

DECEMBER 2007

REVIEW OF WAITING LIST

There were a total of 76 new clients seen in the month of December. Seventy-two percent of these new clients were from Fairfield County. The total number of clients seen in the month of December was 723.

The average time between phone intake and the first appointment time offered was 14.43 days. The average time between phone intake and new clients actually being seen was 19.00 days. The agency strives to see new clients within 30 days of initial contact.