

**AGENDA**  
**Mid-Ohio Psychological Services, Inc.**  
**QA Committee**  
**November 13, 2007**

1. MAJOR UNUSUAL INCIDENTS
  - a. There was one MUI during the month of September.
  - b. There were three MUI reports during the month of October.
2. ABUSE AND NEGLECT AND DUTY TO WARN
  - a. There were 5 reports of abuse and neglect in October
    - List of Reports
  - b. There were 0 duties to warn.
    - List of Incidents
3. TRANSFERS FROM STATE AND COMMUNITY HOSPITALS
  - a. There were 0 of client's released from state hospitals.
  - b. There were 0 of client's released from community hospitals.
    - All were seen within 14 days (if not review details of why not)
4. PLANT/PHYSICAL HEALTH AND SAFETY
  - a. The monthly review was conducted in Lancaster and Franklin County.
    - Details of anything of concern
5. RECORDS REVIEW AND PEER REVIEW
  - a. April Reviews In Progress
  - b. February and March reviews Are Completed and need reviewed.
  - c. Chart of Compliance
  - d. Chart of Selected Record Review Issues
6. UTILIZATION REVIEW
  - a. September' chart is presented for review.
  - b. October's chart is presented for review.
  - c. Staff Productivity is presented for review.
  - d. The agency service budget is being reworked.
7. INVOLUNTARY TERMINATIONS
  - a. None
8. PROFESSIONAL STAFF ORGANIZATION
  - a. Review of Trainings Taken
  - b. Review of Training Needs
  - c. Planning for Trainings
  - d. Review of Competency Lists
9. REVIEW OF WAITING LIST
  - a. Chart of New Clients By County
  - b. Chart of New Clients For MOPS vs. Fairfield County
10. REVIEW OF SERVICES UNDER CONTRACT
  - a. The agency is getting positive feedback from clients and staff regarding Daniel. Daniel is fitting in well at the agency, he reports being very pleased with the agency staff and services he is providing.

## 11. FOCUSED AREA OF REVIEW

- a. September
  - Review of service evaluation activities and identify services to be evaluated (pick one service area)
  - Send Quarterly Report to the Board
- b. October
  - Review of continuity of services regarding the numbers and characteristics of persons who are discharged from a psychiatric inpatient hospital and who do not receive necessary services within two weeks of requesting such services
  - Fire drill
- c. November
  - Invite members from consumer advocacy group for agency service review
  - Medical Emergency Drill

## 12. REVIEW OF PREVIOUS MONTHS FOCUSED AREA OF REVIEW

- a. Previous Months Follow-up
  - CSP project

## 13. CLIENT RIGHTS AND GRIEVANCES

- a. No issues at this time.

## 14. TREATMENT OUTCOMES REPORTING

- a. Volunteer to look at the data mart and run reports and develop an explanation for the QA report.

## 15. Updates on Current Projects and Upcoming Events

- a. Care Management
- b. Standards of Care
- c. Medicaid Audit
  - Passed
- d. CARF
  - January 14<sup>th</sup> and 15th

## 16. Next Meeting: December 11<sup>th</sup>, 2007