

NOVEMBER 2007

REVIEW OF WAITING LIST

There were a total of 108 new clients seen in the month of November. Sixty-nine percent of these new clients were from Fairfield County. The total number of clients seen in the month of November was 892.

The average time between phone intake and the first appointment time offered was 18.79 days. The average time between phone intake and new clients actually being seen was 26.68 days. The agency strives to see new clients within 30 days of initial contact.