

OCTOBER 2009

FOCUSED REVIEW AREA

The October focused area of review is to conduct a fire drill and review of continuity of services regarding the numbers and characteristics of person who are discharged from a psychiatric inpatient hospital and who do not receive necessary services within two weeks of requesting such services. The review will be conducted using the monthly summary reports completed by each clinical staff member for the previous year.

Hospital discharges reported by the clinical staff of the agency was reviewed from the monthly summary reports for October 2008-September 2009. There were a total of two discharges from state facilities during the review period. One client was seen within a day of discharge, the other client situation is explained below. There were a total of twenty-one discharges from community hospitalizations. All but five were seen within fourteen days of discharge, an explanation is provided below for each client no seen within the standard. Clients were seen within and average of six days of discharge.

The following information was noted for the client's not seen with fourteen days. The client was release from the state hospital to jail. The client's case manager has continued to monitor the client while the client is incarcerated. The second client was not seen at this agency following discharge from community hospitalization due to the client relocating out of county, however telephone support was given and transfer of records were discussed with the client by the therapist. The third client was sent to detention after being released from the hospital. The fourth client was scheduled for the day after and two days after being released, however failed to attend either appointment. The client was monitored by the therapist via telephone and was seen after missing six scheduled sessions over a two month period. The fifth client missed three appointments that were scheduled before being seen approximately one month after discharge from the hospital. The sixth client cancelled an appointment scheduled for two days after discharge; the clinician attempted telephone contact with the client but was unsuccessful fourteen days after discharge. The client was seen approximately forty five days after discharge after the client made contact with the agency.

There does not seem to be any pattern to address in any of the cases in which the client's were not seen.

Fire drills were conducted and all agency procedures were followed.