



QA MINUTES January 26, 2010

Committee Members In Attendance:

Heather Stevens	Shawna Watts
Mike Selegue	Jennifer Schwind
Brad Hedges	Beth Sleeper
Misty Coleman	

I: MAJOR UNUSUAL INCIDENTS

The committee discussed one MUI from December. The MUI was generated after a potential client was contacted regarding a diagnostic assessment. The Columbus Police were called to do a safety check on this person due to them expressing suicidal ideations while speaking to support staff.

II: ABUSE AND NEGLECT AND DUTY TO WARN

There were three reports made to Child Protective Services during December. The reports were made in a timely fashion to the appropriate county's CPS office. There was a slight decrease in the number of reports made, but this is likely due to a decrease in the number of diagnostic intakes during December.

There were no "duty to warn" report filed during December.

III: TRANSFERS FROM STATE HOSPITALS

There was one community hospitalizations to be reviewed. The client was seen within a week, less than the 14 day requirement.

IV: PLANT/PHYSICAL HEALTH AND SAFETY

There were no plant/physical health and safety occurrences to report.

V: RECORDS COMPLETENESS REVIEW AND VI: PEER REVIEW

The committee discussed the chart review process; and how reviews should improve with the increase in the number of staff trained to do chart reviews. Review staff are currently working on reviews for September and October.



VII: UTILIZATION REVIEW

Utilization of all service types has remained steady, the intakes for new clients has remained strong. The agency did experience a slight decrease during December due to the holiday season.

VIII: INVOLUNTARY TERMINATIONS

No involuntary terminations were conducted during December.

IX: PROFESSIONAL STAFF ORGANIZATION

Weekly trainings are being conducted in a rotation of all three offices to meet the training requirements of the APPIC interns and the training needs of all agency staff.

X: REVIEW OF WAITING LIST

No clients are on a waiting list. The number of new clients has remained strong--there were 113 new intakes during the month of December, a slight decrease.

Intakes remain strong in all three agency locations.

XI: REVIEW OF SERVICES UNDER CONTRACT

Daniel DiSalvo, CNP continues to provide services in the Columbus office.

XII: FOCUSED REVIEW AREA

The focused area of review for January is to conduct a review of trends in services, highlighting service gaps. Forward the annual safety review to the Board. Conduct a fire drill.

A review of types of service will be conducted. In the future it would be useful to be able to review trends using the Standards of Care. In order for this to happen, clinical staff need to review the Standard of Care assigned to clients and make sure that the correct standard of care is identified, not just an assignment of general. Almost all clients should have a Standard of Care in addition to a general standard. Review staff can help move this along by citing Standard of Care questions during case reviews. The annual safety review will be presented to the agency board in April. Firedrills will be conducted at all agency sites.

XIII: RESPONSE TO LAST MONTHS FOCUS REVIEW

Mike Selegue discussed the AOD program review. There are approximately ten more charts to be reviewed. He discussed with the committee the fact that many of the clients

are being primarily treated for their mental health issues and it looks like there are gaps in the treatment of their AOD issues that needs to be addressed.

XIV: CLIENT RIGHTS AND GRIEVANCES

There were no informal client grievances during December.

XV: TREATMENT OUTCOMES REPORTING

The ADAMH Board is rethinking the Outcomes reporting since ODMH has essentially abandoned this tool. The board needs to find a way to measure the benefit of treatment so that they can justify that their funds were well spent. They are currently reviewing a new tool in which a short survey is conducted every time the client is seen. It essentially combines both Outcome measures and Client Satisfaction tools. Agency representatives will be meeting with and reviewing the application at an agency that is currently using this tool.

Some form of measure is required by CARF, so our agency will continue to utilize the Outcomes measures until a suitable replacement is located.

XVII: GENERAL DISCUSSION

Care Management Scales are currently being reviewed. It is likely that they will be discontinued. Collected data will be evaluated, but no further measures will be taken.

The Standard of Care website needs to be reviewed and updated.

Next meeting is scheduled for February 23, 2010.

cc: Fairfield County Mental Health and Recovery Services Board
MOPS Board of Directors

MOPS Staff
QA Minutes Log Book