1.20	0.0		81.00	62.00	68.00	77%	16%	7%	23%	4%
Brad Hedges	3	0	0.00	19.90	0.00	5.00	0.00	0.00	0.0		27.90	24.90	24.90	89%	11%	0%	11%	1%
Tony Issenmann	0	3	16.00	0.00	0.00	2.80	0.00	0.90	0.0		22.70	19.70	22.70	87%	0%	13%	13%	1%
Chris Johnson	16	24	2.50	0.00	0.00	69.50	0.00	3.70	0.0		115.70	75.70	99.70	65%	14%	21%	35%	4%
Jennifer Kennedy	18	39	19.30	0.00	0.00	85.70	0.00	2.60	0.0		164.60	107.60	146.60	65%	11%	24%	35%	6%
Ellen Marshall	33	28	14.50	0.00	0.00	70.00	0.00	0.80	0.0		146.30	85.30	113.30	58%	23%	19%	42%	5%
Amanda Martin	15	16	0.70	0.00	0.00	95.90	0.00	7.40	0.0		135.00	104.00	120.00	77%	11%	12%	23%	6%
Karis Mason	2	9	5.50	15.70	0.00	4.20	9.00	0.40	0.0		45.80	34.80	43.80	76%	4%	20%	24%	2%
Jessica Mitchell	12	58	7.50	0.00	0.00	56.50	25.50	1.30	0.0		160.80	90.80	148.80	56%	7%	36%	44%	5%
Tricia Ostrander	10	18	25.60	0.00	0.00	45.40	0.00	0.50	0.0		99.50	71.50	89.50	72%	10%	18%	28%	4%
Robin Rippeth**	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.0		0.00	0.00	0.00	0%	0%	0%	0%	0%
Claire Robitaille	21	24	1.00	0.00	0.00	55.10	0.00	0.00	0.0		101.10	56.10	80.10	55%	21%	24%	45%	3%
Kimberly Rugg	10	28	8.50	0.00	0.00	61.80	0.00	6.40	0.0		114.70	76.70	104.70	67%	9%	24%	33%	5%
Mike Selegue	19	39	20.00	0.00	0.00	78.00	0.00	0.00	0.0		156.00	98.00	137.00	63%	12%	25%	37%	6%
Sonya Slater	11	13	1.00	0.00	0.00	15.70	0.00	0.00	0.0		40.70	16.70	29.70	41%	27%	32%	59%	1%
Charles Snyder	183	71	0.00	0.00	0.00	0.00	0.00	0.00	44.4		298.40	44.40	115.40	15%	61%	24%	85%	3%
Heather Stevens	14	34	9.60	0.00	0.00	52.50	86.00	7.30	0.0		203.40	155.40	189.40	76%	7%	17%	24%	9%
Allison Waggonseiler	0	0	0.00	0.00	0.00	0.00	24.40	0.00	0.0		24.40	24.40	24.40	100%	0%	0%	0%	1%
<b>Sum Totals</b>			154.50	35.60	0.00	964.10	273.90	171.60	44.4	45.2	2675.30	1689.30	2223.30					
<b>Average</b>														67%	12%	17%	29%	4%

\* These clinicians do not have a daily scheduler therefore their totals are not reported in the missed or cancelled sessions.

\*\*Clinician was on leave during this month.

**% of Agency \$ Billed by Clinician**

June	2006			Weighted						Tot Units	% of Tot
	DA	EVAL	AOD	IND	Group	CSP	MED	Other			
Unit Rate	\$ 129.99	\$ 129.99	\$ 96.24	\$ 90	\$ 39.48	\$ 65	\$ 195	\$ 35			
Dean Bachelor	0.00	0.00	0.00	3.00	24.00	0.00	0.0	0.0			
	\$0	\$0	\$0	\$270	\$948	\$0	\$0	\$0	\$ 1,217.52	0.84%	
A.J. Bierly	0.00	0.00	0.00	0.00	0.00	106.20	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$6,903.00	\$0.00	\$0.00	\$ 6,903.00	4.75%	
Misty Coleman	1.50	0.00	0.00	74.80	10.00	2.50	0.00	0.00			
	\$194.99	\$0.00	\$0.00	\$6,732.00	\$394.80	\$162.50	\$0.00	\$0.00	\$ 7,484.29	5.15%	
Scott Craft	2.00	0.00	0.00	18.70	40.90	0.00	0.0	4.0			
	\$259.98	\$0.00	\$0.00	\$1,683.00	\$1,614.73	\$0.00	\$0.00	\$140.00	\$ 3,697.71	2.55%	
Cassie Dille	0.00	0.00	0.00	0.00	0.00	25.10	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,631.50	\$0.00	\$0.00	\$ 1,631.50	1.12%	
Joe Dunson	0.00	0.00	0.00	28.80	0.00	2.30	0.00	41.20			
	\$0.00	\$0.00	\$0.00	\$2,592.00	\$0.00	\$149.50	\$0.00	\$1,442.00	\$ 4,183.50	2.88%	
Steve Ford	14.00	0.00	0.00	50.60	0.00	1.00	0.00	0.00			
	\$1,819.86	\$0.00	\$0.00	\$4,554.00	\$0.00	\$65.00	\$0.00	\$0.00	\$ 6,438.86	4.43%	
Rick Gehlbach	4.20	0.00	0.00	60.50	0.00	1.00	0.00	0.00			
	\$545.96	\$0.00	\$0.00	\$5,445.00	\$0.00	\$65.00	\$0.00	\$0.00	\$ 6,055.96	4.17%	
Helka Gienapp	0.00	0.00	0.00	7.90	40.50	1.00	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$711.00	\$1,598.94	\$65.00	\$0.00	\$0.00	\$ 2,374.94	1.63%	
Joni Grim	1.10	0.00	0.00	21.70	38.00	1.20	0.00	0.00			
	\$142.99	\$0.00	\$0.00	\$1,953.00	\$1,500.24	\$78.00	\$0.00	\$0.00	\$ 3,674.23	2.53%	
Brad Hedges	0.00	19.90	0.00	5.00	0.00	0.00	0.00	0.00			
	\$0.00	\$2,586.80	\$0.00	\$450.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 3,036.80	2.09%	
Tony Issenmann	16.00	0.00	0.00	2.80	0.00	0.90	0.00	0.00			
	\$2,079.84	\$0.00	\$0.00	\$252.00	\$0.00	\$58.50	\$0.00	\$0.00	\$ 2,390.34	1.65%	
Chris Johnson	2.50	0.00	0.00	69.50	0.00	3.70	0.00	0.00			
	\$324.98	\$0.00	\$0.00	\$6,255.00	\$0.00	\$240.50	\$0.00	\$0.00	\$ 6,820.48	4.69%	
Jennifer Kennedy	19.30	0.00	0.00	85.70	0.00	2.60	0.00	0.00			
	\$2,508.81	\$0.00	\$0.00	\$7,713.00	\$0.00	\$169.00	\$0.00	\$0.00	\$ 10,390.81	7.15%	
Ellen Marshall	14.50	0.00	0.00	70.00	0.00	0.80	0.00	0.00			
	\$1,884.86	\$0.00	\$0.00	\$6,300.00	\$0.00	\$52.00	\$0.00	\$0.00	\$ 8,236.86	5.67%	
Amanda Martin	0.70	0.00	0.00	95.90	0.00	7.40	0.00	0.00			
	\$90.99	\$0.00	\$0.00	\$8,631.00	\$0.00	\$481.00	\$0.00	\$0.00	\$ 9,202.99	6.33%	
Karis Mason	5.50	15.70	0.00	4.20	9.00	0.40	0.00	0.00			
	\$714.95	\$2,040.84	\$0.00	\$378.00	\$355.32	\$26.00	\$0.00	\$0.00	\$ 3,515.11	2.42%	
Jessica Mitchell	7.50	0.00	0.00	56.50	25.50	1.30	0.00	0.00			
	\$974.93	\$0.00	\$0.00	\$5,085.00	\$1,006.74	\$84.50	\$0.00	\$0.00	\$ 7,151.17	4.92%	
Tricia Ostrander	25.60	0.00	0.00	45.40	0.00	0.50		0.0			
	\$3,327.74	\$0.00	\$0.00	\$4,086.00	\$0.00	\$32.50	\$0.00	\$0.00	\$ 7,446.24	5.13%	
Robin Rippeth	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -	0.00%	
Claire Robitaille	1.00	0.00	0.00	55.10	0.00	0.00	0.00	0.00			
	\$129.99	\$0.00	\$0.00	\$4,959.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 5,088.99	3.50%	
Kimberly Rugg	8.50	0.00	0.00	61.80	0.00	6.40	0.00	0.00			
	\$1,104.92	\$0.00	\$0.00	\$5,562.00	\$0.00	\$416.00	\$0.00	\$0.00	\$ 7,082.92	4.88%	
Mike Selegue	20.00	0.00	0.00	78.00	0.00	0.00	0.00	0.00			
	\$2,599.80	\$0.00	\$0.00	\$7,020.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 9,619.80	6.62%	
Sonya Slater	1.00	0.00	0.00	15.70	0.00	0.00	0.00	0.00			
	\$129.99	\$0.00	\$0.00	\$1,413.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ 1,542.99	1.06%	
Charles Snyder	0.00	0.00	0.00	0.00	0.00	0.00	44.40	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$8,658.00	\$0.00	\$ 8,658.00	5.96%	
Heather Stevens	9.60	0.00	0.00	52.50	86.00	7.30	0.00	0.00			
	\$1,247.90	\$0.00	\$0.00	\$4,725.00	\$3,395.28	\$474.50	\$0.00	\$0.00	\$ 9,842.68	6.78%	
Allison Waggon seller	0.00	0.00	0.00	0.00	0.00	24.40	0.00	0.00			
	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,586.00	\$0.00	\$0.00	\$ 1,586.00	1.09%	
Sum Totals	\$20,083.46	\$4,627.64	\$0.00	\$86,769.00	\$10,813.57	\$12,740.00	\$8,658.00	\$1,582.00	\$145,273.67		

This chart represents the percentage of the total dollars billed by clinician in June 2006.

### Child and Adolescent Satisfaction MOPS vs ADAMH

