

# **QA MINUTES**

## **November 30, 2010**

### **Committee Members In Attendance:**

Heather Stevens	Miranda Zircher
Mike Selegue	Shawna Watts
Beth Sleeper	Misty Coleman
Brad Hedges	Allison Clements

Note: The committee reviewed materials from September and October due to the cancellation of the October meeting.

### **I: MAJOR UNUSUAL INCIDENTS**

There were four MUI's reported during the month of September. There were six MUI's reported during the month of October. All of the MUI's were reviewed by the committee.

### **ABUSE AND NEGLECT AND DUTY TO WARN**

There were ten reports made to Child Protective Services during September. There were seventeen reports made to Child Protective Services during October. The reports that were made were made in a timely fashion to the appropriate county's CPS office.

There were no reports made to Adult Protective Services during September or October.

There were no "duty to warn" reports filed during September or October.

### **III: TRANSFERS FROM STATE HOSPITALS**

There were two community hospitalizations to be reviewed. There were no releases from a State hospital noted during September.

There was one community hospitalizations to be reviewed. There were no releases from a State hospital noted during October.

### **IV: PLANT/PHYSICAL HEALTH AND SAFETY**

Monthly inspections are occurring in all offices.

Licking County is still resolving HVAC and cosmetic issues.

**V: RECORDS COMPLETENESS REVIEW AND VI: PEER REVIEW**

The review lists and chart reviews are mostly current. We have a few chart reviews that are being caught up from previous months.

**VII: UTILIZATION REVIEW**

Utilization of all service types has been increasing, the intakes for new clients has remained strong. No significant concerns were identified. There were 125 new clients in September and 134 new clients in October.

**VIII: INVOLUNTARY TERMINATIONS**

No involuntary terminations were conducted during September or October.

**IX: PROFESSIONAL STAFF ORGANIZATION**

The weekly training calendar has been posted for the next few months.

**X: REVIEW OF WAITING LIST**

No clients are on a waiting list.

**XI: REVIEW OF SERVICES UNDER CONTRACT**

Daniel DiSalvo, CNP continues to provide services in the Columbus office.

**XII: FOCUSED REVIEW AREA**

The focused area of review for October is to review hospitalizations and continuity of care. As part of this review we will take a look at long stays and client sessions prior to hospitalization.

The focused area of review for November is to invite members of a consumer advocacy group for an agency service review. A waiting room survey will be conducted within the agency sites.

We are still waiting on the information from the JSO program review in Columbus.

**XIV: CLIENT RIGHTS AND GRIEVANCE**

There were no client rights or grievance issues in September or October.

**XV: TREATMENT OUTCOMES REPORTING**

The agency has discontinued using the Ohio Consumer Outcomes for adults and is only using the agency developed form. The youth form will be evaluated shortly.

**XVII: GENERAL DISCUSSION**

The standards of care will be updated in the areas of Domestic Violence and Personality and Conduct Disorders.

The CARF standards and training materials are being reviewed and implemented. The accreditation site survey will occur on December 6-8<sup>th</sup>.

Next meeting is scheduled for January 25, 2011.

cc: Fairfield County Mental Health and Recovery Services Board  
MOPS Board of Directors

MOPS Staff  
QA Minutes Log Book