

## **JANUARY 2008**

### **REVIEW OF WAITING LIST**

There were a total of 97 new clients seen in the month of January. Sixty percent of these new clients were from Fairfield County. The total number of clients seen in the month of January was 840.

The average time between phone intake and the first appointment time offered was 28.55 days. The average time between phone intake and new clients actually being seen was 36.07 days. The agency strives to see new clients within 30 days of initial contact.