

## **SEPTEMBER 2007**

### **REVIEW OF WAITING LIST**

There were a total of 74 new clients seen in the month of September. Fifty-five percent of these new clients were from Fairfield County. The total number of clients seen in the month of September was 762.

The average time between phone intake and the first appointment time offered was 25.33 days. The average time between phone intake and the client actually being seen for their intake for new clients was 33.45 days. The agency strives to see new clients within 30 days of initial contact.