



QA MINUTES March 30, 2010

Committee Members In Attendance:

Heather Stevens	Shawna Watts
Mike Selegue	Jennifer Schwind
Brad Hedges	Beth Sleeper
Misty Coleman	Miranda Zircher

I: MAJOR UNUSUAL INCIDENTS

The committee discussed two MUI's from February. Both MUI's were reported only at an agency level, Board level reporting was not required.

The committee also discussed an incident that occurred in the office complex of the Columbus office in which a body was found in a dumpster. This was not directly related to the agency but good safety practices were reviewed with the staff in the Columbus office.

II: ABUSE AND NEGLECT AND DUTY TO WARN

There were four reports made to Child Protective Services during February. The reports that were made were made in a timely fashion to the appropriate county's CPS office.

There was one "duty to warn" report filed during February. A school was called after a client made threats against a student. This situation was deemed to have been handled appropriately.

III: TRANSFERS FROM STATE HOSPITALS

There were three community hospitalizations to be reviewed. Two of the client's were seen within fourteen days of release from the hospital as required. The third client was scheduled within fourteen days but changed the appointment, therefore was seen fifteen days after discharge. There were no releases from a State hospital noted this month.

IV: PLANT/PHYSICAL HEALTH AND SAFETY

There were no plant/physical health and safety occurrences to report.



V: RECORDS COMPLETENESS REVIEW AND VI: PEER REVIEW

The committee is currently reviewing charts from September through December. More staff is completing reviews. We hope to have the span of charts being reviewed moved into 2010 by May.

VII: UTILIZATION REVIEW

Utilization of all service types has remained steady, the intakes for new clients has remained strong. No significant concerns were identified.

VIII: INVOLUNTARY TERMINATIONS

No involuntary terminations were conducted during February.

IX: PROFESSIONAL STAFF ORGANIZATION

We are still conducting weekly trainings within the agency. The committee discussed the trainings that have been conducted during the last few weeks. The general consensus was that the trainings were of high quality and met the agency's needs. Committee members are to continue to explore further training needs.

X: REVIEW OF WAITING LIST

No clients are on a waiting list. The number of new clients has remained strong--there were 113 new intakes during the month of January.

XI: REVIEW OF SERVICES UNDER CONTRACT

Daniel DiSalvo, CNP continues to provide services in the Columbus office. We are working to correct an issue with Daniel not seeing clients as often as the agency standards require.

XII: FOCUSED REVIEW AREA

The committee discussed accessibility, availability, and appropriateness of services for persons who speak a language other than English, or have a handicapping condition. A survey of staff regarding this issue will be developed.

Dr. Hedges will be developing a survey to be taken by all staff regarding clinical practices. This project will, among other things, be used to make updates to treatment protocols and the SOC website.

XIII: RESPONSE TO LAST MONTHS FOCUS REVIEW

The chart reviews are complete for the AOD program review. Dr. Hedges will develop a database for entry of the data for analysis. It is expected this report will be completed in the next four weeks.

XIV: CLIENT RIGHTS AND GRIEVANCES

There were no informal client grievances during February.

XV: TREATMENT OUTCOMES REPORTING

Outcomes were discussed by the committee. The state has abandoned the Outcomes tool that was being used. The ADAMH Board is encouraging a change in Outcomes approach. They are look at a measure that collects client data at the beginning and end of each session using a four question instrument. Dr. Hedges has been conducting a literature review and has visited with an agency that implemented the tool. We will continue to explore alternative methods for assessing Outcomes agency wide.

XVII: GENERAL DISCUSSION

Standards of Care will be updated with AOD and Eating Disorder information.

The committee discussed the possibility of the Fairfield County agency site becoming eligible for funds to offer tuition reimbursement in order to recruit psychiatry staff.

Next meeting is scheduled for March 30, 2010.

cc: Fairfield County Mental Health and Recovery Services Board
MOPS Board of Directors

MOPS Staff
QA Minutes Log Book