

QA MINUTES

September 27, 2011

Committee Members In Attendance:

Heather Stevens
Mike Selegue
Shawna Watts
Chase Sullivan

Brad Hedges
Shauna Ridenour
Zachary Schellhause

Major Unusual Incidents

The committee reviewed MUI's from August. There were four incidents reviewed. Some of the incidents were reported late due to the QA Coordinator not receiving notification that they had been scanned from other locations.

Abuse and Neglect and Duty to Warn

The committee reviewed reports from August. There were a total of six reports made to Children Services. There was one report made to the Developmental Disabilities Board. Many of the reports were made during client intake sessions.

Transfers from State and Community Hospitalization

The committee reviewed releases from August. There were no clients released from state hospitalization and two released from community hospitalization. All clients were seen within the fourteen day requirement.

Plant/Physical Health and Safety

Each site is conducting the monthly reviews. At this time there are no major issues being addressed.

Records and Peer Review

Committee members reviewed the records review form for needed changes.

The chart reviews are getting slightly better.

Utilization Review

The number of services being provided continues to increase as agency sites grow. The agency has increase the total number of clients seen from 2,000 to 3,000 in the last couple of years.

The committee discussed the decrease in productivity for the agency across all locations.

Involuntary Terminations

There were no involuntary terminations.

Professional Staff Organization

Kelly Renner is now a counselor trainee under Kimberly Blair's supervision.

Cara Sussman has finished the requirements for her PCC.

Review of Wait List

The new clients for each location were reviewed. Each site continues to see clients within thirty days from intake.

Services Under Contract

There have been no changes to the services provided by Daniel Disalvo. The Columbus site supervisor has had to address some last minute schedule change issues with Danny.

Focused Area of Review

The focused area of review is to evaluate one service area that the agency provides. The committee chose to review AOD services due to the fact that agency is going to pursue getting re-accredited through ODADAS. The agency is currently providing services to the Spine Clinic and Court for clients who have AOD diagnosis that will not be covered by ODMH.

Review of Previous Months Focused Area of Review

The utilization review is underway. Chart reviews have been mostly completed, a summary should be available in a month or so.

Client Rights and Grievances

One informal grievance was reviewed with the committee.

Treatment Outcomes Reporting

Plans to build Outcomes into CIS are underway, until outcomes are built into the system there is no tracking mechanism.

There has been some pressure in the state wide system to use a measure promoted by SAMSA, however the measure seems too general for useful data collection. There is also concern that the SAMSA system will be misused the way the previous statewide system was.

Risk Management

Preliminary work is being done for the agency's annual financial audit.

Standards of Care

Clinical staff continue to develop the website. A support staff section is also being developed.

General Discussion

The committee discussed the agency's plans to pursue AOD accreditation again due to the changes being made to Medicaid. We have also been approached in various locations regarding our ability to provide AOD services. ODADAS has a cross-walk with CARF that is similar to the one the agency completes with ODMH.