

AUGUST 2007

REVIEW OF WAITING LIST

There were a total of 76 new clients seen in the month of August. Fifty-eight percent of these new clients were from Fairfield County. The total number of clients seen in the month of August was 786.

The average time between phone intake and the first appointment time offered was 27.65 days. The average time between phone intake and completion of intakes for new clients was 31.49 days. The agency strives to see new clients within 30 days of initial contact.