

JANUARY 2009

FOCUSED REVIEW AREA

January's focused area review is to review trends and patterns of service, highlighting gaps of service, to complete an annual safety review summary for the board of directors and to conduct a fire drill.

A review was conducted of the number of diagnostic intakes conducted by county for FY2004-2008. The agency continues to see the most clients from Fairfield and Franklin counties. The agency receives a mentionable amount of clients from Hocking and Perry counties. Due to the opening of a clinic in Licking County, we are likely to see a dramatic increase of clients during the next fiscal year.

The following trends have occurred in the agency's services over the past fiscal year: diagnostic intakes, individual counseling services increased, while group services, medication services and CSP services decreased. The agency spent a portion of the fiscal year without a psychiatrist and group trends shifted in the Franklin County office. Overall the shifts had a positive increase in total services for the agency.

The second area of review was to complete an annual safety review and forward it to the Board of Directors. This report will be presented to the board on March 12, 2009

The third area of review, a fire drill, was conducted in the Lancaster office on 1/9/2009. The completion time for the fire drill was 1 minute and 2 seconds, and there were 7 participants. All agency procedures were followed during the fire drill.